



BE ALERT



HARDWARE STORE THREAT AWARENESS

These products are commonly used as bomb-making materials. Industry members should familiarize themselves with these behaviors that may indicate intent for unlawful use and report suspicious activity.

POTENTIALLY SUSPICIOUS CUSTOMER ACTIVITY:

- 🔍 Insisting on paying cash or using another person's credit card
- 🔍 Acting nervous, being evasive, or hiding from security cameras
- 🔍 Making large and/or multiple purchases within a short period of time
- 🔍 Asking questions that do not seem relevant to the lawful use of these products
- 🔍 Making statements regarding illegal or misuse of explosives
- 🔍 Expressing interest in bomb-making or engaging in violent activity
- 🔍 Displaying injuries consistent with experimentation with explosives such as scarring, discoloration or burns on the skin

WHAT CAN YOU DO? FOLLOW THESE SIMPLE STEPS:

- ✅ Ask questions, listen to their responses, and observe their behavior
- ✅ Know your customers and report suspicious activity
- ✅ Ask for customer I.D. and maintain a log of unusual purchases
- ✅ Keep track of inventory and report missing or stolen products
- ✅ Notify your local FBI office of any suspicious activities



KNOW YOUR CUSTOMERS. BE AWARE. YOUR EFFORT MAKES A DIFFERENCE.

Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or misuse of your products and services.

Law Enforcement: _____

Each indicator is by itself lawful conduct or behavior and may constitute the exercise of rights guaranteed by the US Constitution. In addition, there may be a wholly innocent explanation for conduct or behavior that appears suspicious in nature. For this reason, no single indicator should be the sole basis for law enforcement action. The totality of behavioral indicators and other relevant circumstances should be evaluated when considering any law enforcement response or action.



[Rev. August 2022]