The PTS Dialer App assists users in making priority calls on mobile phones.

- Pre-program GETS pin in the app to make calls and minimize human error
- App automatically adds *272 before the destination number to enable WPS priority
- Enables users to place GETS + WPS calls to maximize priority on both networks

**Helpful Tips**

- Use the PTS Dialer Application Regularly
- You May Experience Silence After Entering Your Destination Number
- Report Calling Trouble and Use Issues
- You Must Have Access to the Phone Network
- Make Regular GETS and WPS Practice/Test Calls
- Use WPS + GETS Together
- Keep Your GETS Card With You
- Do Not Use GETS or WPS to Dial 911
- There Are Alternate Access Numbers for Making a GETS Call
- GETS Calls Can Be Made From Any Phone
- Test WPS After Phone Changes

**Calling Instructions**

Haven't downloaded the Dialer App?
Here are standard calling instructions:

**Government Emergency Telecommunications Service (GETS):**
> Dial 1-710-627-4387
> At the tone, enter your PIN
> When prompted, enter your destination number (example: 703-818-3924)
> Do not enter a 1 before the destination area code

**Wireless Priority Service (WPS):**
> Dial *272 + Destination Number + Send
> Example: *272 + 703-818-3924 + Send
> Requires enrollment to WPS program

**Questions? Contact us!**

Priority Telecommunications Service Center:
1-866-627-2255

Email at: ecd@cisa.dhs.gov