

The Office of Infrastructure Protection

National Protection and Programs Directorate
Department of Homeland Security

Security of Soft Targets and Crowded Places – Resource Guide

June 2018



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Security of Soft Targets and Crowded Places – Resource Guide

Purpose

Provide an overview of the *Security of Soft Targets and Crowded Places — Resource Guide*, including:

- Resource Guide Objective
- Description of Different Categories
- Structure of the Guide
- Examples of Resources



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Objectives

Certain venues are **inherently open to the general public**, and by nature of their purpose do not incorporate strict security measures.

The guide is a **catalog of relevant IP resources** to help protect soft targets and crowded places.

- Offers a **high-level overview** of the different IP resources and programs.
- Serves as a user-friendly launching point to websites, resources, and programs for more detailed information.



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Categories

Audience



Everyone



Businesses



Government



First Responders

Type of Resource



Fact Sheet



Guide



Informational Materials



In-Person Training



Online Training



Tool



Video



Website

Topic Category

- Understand the Basics
- Identify Suspicious Behavior
- Protect, Screen, and Allow Access to Facilities
- Protect Against Unmanned Aircraft Systems
- Prepare and Respond to Active Assailants
- Prevent and Respond to Bombings
- Connect with the Office of Infrastructure Protection



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Resource Matrix

- Organized by Audience
- Lists resources by topic category with links to more information within the document
- Serves as a more detailed table of contents



Resource Descriptions & Links

- Organized by Topic Category
 - Includes brief overview of each category
- Provides a brief description of each resource with external links for more information
 - Identifies intended audience(s) and resource type(s)






Contacts

- Lists key agencies, divisions, and programs and their contact information



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Sample Resources - Everyone








- **Active Shooter Poster:** Highlights key information for how to respond when an active shooter is in your vicinity. 
- **Options for Consideration Video:** Demonstrates possible actions to take if confronted with an active shooter scenario. 
- **Pathway to Violence Action Guide:** Explains warning signs that may lead to violence and what individuals can do to mitigate a potential incident. 



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Sample Resources - Businesses

- **Recovering From An Active Shooter Incident Action Guide:** Provides information on how to establish a recovery process and breaks down necessary actions for short-term and long-term recovery following an active shooter incident. 
- **Sports and Entertainment Venues Bombing Prevention Solutions Portfolio:** Provides information on and direct access to the trainings, products, and resources that support sports and entertainment organizations and venues with building counter-IED capabilities.     
- **Unmanned Aircraft Systems – Critical Infrastructure Video:** Provides a quick reference guide on how to identify the different categories of UAS, how to report UAS activity including what information to share, and what actions to take to respond to a threat. 



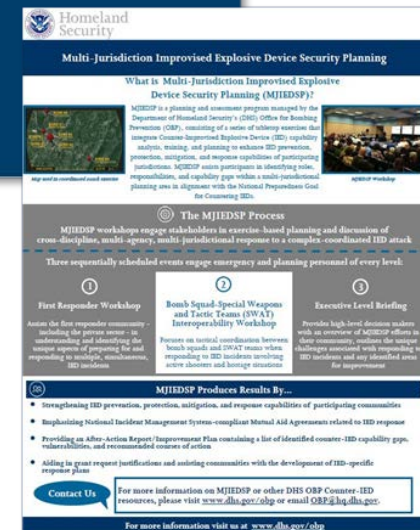
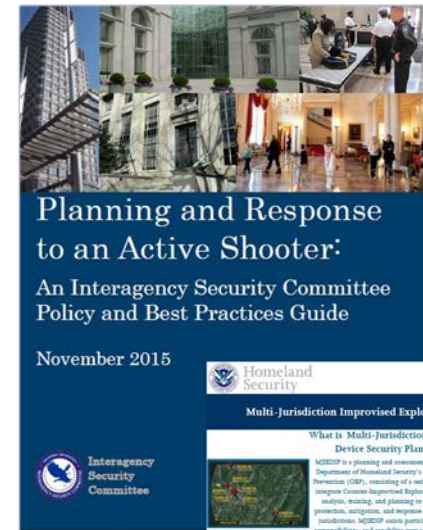
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Sample Resources - Government



- **Planning and Response to an Active Shooter: An Interagency Security Committee Policy and Best Practices Guide:** Includes helpful information and best practices for federal agencies that can be applied more broadly by anyone who may be involved in an active shooter situation.
- **Multi-Jurisdictional Improvised Explosive Device (IED) Security Planning:** Assists communities with collectively identifying roles, responsibilities, and capability gaps; and optimizing limited resources within a multi-jurisdictional planning area.

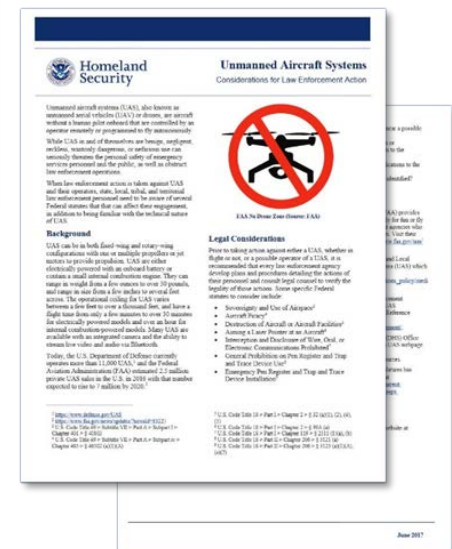
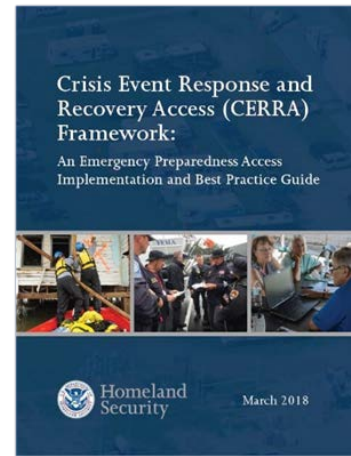


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Sample Resources – First Responders

- **Crisis Event Response and Recovery Access (CERRA) Framework:** Provides voluntary guidance for state, local, tribal, and territorial (SLTT) authorities for planning and developing an access management plan or program. 
- **Unmanned Aircraft Systems: Considerations For Law Enforcement:** Provides an overview of UAS and the legal and operational considerations for law enforcement before taking action, and a list of additional resources. 



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