## ABOUT THE CYBER QSMO

The Cybersecurity and Infrastructure Security Agency's (CISA) Cybersecurity Quality Services Management Office (Cyber QSMO) program will be the storefront for cybersecurity products and services for the U.S. Government and potentially beyond. Through this unified shared services effort, CISA's Cyber QSMO centralizes, standardizes, and makes available high-quality cybersecurity service offerings and capabilities to our customers, and provides integration and adoption support. Our efforts to standardize and automate processes and data collection ultimately reduce operations and maintenance costs for customers. The Office of Management and Budget (OMB) formally designated the CISA as the Cybersecurity QSMO in April 2020.

OUR CYBER QSMO MARKETPLACE

Our top priorities are to understand our customers' cybersecurity needs, gaps and risks, and to offer and continually refine service offerings that both meet those demands and align with the ever-changing threat landscape impacting the federal .gov enterprise. By offering CISA-validated cybersecurity services, the Cyber QSMO Marketplace reduces the burden of purchasing agencies having to conduct their own research to vet and acquire affordable cyber services that comply with federal requirements and standards.

CISA'S Cyber QSMO's Marketplace offers rigorously-vetted, best-in-class cybersecurity services from CISA, federal, and, eventually, commercial service providers. These CISA-validated services and provider partnerships will evolve and expand as the QSMO matures.
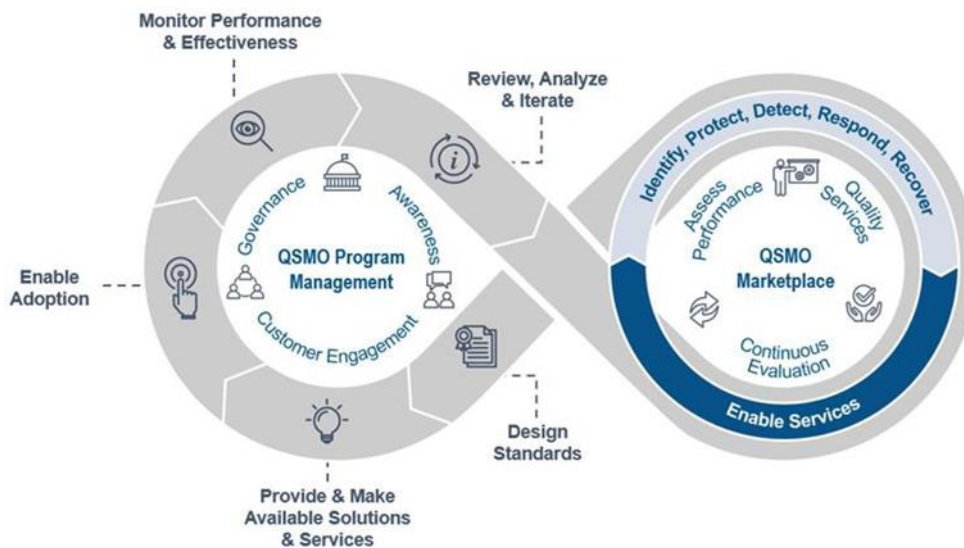
The Marketplace will be a dynamic customer-centric application geared at making it easier for customers to understand available cybersecurity services, access information about providers, and begin the purchasing process. The Marketplace has a long-term vision of advancing the availability of innovative solutions for federal agencies and improving mission support functions.

DEDICATED TO QUALITY SERVICES

The Cyber QSMO will be CISA's preferred mechanism for setting standards and developing a marketplace of both Federal and commercial providers for departments and agencies to obtain CISA vetted and approved

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services. The Cyber QSMO Team leverages CISA design standards and capability analyses to produce efficiencies in process and scale, while facilitating cost avoidance to streamline the use of shared services.

These standards are also leveraged to identify capability gaps for potential new Cyber QSMO Marketplace offerings. Potential service offerings are validated through an iterative process to ensure the services meet required business and technical standards, before being offered as a validated Cyber QSMO offering.

CUSTOMER-CENTRIC APPROACH

At the heart of CISA's Cyber QSMO is the goal is delivering high-quality cybersecurity services necessary to protect federal networks and address customer needs, all with a customer-centric approach. To support the development and refinement of the Cyber QSMO's service offerings, CISA works to engage agencies through Voice of the Customer (VoC) activities. The Cyber QSMO encourages participation and feedback from all stakeholders.

CONNECT WITH US

CISA is dedicated to serving its customers and continuously improving its Cyber QSMO service offerings. To learn more about CISA's Cyber QSMO, please visit: www.cisa.gov/cyber-qsmo. To participate in a Cyber QSMO service offering or to become a shared service provider, please contact QSMO@hq.dhs.gov.