OVERVIEW

The Cybersecurity and Infrastructure Security Agency (CISA) will offer a suite of Security Operations services designed to improve enterprise-wide visibility into cyber vulnerabilities, incident discovery, and information sharing within the federal civilian executive branch (FCEB). Through CISA's partnership with the U.S. Department of Justice (DoJ), the Cyber Quality Services Management Office (QSMO) Marketplace will offer Security Operations services, built on cybersecurity best practices, to provide agencies with intelligence-led, expert-driven, 24x7 threat detection, hunting, and incident response services.

BENEFITS

CISA's Security Operations services help customers across the federal enterprise reduce cyber risks and vulnerabilities and provide several benefits to those agencies, including:

Full Spectrum of Services to Reduce Cyber Risk: Security Operations offers services including: advanced threat intelligence and information sharing; continuous network and system monitoring; incident detection, analysis, and response; incident remediation and recovery; and assessment capabilities. Coupled with CISA's Cyber QSMO service validation process, this wide range of services provides customers with a holistic, tailored approach to enhancing security operations.

Adaptability: Security Operations services help customers meet rapidly evolving operational needs by continuously monitoring the threat landscape and industry capabilities. For example, CISA brings in Subject Matter Experts (SMEs) who are dedicated to analyzing the latest cyber intelligence and leverage innovation to keep agencies up-to-date with industry trends. Additionally, our services maximize agency benefit by ensuring each agency's critical security protections align with agency-defined data sensitivities. Services are available in a varying range of classification environments.

Increased Efficiency, Decreased Cost: These services aim to decrease agencies' total cost of ownership and related procurement and management burdens by providing customers with small budgets access to larger scale resources. Customers may choose only the services they desire and thus increase savings. Additionally, our services reduce onboarding time and thus result in more rapid service integration for new customers.

ABOUT THE CYBER QSMO

Our top priorities are to understand our customers' cybersecurity needs, gaps and risks, and to offer and continually refine service offerings that both meet those demands and align with the ever-changing threat landscape impacting the federal .gov enterprise. By offering CISA-validated cybersecurity services, the Cyber QSMO Marketplace reduces the burden of purchasing agencies having to conduct their own research to vet and acquire affordable cyber services that comply with federal requirements and standards.

CISA's Cyber QSMO's Marketplace offers rigorously-vetted, best-in-class cybersecurity services from CISA, federal, and, eventually, commercial service providers. These CISA-validated services and provider partnerships will evolve and expand as the Cyber QSMO matures. The Marketplace will be a dynamic customer-centric application geared at making it easier for customers to understand available cybersecurity services, access information about providers, and begin the purchasing process.

With a long-term vision for advancing the availability of innovative solutions for federal agencies and improving mission support functions, the Cyber QSMO Marketplace will eventually include service offerings from commercial providers, in addition to any services offered by federal providers.

HOW CAN YOU REQUEST SERVICES?

Any agency interested in participating or receiving additional information should contact the Cyber QSMO at QSMO@HQ.DHS.GOV.