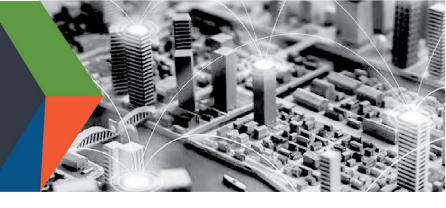# GOVERNMENT EMERGENCY TELECOMMUNICATIONS SERVICE ELIGIBILITY

Five categories serve as guidelines for determining eligibility for the Government Emergency Telecommunications Services (GETS), offered by the Cybersecurity and Infrastructure Security Agency (CISA). Users may be in federal, state, local, tribal or territorial government, critical infrastructure sectors in industry, or non-profit organizations that perform critical national security and emergency preparedness (NS/EP) functions.

NATIONAL SECURITY LEADERSHIP

This user type performs functions essential to national security. In addition, this user provides support to critical orderwire and control services necessary to ensure the rapid and efficient provisioning or restoration of other NS/EP services. These user functions may include the following:

- Critical orderwire or control service supporting other NS/EP functions
- Presidential and executive leadership communications support critical to continuity of government and national security
- National command authority support for military command and control critical to national security
- Intelligence critical to warnings
- Support for the conduct of diplomatic negotiations critical to arresting or limiting hostilities

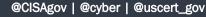## NATIONAL SECURITY POSTURE AND U.S. POPULATION WARNING

This user type performs NS/EP functions essential to maintaining an optimum defense, diplomatic, or continuity of government preparedness. These user functions may include the following;

- Threat assessment and attack warning
- Conduct of diplomacy
- Collection, processing, and dissemination of intelligence
- Command and control of military forces
- Military mobilization
- Continuity of Federal Government before, during, and after crisis situations
- Continuity of state and local government functions supporting the Federal Government during and after national emergencies
- Recovery of critical national functions after crisis situations
- National space operations

CONNECT WITH US
www.cisa.gov

For more information,
email ECD@cisa.dhs.gov

Linkedin.com/company/cybersecurity-and-infrastructure-security-agency

@CISAgov | @cyber | @uscert_gov

Facebook.com/CISA

PUBLIC HEALTH, SAFETY, AND MAINTENANCE OF LAW AND ORDER

This user type performs NS/EP functions necessary for giving civil alert to the U.S. population by maintaining law and order and the health and safety of the U.S. population. These user functions may include the following:

- Population warning (other than attack warning)
- Law enforcement
- Continuity of critical state and local government functions (other than support of the Federal Government during and after national emergencies)
- Hospitals and distribution of medical supplies
- Critical logistic functions and public utility services
- Civil air traffic control
- Military assistance to civil authorities
- Defense and protection of critical industrial facilities
- Critical weather services
- Transportation to accomplish foregoing NS/EP functions
- Protection of students on school and college campuses
- Incident response related to hazardous substances or explosive devices

PUBLIC WELFARE AND MAINTENANCE OF NATIONAL ECONOMIC POSTURE

This user type performs NS/EP functions of managing critical infrastructure operations. These user functions may include the following:

- Managing medical resources such as supplies, personnel, or patients in medical facilities
- Other activities such as coordination to establish and stock shelters, to obtain damage assessments, or to support key disaster field office personnel may be included. Examples of those eligible include:
  o Medical recovery operations leadership personnel
  o Detailed damage assessment leadership personnel
  o Disaster shelter coordination and management personnel/Disaster Field Office support personnel

ADDITIONAL INFORMATION

For more details on programs, please contact the CISA Priority Telecommunications Service Center at (866) 627-2255, email support@priority-info.com, or visit https://www.cisa.gov/gets.

CONNECT WITH US
www.cisa.gov

**For more information,
email ECD@cisa.dhs.gov**

Linkedin.com/company/cybersecurity-and-infrastructure-security-agency

@CISAgov | @cyber | @uscert_gov

Facebook.com/CISA