

SAFECOM NATIONWIDE SURVEY FACT SHEET

OVERVIEW

The SAFECOM Nationwide Survey (SNS) is a nationwide data collection effort to obtain actionable and critical data that drives our nation's emergency communication policies, programs, and funding. SAFECOM will leverage the collected data to identify gaps and inform development of the program's strategic priorities. The SNS will also assist the Department of Homeland Security Office of Emergency Communications to execute the Nationwide Communication Baseline Assessment.

TARGET POPULATION

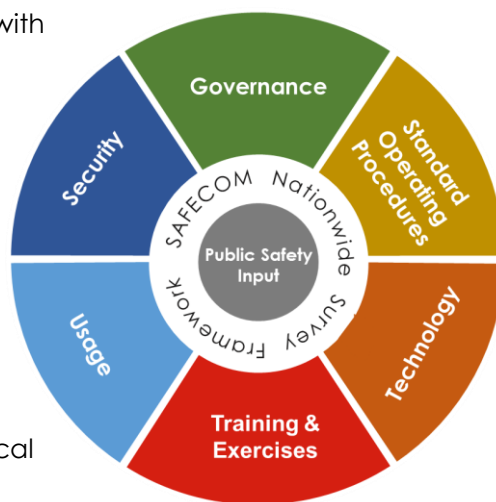
SAFECOM seeks responses from emergency response provider organizations at the federal, state, local, and territory levels of government, as well as Tribal Nations with:

- A public safety-related mission in the following four disciplines: Law Enforcement, Fire & Rescue, Emergency Medical Services (EMS), and Public Safety Answering Points (PSAPs)/Public Safety Communications Centers (PSCCs).
- Users of public safety communications technology during day-to-day and out-of-the-ordinary situations.

DEVELOPMENT

SAFECOM engaged with various public safety and government partners that represent the emergency communications community to help with the development of the SNS. The group started with the SAFECOM

Continuum's five critical success elements, expanded it to include a Security element, and updated the content to reflect current public safety processes, practices, personnel, systems, and equipment.



PUBLIC SAFETY PARTNERS BENEFITS

Survey results will help government officials and emergency responders better understand emergency communications needs so that they can make the right funding, policy, and programmatic decisions to strengthen capabilities. The SNS data will be shared, as appropriate, with emergency communications public safety partners. The data will:

- **Build knowledge** by raising awareness about current and future public safety communications plans.
- **Shape policy and funding** by gathering data that will equip decision-makers to support public safety communications programs, services, and assistance.
- **Strengthen capabilities** by equipping public safety partners with information and data to evaluate their own emergency communications capabilities and seek communications improvements.
- **Support** Statewide Interoperability Coordinator roles and responsibilities.
- **Collect and share reliable data** with emergency communications partners at all levels of government in order to help with: **(1)** Statewide Communications Interoperability Plan (SCIP) development, **(2)** Threat and Hazard Identification Risk Analysis (THIRA) development, **(3)** state-level grant programs and guidance, **(4)** federal grant applications assistance, and **(5)** funding and resource-sharing strategy development.

SURVEY RELEASE

SAFECOM deployed the SNS in the Fall 2017 and it will remain open for response until February 23, 2018. Visit the [SAFECOM](http://www.safecom.gov) website for the most up-to-date information.

QUESTIONS?

Questions on the SNS can be directed to the SNS Help Desk via email to SNS@hq.dhs.gov or call toll free at (833) 723-3712. Hours of operation are 9:00 AM to 6:00 PM eastern time. If you need assistance outside of these normal business hours, feel free to send an email to the Help Desk and a DHS representative will respond as soon as possible. Additionally, SNS documents are available on the [SAFECOM](http://www.safecom.gov) website with instructions on how to take the survey and use the survey tool.