

SAFECOM NATIONWIDE SURVEY QUESTION OVERVIEW

The SAFECOM Nationwide Survey (SNS) Question Overview is an introduction to the questions included in the survey. It is recommended an organizational representative should coordinate and complete the SNS with support from colleagues having the knowledge to help answer questions on technical and operational subject matter. This guide will allow the survey respondent to determine which questions may require collaboration between colleagues within your organization.

SNS Categories and Questions

The SNS is broken into eight categories: demographic-based questions, questions related to the five elements of the SAFECOM Continuum, security questions, and questions about equipment. The types of questions within each category include:

Demographics

These questions are intended to capture characteristics of the public safety organization and the community served. Questions include level of government, type of discipline, and size of population served.

Governance

Decision Making Groups: Does organization participate in formal or informal groups?

Agreements: Are formal or informal communications-related agreements in place?

Funding: Allocations, sufficiency, and types of funding available and applied

Strategic Planning: Are informal/formal planning processes in place and/or are plans operationalized?

Standard Operating Procedures (SOP)

Content: What information and activities do SOPs cover?

Formality: Are policies, practices, and procedures informal or formal?

Maintenance: Are SOPs updated on a regular basis?

Influences: What influences the development of SOPs (i.e., federal and state doctrine)?

Technology

Ownership: How is the technology owned/operated (i.e. independently, multiple agencies, multiple jurisdictions, or commercial, subscription-based service)?

Intent: Does the technology system support day-to-day and out-of-the-ordinary situations?

Age: How old is the technology system currently in use?

Purpose: What is the technology system used for (i.e. voice, data, and/or video)?

Approaches: What mix of temporary or permanent solutions are in place?

Security

Cybersecurity: How is it implemented?

Training & Exercises

Training Style: Have personnel received informal or formal training?

Training Content: What policies, practices and equipment are covered in training?

Training Participants: Who is included in training?

Exercise Type: What type of exercises are conducted or participated in?

Exercise Content: Do exercises include communications-focused content?

Exercise Participants: Who is included in exercises?

Usage

Frequency of Use: How often are interoperability solutions used (or tested)?

Testing: How is testing accomplished?

Equipment

Network characteristics: System use, ownership, age, reliability, and usefulness

Maintenance characteristics: System upgrade planning and standardization

Device characteristics: Types of devices, frequency of use, and security

Take the survey now: [SAFECOM Nationwide Survey](https://www.safecom.gov/nationwide-survey)

Or copy and paste the following link into your browser: <https://www.surveymonkey.com/r/2018SNS>