

# Office of Emergency Communications:

Fiscal Year 2015 SAFECOM Guidance on Emergency Communications Grants





# A Message to Stakeholders

On behalf of the Office of Emergency Communications (OEC), I am pleased to present the *Fiscal Year 2015 SAFECOM Guidance on Emergency Communications Grants (SAFECOM Guidance)*. The *SAFECOM Guidance* is updated annually to provide current information on emergency communications policies, eligible costs, best practices, and technical standards for State, local, tribal, and territorial grantees investing Federal funds in emergency communications projects.

Most notably, the *FY 2015 SAFECOM Guidance* reflects the updated *National Emergency Communications Plan* (NECP). The 2014 NECP emphasizes the need to enhance the policies, governance structures, plans, and protocols that enable responders to communicate and share information under all circumstances. It aims to maximize the use of all communications capabilities available to public safety officials—voice, video, and data—and to ensure the security of data and information exchange. To accomplish this, grantees must engage the whole community in preparedness activities. Similarly, the *FY 2015 SAFECOM Guidance* addresses the rapidly evolving emergency communications ecosystem and encourages grantees to support the concepts and recommendations within the 2014 NECP.

This year's funding priorities remain consistent with previous *SAFECOM Guidance* releases. Grantees are encouraged to coordinate with their statewide governance and emergency communications leaders to ensure projects support the State or territory's strategy to improve interoperable emergency communications. In addition, grantees should work with public and private entities, and across jurisdictions and disciplines, to assess needs, plan projects, coordinate resources, and improve response through cross-training and joint exercises.

The *FY 2015 SAFECOM Guidance* also encourages grantees to participate, support, and invest in planning activities that will help States or territories prepare for deployment of new emergency communications systems or technologies. At the same time, the *SAFECOM Guidance* recognizes the need to sustain current land mobile radio (LMR) systems. Grantees should continue developing plans and standard operating procedures, conducting training and exercises, and investing in standards-based equipment to sustain LMR capabilities, while concurrently planning for the deployment of new technologies.

As in previous years, OEC developed the *FY 2015 SAFECOM Guidance* in consultation with SAFECOM and the National Council of Statewide Interoperability Coordinators. OEC also consulted Federal partners and the Emergency Communications Preparedness Center, to ensure that emergency communications policies are coordinated and consistent across the Federal Government. OEC encourages grantees to consult the *SAFECOM Guidance* when developing emergency communications investments, and to direct any questions to my office at <u>oec@hq.dhs.gov</u>.

Ron Hewitt, Director Office of Emergency Communications Department of Homeland Security

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# 1. Introduction

The Department of Homeland Security (DHS) is mandated to administer responsibilities and authorities relating to the SAFECOM Program. Within DHS, the Office of Emergency Communications (OEC) is responsible for developing a coordinated guidance for Federal grant programs for public safety interoperable communications.<sup>1</sup> As a result, OEC develops the annual *SAFECOM Guidance on Emergency Communications Grants (SAFECOM Guidance)* for entities applying for Federal financial assistance for emergency communications projects. The *National Emergency Communications Plan* (NECP) defines emergency communications as the means and methods for exchanging communications and information for successful incident management.<sup>2</sup> The *SAFECOM Guidance* provides general information on eligible activities, technical standards, and other terms and conditions that are common to most Federal emergency communications grants.<sup>3</sup> The *SAFECOM Guidance* aims to ensure that emergency communications standards and policies across Federal grant programs provide a consistent approach to improving emergency communications nationwide.

SAFECOM is a public safety-driven communications program and OEC develops policy, guidance, and future efforts by drawing on SAFECOM member expertise and recommendations. The Office for Interoperability and Compatibility (OIC) within DHS' Science and Technology Directorate supports SAFECOM-related research, development, testing, evaluation, as well as the acceleration of standards. SAFECOM works to build partnerships among all levels of government, linking the strategic planning and implementation needs of the emergency response community with Federal, State, local, tribal, and territorial governments, to improve emergency communications. Additionally, OEC consulted members of the Emergency Communications Preparedness Center (ECPC) Grants Focus Group to better coordinate and develop a common guidance for Federal grant programs that support emergency communications.<sup>4</sup> Together, Federal partners, the SAFECOM Executive Committee (EC), and SAFECOM members coordinate on emergency communications policy and standards to ensure projects are compatible, interoperable, and most importantly, meet the needs of end-users.

# 1.1 Purpose of the FY 2015 SAFECOM Guidance

The FY 2015 SAFECOM Guidance provides guidance to grantees on:

- Recommendations for planning, coordinating, and implementing emergency communications projects
- Emergency communications activities that can be funded through Federal grants
- Overview of emergency communications systems and capabilities
- Technical standards that facilitate interoperability

The *SAFECOM Guidance* is designed to promote and align with the national emergency communications goals established in the NECP. The updated NECP goals are strategic and aim

<sup>&</sup>lt;sup>1</sup>6 U.S.C. § 571(c)(2) and 6 U.S.C. § 574

<sup>&</sup>lt;sup>2</sup> For more information on the NECP, see: <u>http://www.dhs.gov/necp</u>.

<sup>&</sup>lt;sup>3</sup> Federal financial assistance includes grants, loans, cooperative agreements, and other financial assistance provided by the Federal Government. For the purposes of this document, these terms are used interchangeably, unless otherwise indicated.

<sup>&</sup>lt;sup>4</sup> The Emergency Communications Preparedness Center (ECPC) Grants Focus Group is comprised of Federal grants officers,

program administrators, and communications experts representing the 14 Federal agencies that participate in the ECPC.

to enhance emergency communications capabilities at all levels of government in coordination with the private sector, nongovernmental organizations, and communities across the Nation. The NECP's top priorities for the next three to five years address the people, processes, and technologies to enhance emergency communications. The 2014 NECP priorities are:

- Identifying and prioritizing areas for improvement in current land mobile radio (LMR) communications systems used by responders
- Ensuring emergency responders and government officials plan and prepare for the adoption, integration, and use of broadband technologies, including the development and deployment of the National Public Safety Broadband Network (NPSBN)
- Enhancing coordination among stakeholders, processes, and planning activities across the broader emergency response community

The recommendations within the *SAFECOM Guidance* are intended to help State, local, tribal, and territorial stakeholders develop projects that meet critical emergency communications needs defined in the 2014 NECP and their Statewide Communication Interoperability Plan (SCIP).<sup>5</sup> Best practices and technical standards located within the *SAFECOM Guidance* help ensure that Federally-funded emergency communications investments are interoperable and support the national policies. However, not all of this guidance is applicable to all grant programs. Grants funding emergency communications are administered by numerous Federal agencies and are subject to various statutory and programmatic requirements. As a result, grantees should review specific grant guidance carefully to ensure their proposed activities are eligible, and that all standards, terms, and conditions required by the program are met.<sup>6</sup>

# 1.2 Report Methodology

OEC consulted with State and local stakeholders and Federal partners to develop the *FY 2015 SAFECOM Guidance* to include the priorities, recommendations, and technical standards. The priorities within this *Guidance* represent current needs and initiatives that stakeholders and Federal partners have recognized as integral to emergency communications and recommended to continue funding in FY 2015. Specifically, OEC consulted:

- Emergency Communications Preparedness Center
- Federal Communications Commission (FCC)
- National Council of Statewide Interoperability Coordinators (NCSWIC)
- National Institute of Standards and Technology (NIST)
- SAFECOM EC and SAFECOM<sup>7</sup>
- U.S. Department of Agriculture (USDA)
- U.S. Department of Commerce
  - First Responder Network Authority (FirstNet)
  - National Telecommunications and Information Administration (NTIA)
- U.S. Department of Homeland Security

<sup>&</sup>lt;sup>5</sup> For information on SCIPs, see the OEC website at: <u>http://www.dhs.gov/statewide-communication-interoperability-plans</u>.

<sup>&</sup>lt;sup>6</sup> For the purposes of this document, "grant guidance" may include Funding Opportunity Announcements, Grant Notices, Grant Applications, and other formal notices of grants and Federal financial assistance programs.

<sup>&</sup>lt;sup>7</sup> For a list of SAFECOM members, to include the National Public Safety Telecommunications Council, see SAFECOM's website at: <u>http://www.dhs.gov/safecom/membership</u>.

- Federal Emergency Management Agency (FEMA)
- Integrated Public Alert and Warning System (IPAWS)
- Office of the Chief Financial Officer
- U.S. Department of the Interior
- U.S. Department of Justice
- U.S. Department of Transportation

# 1.3 Use of FY 2015 SAFECOM Guidance

The *FY 2015 SAFECOM Guidance* should be used during the planning, development, and implementation of emergency communications projects and in conjunction with other planning documents. Before proposing projects for funding, prospective applicants are encouraged to read the 2014 NECP, Federal and State preparedness documents such as statewide plans and reports, and the *FY 2015 SAFECOM Guidance* to ensure projects support Federal, State, local, tribal, and territorial plans for improving emergency communications. Table 1 provides a list of essential resources that are available to grantees.

Resources	Descriptions
NECP	The NECP is the only strategic national emergency communications plan that promotes communication and sharing of information across all levels of government, jurisdictions, disciplines, and organizations for all threats and hazards, as needed and when authorized. It provides information and guidance to those that plan for, coordinate, invest in, and use communications to support response operations. Grantees are encouraged to read the NECP to understand the national emergency communications strategy, and to ensure that investments support the goals and objectives of the Plan. The NECP is available at: <a href="http://www.dhs.gov/necp">http://www.dhs.gov/necp</a> .
SCIP	The SCIP contains the State's strategy to improve emergency communications. Every State and territory was required to develop and submit a SCIP to OEC by December 2008, and is required to submit annually a report on the progress of the State in implementing its SCIP (i.e., SCIP Annual Snapshot). Many Federal grants funding emergency communications require grantees to align projects to needs identified in SCIPs and SCIP Annual Snapshots. Grantees should review the SCIP for their State and work with their SWIC to ensure that investments support, and do not contradict, statewide plans to improve communications. To find your State's SCIP, please contact your SWIC. To find the SWIC for your State or territory, contact OEC at: oec@hg.dhs.gov.
SAFECOM Website	The SAFECOM website provides information and resources for grantees developing emergency communications projects. For the most recent SAFECOM <i>Guidance</i> and list of grants funding emergency communications, see the SAFECOM website at: <u>http://www.dhs.gov/safecom</u> .
Office of Management and Budget (OMB) Grants Circulars	OMB provides grant resources on its Grants Management page at: <u>http://www.whitehouse.gov/omb/grants_default/</u> . Federal awards issued on or after December 26, 2014, must adhere to the <i>Uniform Administrative</i> <i>Requirements, Cost Principles, and Audit Requirements for Federal Awards</i> . Grantees should reference specific Funding Opportunity Announcements to determine applicable requirements. Additional information is available on the Council of Financial Assistance Reform website at: <u>https://cfo.gov/cofar/</u> .

Resources	Descriptions
State Governance	The Statewide Interoperability Governing Body (SIGB) or State Interoperability Executive Committee (SIEC) serve as the primary steering group for the statewide interoperability strategy that seek to improve emergency response communications across the State through enhanced data and voice communications interoperability. SIGBs and SIECs include representatives from various jurisdictions, disciplines, as well as subject matter experts. To find the SIGB or SIEC for your State or territory, contact OEC at: <u>oec@hq.dhs.gov</u> .
	A <b>broadband working group</b> serves as the governing body for State or territory planning activities for the Nationwide Public Safety Broadband Network. Many States are using their SIGB or SIEC for planning or have created an independent working group focused on public safety broadband. Grantees are strongly encouraged to work with their respective group to ensure efforts do not contradict with FirstNet.
	The <b>911 Advisory Board</b> works with the 911 Administrator to plan and coordinate State and local 911 efforts. The official title and role of this board vary by State or territory. Grantees are encouraged to coordinate 911 projects with the Board to ensure that projects support State or territory 911 efforts. To find your 911 Advisory Board, refer to the National 911 Profile Database at: <u>https://resourcecenter.911.gov/code/911ProfileDatabase.aspx</u> .
State Leadership	The <b>Statewide Interoperability Coordinator (SWIC)</b> serves as the State single point of contact for interoperable communications and implements the SCIP in coordination with the SIGB or SIEC. Grantees are strongly encouraged to coordinate projects with the SWIC to ensure that projects support statewide efforts to improve emergency communications. To find the SWIC for your State or territory, contact OEC at: <u>oec@hq.dhs.gov</u> . Each State or territory designated a <b>Single Point of Contact (SPOC)</b> to engage FirstNet and serve as the coordinator of the State and Local Implementation Grant Program funds. Grantees are strongly encouraged to consult with the SPOC for their State or territory when engaging in public safety broadband network activities. To find the SPOC for your State or territory, refer to: <u>http://firstnet.gov/consultation</u> . The <b>State Emergency Management Agency Director</b> is responsible for ensuring that the State or territory is prepared to deal with any type of emergency, as well as coordinating statewide incident response. This includes collaborating with appropriate statewide representatives for critical capabilities, such as emergency
	<ul> <li>communications. The Director may also have the responsibility for statewide 911</li> <li>communications and public alerting.</li> <li>State Information Technology and Security Officials, including a State or territory's Chief Information Officer, Chief Technology Officer, and Chief Information Security Officer manage key information technology (IT) initiatives, including IT procurement, security, and IT planning and budgeting.</li> <li>The 911 Administrator manages the State or territory's 911 functions as determined by State legislation. The official title and role of this position may vary by State or territory. Grantees are encouraged to coordinate 911 projects with the Administrator to ensure that projects support State or territory 911 efforts. To find your State or territory's 911 Administrator, refer to the National Association of State 911 Administrations at: <a href="http://www.nasna911.org/state-911-contacts">http://www.nasna911.org/state-911-contacts</a>.</li> <li>The Homeland Security Director coordinates the planning, development, and coordination of statewide policies developed in support of public and private organizations responsible for preventing terrorism, raising awareness, reducing vulnerabilities, responding to, and recovering from terrorist acts. To locate your State or territory's Homeland Security Director or office, refer to: <a href="http://www.dhs.gov/state-homeland-security-contacts">http://www.dhs.gov/state-homeland-security-contacts</a>.</li> </ul>

#### 1.4 Key Changes and Updates

This section highlights key changes to the FY 2015 SAFECOM Guidance:

- Emergency Communications Priorities (Section 2). This section reviews the FY 2015 priorities including: Governance and Leadership, Statewide Planning for Emergency Communications, Emergency Communications Training and Exercises, Activities that Enhance Operational Coordination, and Standards-based Technology and Equipment.<sup>8</sup> The priorities have not changed significantly from FY 2014; however, they have been updated to address the 2014 NECP and emerging technologies.
- **Before Applying (Section 3).** This section provides an updated overview of national policies, laws, and issues affecting emergency communications grants and the broader emergency communications ecosystem, as well as Federal requirements and restrictions on funding that grantees should consider before applying.
- Eligible Activities (Section 4). This section includes a review of eligible costs and has been updated to address 2014 NECP strategic goals and recommendations.
- Emergency Communications Systems and Capabilities (Section 5). This section provides an overview of emergency communications and the importance of deploying standards-based technology and equipment.
- **Grants Management Best Practices (Section 6).** This section provides best practices to ensure the effective implementation of grants and to establish the entity as a trusted steward of Federal grant funding and a credible recipient of future grant funding.
- **Funding Sources (Section 7).** This section offers recommendations on how grantees should consider multiple funding sources, including traditional grants and other sources that may partially fund emergency communications projects.
- **Appendices.** The Appendices include an acronym list, technical standards for emergency communications equipment, and resources grantees can reference when developing emergency communications projects.

<sup>&</sup>lt;sup>8</sup>Please note that Priority 5 has been renamed from "Standards-based Equipment" to "Standards-based Technology and Equipment."

# 2. Emergency Communications Priorities

OEC is responsible for ensuring that grant guidelines and priorities relating to interoperable emergency communications are coordinated and consistent with the goals and recommendations in the NECP.<sup>9</sup> In support of this mandate, the *FY 2015 SAFECOM Guidance* identifies five investment priorities. These priorities were developed in coordination with stakeholders and Federal partners, and are informed by the 2014 NECP, as well as other applicable Presidential Policy Directives, Federal statutes, and regulations. In FY 2015, grantees are encouraged to target grant funding toward the following priorities:

- Priority 1: Governance and Leadership
- Priority 2: Statewide Planning for Emergency Communications
- Priority 3: Emergency Communications Training and Exercises
- Priority 4: Activities that Enhance Operational Coordination
- Priority 5: Standards-Based Technology and Equipment

# 2.1 Priority 1: Governance and Leadership

Strong governance and leadership structures are essential to effective decision-making, coordination, and planning for emergency communications. While the existence and growth in governance bodies is a significant accomplishment, many of these entities were originally established to address LMR interoperability issues. Evolving technology and rising expectations in emergency communications changes the traditional roles and responsibilities within the public safety community, requiring strong, broader scopes, and unified governing bodies. Fortunately, there is already a strong foundation for future progress. State, local, tribal, and territorial governments should focus on expanding or updating current structures, processes, and investments in governance and leadership.

In FY 2015, grantees are encouraged to invest in emergency communications governance and leadership structures for coordinating statewide and regional initiatives that reflect the evolving emergency communications environment. These investments are critical for assessing needs, conducting statewide planning, coordinating investments, ensuring projects support the SCIP, maintaining and improving communications systems, and planning for future communications improvements. Governance and leadership structures can also facilitate the development of operating procedures and planning mechanisms that establish priorities, objectives, strategies, and tactics during response operation.<sup>10</sup>

#### To support this priority, grantees should target funding to:

- Sustain the SIGB or SIEC activities and SWIC position
- Update governance structures and processes to address the evolving operating environment, including:
  - Include and coordinate with emergency communications leaders (e.g., FirstNet State Single POC, 911 leaders, Regional Emergency Communications Coordination

<sup>&</sup>lt;sup>9</sup> 6 U.S.C. §574

<sup>&</sup>lt;sup>10</sup> See the *National Incident Management System* (NIMS) National Standard Curriculum Training Development Guidance at: <u>http://www.fema.gov/national-incident-management-system</u>.

Working Group [RECCWG], utilities commissions) and representatives from multiple agencies, jurisdictions, disciplines, levels of government, tribes, rural areas, subject matter experts, and private industry to share information on emergency communications and initiatives

- Review and update key operating documents for SIGB or SIEC (e.g., charters, agreements, policies, procedures) to ensure they are positioned to address new technology deployments and facilitate coordination with the SWIC
- Integrate emergency communications governance and leadership into broader statewide planning efforts (e.g., FirstNet State consultations, 911 system migration, IT enhancements) to ensure emergency communications needs are represented
- Increase regional structures or processes to foster multi-State coordination and information sharing
- o Conduct outreach and education to continually assess and address user needs

## 2.2 Priority 2: Statewide Planning for Emergency Communications

The emergency communications community benefits from a comprehensive and inclusive approach to planning. States and territories engage multiple jurisdictions, disciplines, and levels of government in planning through the update of their SCIPs, incorporating all emergency communications needs. The SCIP serves as the primary strategic plan for emergency communications, while other plans outline specific operational coordination or tactical procedures. Updating plans and standard operating procedures (SOP) to address emergency communications gaps, new technologies, and stakeholder needs helps to improve emergency communications and response across the whole community. This continuous and comprehensive planning enables States to effectively identify, prioritize, and coordinate to ensure that proposed investments support statewide planning priorities.

In FY 2015, States and territories should continue to target funding toward planning activities, including updates of statewide plans, and ensure plans incorporate the capabilities and needs of all emergency communications systems. The goal of this priority is to ensure that emergency communications needs are continually assessed and integrated into State-level risk assessments and preparedness plans. Stakeholders are encouraged to target FY 2015 funding toward planning, stakeholder outreach, assessment of user needs, and other activities that will help to engage the whole community in emergency communications planning initiatives.

# To support this priority, grantees should target funding toward critical planning activities, including the following:

- Update SCIPs and other plans and procedures to:
  - Reflect the 2014 NECP strategic goals and recommendations
  - Incorporate the whole community concepts<sup>11</sup>
  - Address findings and gaps identified in State-level preparedness reports, assessments, and After-Action Reports (AAR) from real-world incidents and planned exercises

<sup>&</sup>lt;sup>11</sup> Per the *National Preparedness Goal*, whole community is formally defined as, "A focus on enabling the participation in national preparedness activities of a wider range of players from the private and nonprofit sectors, including nongovernmental organizations and the general public, in conjunction with the participation of Federal, State, and local governmental partners in order to foster better coordination and working relationships."

- Identify and address FCC directives affecting current or planned public safety communications systems (e.g., narrowband mandate, T-Band migration, systems operating in the 700 megahertz [MHz] public safety broadband spectrum, 800 MHz rebanding)
- Incorporate a multifaceted approach to ensure the confidentiality, integrity, reliability, and availability of data
- Support statewide emergency communications and preparedness planning efforts through the allocation of funding to the following planning activities:
  - Conduct and attend planning meetings
  - Engage the whole community in emergency communications planning, response, and risk identification
  - Develop risk and vulnerability assessments (e.g., cyber, threat and hazard identification and risk assessment [THIRA])
  - Integrate emergency communications assets and needs into State-level plans
  - Coordinate with SWIC, State Administrative Agency (SAA),<sup>12</sup> and State-level planners (e.g., SPOC, 911 planners, utilities commissions) to ensure proposed investments align to statewide plans and comply with technical requirements

# 2.3 Priority 3: Emergency Communications Training and Exercises

NECP Goal Demonstrations, AARs, and similar assessments reveal that jurisdictions are better able to respond to emergencies due in part to regular training and exercises. Training and exercising help response personnel understand their communications roles and responsibilities during an emergency, as well as the processes for working with other agencies. Further, as communications technologies continue to evolve, the need for training and exercises becomes even greater to ensure personnel are proficient in using existing and new technologies.

In FY 2015, grantees should continue to invest in emergency communications-related training and exercises to address gaps identified in response and recovery operations. Grantees are encouraged to participate in training and exercises across all levels of government and with other entities that will better assist jurisdictions to prepare for disasters and identify, assess, and address capability gaps.

# To support this priority, grantees should target funding toward certified training and exercise activities, including:

- Conduct *National Incident Management System* (NIMS)-compliant training (e.g., training in Incident Command System [ICS] and the ICS Communications Unit such as Communications Unit Leader [COML] and Communications Technician [COMT])<sup>13</sup>
- Improve States' and territories' ability to track and share trained Communications Unit personnel during response operations
- Perform exercises that support and demonstrate the adoption, implementation, and use of the NIMS concepts and principles

<sup>&</sup>lt;sup>12</sup> Many Federal grants are awarded to a designated SAA who serves as the official grantee and administrator for the grant.

<sup>&</sup>lt;sup>13</sup> Regular training on NIMS/ICS concepts is needed to ensure new and existing staff are proficient in NIMS/ICS concepts. For NIMS-compliant training, see: <u>http://www.fema.gov/emergency/nims/NIMSTrainingCourses.shtm</u>.

- Hold cross-training and State, regional, or national level exercises to validate plans and procedures
- Provide training and exercises on new and existing systems, equipment, and SOPs
- Assess and update training curriculums and exercise criteria to reflect changes in the operating environment and plain language protocols
- Identify opportunities to integrate private and public sector communications stakeholders into training and exercises, as well as cost-effective approaches (e.g., distance learning)
- Offer cyber training and education on the proper use and security of devices and applications, phishing, malware, other potential threats, and how to guard against attacks

# 2.4 Priority 4: Activities that Enhance Operational Coordination

There has been significant improvement in capabilities at the State and local levels resulting in the ability of jurisdictions to more effectively coordinate communications resources and services during emergencies. This includes the integration of capabilities, resources, and personnel from across the whole community. As incidents escalate, communications resources must be able to expand rapidly to meet responders' needs. This requires States and territories to ensure they have an understanding of the communications resources to which they own or can access, as well as follow the appropriate procedures to request and deploy them to the locations where they are most needed.

In FY 2015, grantees are encouraged to update the inventories of their communications assets and share the information within their State or territory and with neighboring States that are most likely to request support during emergencies or events. This can be achieved by working with SWICs to update their inputs to the Next Generation Communication Assets Survey and Mapping (CASM NextGen) Tool—a web-based tool that assists public safety agencies to collect and visualize data, and assess inter-agency interoperability based on communications assets and interoperability methods.<sup>14</sup> Grantees should identify gaps in capabilities and target funding toward those gaps. In addition, grantees must continue to implement NIMS ICS principles during all emergencies. Grantees are also encouraged to actively engage neighboring jurisdictions—both internal and external to the State or territory—to coordinate response planning and seek mutual aid agreements for large-scale responses.

#### To support this priority, grantees should target funding to:

- Ensure inventories of emergency communications resources are updated and comprehensive
- Advance projects that promote assessment of communications assets, asset coordination, and resource sharing (e.g., CASM NextGen)
- Conduct risk and vulnerability assessments
- Develop, integrate, or implement SOPs, including Incident Action Plans and ICS Form 205 Incident Radio Communications Plans that enhance jurisdictions' ability to readily request communications resources or assets during operations
- Implement projects that promote regional, intra- and inter-State collaboration

<sup>&</sup>lt;sup>14</sup> OEC developed a Public Safety Tools website, which provides support to the public safety community, including the CASM NextGen Tool, the Narrowband License Status Tool, the Response Level Communications Tool, and computer based training courses. For more information, see: <u>http://www.dhs.gov/office-emergency-communications-technical-assistance-program</u>.

- Inventory and typing of resources and other activities that strengthen resilience and provide backup communications solutions (e.g., radio caches)
- Address needs identified in statewide plans, AARs, or assessments
- Support communications initiatives that engage the whole community

## 2.5 Priority 5: Standards-based Technology and Equipment

In FY 2015, grantees should continue to invest in equipment that is standards-based to enable interoperability between agencies and jurisdictions, regardless of vendor. Grantees should include technical specifications in procurement agreements with vendors and obtain sufficient documentation to verify equipment is compliant to the applicable standards.

Grantees are strongly encouraged to invest in equipment that will help to sustain and maintain current LMR capabilities while planning for new technologies and capabilities that may not have fully defined standards. As emergency communications capabilities continue to evolve, grantees are strongly encouraged to participate in community outreach and planning to ensure new capabilities are interoperable and all user requirements are incorporated.

Grantees should improve their understanding of and preparations for the security risks associated with the use of Internet Protocol (IP)-based emergency communications systems. Cybersecurity is a key consideration for public safety officials as new technologies are integrated into their operations. This will require the public safety community to implement effective strategies to enhance the resiliency of cyber and IP-based infrastructures and safeguard private and sensitive information transmitted and stored by connected systems devices.<sup>15</sup>

# To support this priority, grantees should target funding toward standards-based equipment that enables the entity to:

- Sustain and maintain current LMR capabilities
- Use Project 25 (P25)-compliant LMR equipment for mission critical voice communications<sup>16</sup>
- Support planning efforts for the deployment of the NPSBN while ensuring compliance with statewide plans and FirstNet requirements<sup>17</sup>
- Meet FCC and FirstNet spectrum and authority to operate requirements
- Transition towards Next Generation 911 (NG911) capabilities
- Support standards that allow for alerts and warnings across different systems
- Sustain backup solutions (e.g., backup power, portable repeaters, satellite phones)
- Secure equipment, information, and capabilities from physical and virtual threats

<sup>&</sup>lt;sup>15</sup> In February 2014, NIST released the *Framework for Improving Critical Infrastructure Cybersecurity*, which is a voluntary risk-based approach to cybersecurity that uses industry guidelines to help organizations manage cyber risks to critical infrastructure. For more information, see: http://www.nist.gov/cyberframework.

<sup>&</sup>lt;sup>16</sup> For more information on P25 requirements, see: <u>http://www.project25.org/</u>.

<sup>&</sup>lt;sup>17</sup> Grantees interested in broadband investments should consult the FirstNet SPOC for FirstNet requirements.

# 3. Before Applying

Before applying for Federal funds for emergency communications, grantees should:

- Review the NECP and SCIP
- Coordinate with statewide emergency communications leaders
- Recognize changes in the emergency communications ecosystem
- Understand Federal grant requirements and restrictions

## 3.1 Review the NECP and SCIP

Grantees should read the 2014 NECP to understand the national emergency communications strategy, and to ensure that proposed projects support national goals and objectives. Similarly, grantees should review their State or territory's SCIP to ensure that proposals support statewide plans to improve communications across all emergency communications systems and capabilities.

In addition to developing and updating SCIPs, OEC requests that each State and territory submit the SCIP Annual Snapshot to document progress the State or territory has made towards implementing its SCIP. The SCIP Annual Snapshot includes information on accomplishments, interoperability gaps, as well as current and future strategic initiatives for improving interoperability. Grantees should describe in grant applications how projects align to needs identified in the SCIP, SCIP Annual Snapshot, or other applicable plans.

# 3.2 Coordinate with Statewide Emergency Communications Leaders

To ensure that projects are compatible, interoperable, and support statewide plans and strategies, grantees should consult the appropriate statewide leaders or entities prior to developing projects for funding. Some Federal programs require or encourage coordination of grant submissions with the SWIC and other statewide leaders (e.g., SPOC, State Emergency Management Agency Director, 911 Administrator, Homeland Security Director), as well as require applicants to attach a letter of project support from these leaders. Grantees should also consult the SIGB or SIEC, as they serve as the primary steering group for the statewide interoperability strategy. Additionally, grantees should consult any subject matter experts serving on governance bodies such as broadband experts, chief information officers, representatives from utilities, or legal and financial experts when developing proposals.

# 3.3 Recognize Changes in the Emergency Communications Ecosystem

Grantees should understand the more complex and interdependent ecosystem that has emerged due to new technologies, risks, stakeholders, and policies impacting many facets of emergency communications including planning, operations, equipment, and training. Key issues impacting Federal emergency communications grants include developments in advanced technologies, national policies and laws, spectrum issues, and the reduction and streamlining of grant programs.

#### Developments in Advanced Technologies<sup>18</sup>

Traditionally, LMR systems were the primary capabilities the public safety community used to achieve mission critical voice communications. To augment their LMR capabilities, emergency response agencies are increasingly using commercial wireless broadband services and, in some cases, procuring private broadband networks for mission critical data communications. IP-enabled networks stand to transform how public officials will communicate by providing unparalleled connectivity and bandwidth that enhance situational awareness and information sharing. Communication network modernization is also occurring with the migration of the Nation's 911 infrastructure to Next Generation 911, an IP-based model that will enable the transmission of both voice and data (e.g., texts, images, video) between Public Safety Answering Points. Also, the deployment of a nationwide public alerting system is using traditional media, such as broadcast and cable, as well as IP-based technologies to transmit alerts to mobile phones and other devices.

Public safety information technology systems include sensitive data, such as law enforcement information and electronic medical records, which create new security considerations including storage, access, and authentication. While electronic access to this data enables more effective response operations, it also poses risks including system failures, lack of user or server connection, and hostile hackers. As the community adopts new technologies and applications, then it too must increase understanding and planning for the security risks associated with the open architecture and vast complexity of IP-based technologies and services.

To meet these challenges, a multifaceted cybersecurity approach is needed to ensure the confidentiality, integrity, and availability of sensitive data. For example, comprehensive cyber training and education will be required on the proper use and security of devices, phishing, malware, and other potential threats. In addition, planning must match user needs against bandwidth requirements and the options for network resiliency. Assessments of cyber risks and strategies to mitigate vulnerabilities must be conducted before the deployment of IP-based networks occurs to ensure that mission requirements can be met securely and reliably from the outset.

The convergence of technologies and risks in this evolving ecosystem shows the importance of ongoing planning for emergency communications. Grantees and their respective governance and leadership must consider all components that support LMR, broadband, cyber, and IP-based technologies as they update strategic plans and common operational protocols that ensure the operability, interoperability, and continuity of emergency communications systems. Additionally, grantees should prioritize maintaining LMR systems and other emergency communications capabilities gained in recent years as they gradually adopt and deploy IP-based technologies and services.

<sup>&</sup>lt;sup>18</sup> The term "advanced technologies" includes, but is not limited to, the use of emerging technologies to provide advanced interoperability solutions; solutions that allow the use of commercial services, where appropriate, to support interoperable communications; IP-based technologies; use of common advanced encryption options that allow for secure and vital transmissions, while maintaining interoperability; use of standards-based technologies to provide voice and data services that meet wireless public safety service quality; solutions that have an open interface to enable the efficient transfer of voice, data, and video signals; and investments in these technologies, such as NG911 and Bridging System Interface.

#### National Policies and Laws

In addition to technological developments, the Nation is evolving its approach to preparing for and responding to incidents through the *National Preparedness Goal*, which promotes a shared responsibility across all levels of government, private and nonprofit sectors, and the general public. Applicable plans, laws, and policies include the 2014 NECP, the *Middle Class Tax Relief and Job Creation Act*, and the Presidential Policy Directive–8 (PPD–8):

• *National Emergency Communications Plan.* Released in November 2014, the focus of this updated Plan is to ensure that strategies, resource decisions, and investments for emergency communications keep pace with the evolving environment, and that the emergency response community is collectively driving toward a common end-state for communications. The 2014 NECP provides information and guidance to those that plan for, coordinate, invest in, and use communications to support response and recovery operations.<sup>19</sup>

Grantees should read the 2014 NECP to understand the national emergency communications strategy, and to ensure that proposed investments support the goals, objectives, and recommendations of the Plan. In addition, grantees are encouraged to review NECP supplemental materials such as assessments, annual progress reports, and implementation documents. Additionally, grantees should work with the SWIC to ensure alignment of the SCIP and other emergency communications plans to the NECP.

• *Middle Class Tax Relief and Job Creation Act*. Signed into law on February 2012, the Act established FirstNet, an independent authority within NTIA, and directed it to ensure the building, deployment, and operation of the NPSBN.<sup>20</sup> The Act reallocated and designated D-Block spectrum for public safety use. It also established the State and Local Implementation Grant Program (SLIGP) to provide resources to assist State, local, tribal, and territorial governments as they plan for the NPSBN.<sup>21</sup>

Since enactment, NTIA has awarded SLIGP funding to States and territories to plan for engagement with FirstNet in preparation for the deployment of the NPSBN. FirstNet is still identifying a network architecture, technical and user requirements, spectrum access policies, and deployment plans. While entities may want to pursue funding for broadband equipment and systems, there are no assurances that projects will comply with FirstNet requirements and integrate into the NPSBN.<sup>22</sup> Therefore, grantees are strongly advised to delay acquisition of long-term evolution (LTE) equipment until there is further guidance from FirstNet on technical requirements and to continue to target funding toward planning activities (e.g., community outreach and education, documenting user needs) and support statewide planning for broadband and other advanced technologies.

<sup>&</sup>lt;sup>19</sup> For more information on the NECP, see: <u>http://www.dhs.gov/necp</u>.

<sup>&</sup>lt;sup>20</sup> For more information on the Act, see: <u>http://www.ntia.doc.gov/category/public-safety.</u>

<sup>&</sup>lt;sup>21</sup> For information on SLIGP, see: <u>http://www.ntia.doc.gov/other-publication/2013/sligp-federal-funding-opportunity.</u>

<sup>&</sup>lt;sup>22</sup> There are certain entities that have approval from FirstNet, through a lease agreement, to proceed with broadband acquisition and deployment for set periods of time. These entities were granted Federal funds prior to the creation of FirstNet and have been allowed to continue pre-existing projects under the terms of the lease agreement. For more information, please contact OEC at: <u>oec@hq.dhs.gov</u>.

Grantees interested in investing Federal funds in broadband-related projects should consult the Federal granting agency to understand all requirements and restrictions impacting broadband investments. Grantees should be aware that FirstNet has not granted leasing agreements necessary for operation in the public safety spectrum to entities other than those entities with projects awarded prior to the passage of the Act. Grantees should also consult with FirstNet during the development of the application to determine whether the entity can secure a leasing agreement to operate in the public safety spectrum. Grantees should also continue to monitor current Federal actions affecting broadband and 911 programs funded through the Act.<sup>23</sup> Additionally, grantees should work closely with the SWIC, statewide emergency communications leaders, and the Federal granting agency to ensure projects remain in compliance with programmatic and technical requirements.

• *Presidential Policy Directive–8.* Signed by the President in March 2011, PPD–8, *National Preparedness*, is aimed at strengthening the security and resilience of the United States through systematic preparation for the threats that pose the greatest risk to the security of the Nation. It consists of four main components: the *National Preparedness Goal*; National Preparedness System; *National Preparedness Report*; and the Campaign to Build and Sustain Preparedness. The directive emphasizes that national preparedness is the shared responsibility of the whole community.<sup>24</sup>

As a result, many grants that fund emergency communications now require grantees to engage the whole community in planning. FY 2015 Federal grant programs will require grantees to demonstrate how a whole community approach to project planning was used, and explain how core capabilities were improved. Grantees are encouraged to engage their community early in project development to ensure they can provide evidence of community involvement in applications. Engaging the whole community in project planning not only improves preparedness and response, but also strengthens grant applications.

#### Spectrum Issues

The FCC authorizes public safety entities to use specific spectrum bands to operate emergency communications systems, while FirstNet has the license for the 700 MHz public safety broadband spectrum to build and operate the NPSBN. Grantees seeking Federal funds for emergency communications projects should be aware that there are several Federal initiatives and actions affecting spectrum use for public safety entities. Grantees should review the following spectrum issues, confirm that their proposed projects are consistent with regulatory requirements and initiatives, and consult the appropriate coordinator (e.g., Frequency Coordinator, SWIC, and/or SPOC) and the regulatory agency (i.e., FCC and/or FirstNet) early in the project development process to determine whether the entity and the project will have authority to operate in the desired spectrum, once complete. Key spectrum-related issues are described below:

<sup>&</sup>lt;sup>23</sup> The Middle Class Tax Relief and Job Creation Act provides the National Highway Traffic Safety Administration with \$115 million for grants to improve 911 services. Updates on the 911 Grant Program will be posted on the National 911 Program's website at <a href="http://www.911.gov/">http://www.911.gov/</a> when funding becomes available.

<sup>&</sup>lt;sup>24</sup> For more information on PPD-8, see: <u>http://www.dhs.gov/presidential-policy-directive-8-national-preparedness</u>.

- **Narrowbanding**.<sup>25</sup> The FCC mandated that all non-Federal public safety LMR licensees operating between 150 and 512 MHz and using 25 kilohertz (kHz) bandwidth voice channels move to 12.5 kHz voice channels by January 1, 2013. While the deadline has passed, grantees should ensure existing systems are compliant with FCC narrowbanding requirements and consult with the SWIC and the FCC on any non-compliance issues to avoid admonishment monetary fines, or loss of license. Grantees should prioritize funding to allowable activities that will ensure compliance with the FCC narrowband mandate.<sup>26</sup> As of October 17, 2014, the FCC eliminated the requirement for further narrowbanding of 12.5 kHz down to 6.25 kHz by December 31, 2016.<sup>27</sup>
- **800 MHz Reconfiguration (Rebanding).**<sup>28</sup> The FCC ruled that parts of the 800 MHz private radio band shared by public safety and industry must be reconfigured to eliminate interferences. The 800 MHz reconfiguration continues in areas along the U.S.-Mexico border and will separate spectrum use by public safety systems and commercial cellular wireless networks within the 800 MHz band. Public safety entities operating in affected border areas and contemplating public safety communication projects should consult the SWIC, FCC, and work with the independent 800 MHz Transition Administrator who is responsible for overseeing the reconfiguration process and for providing resources for entities affected by the rebanding.
- **T-Band Migration.** The *Middle Class Tax Relief and Job Creation Act of 2012* authorized the future auction of the 470–512 MHz ultra-high frequency band, referred to as the T-Band. Several large urban areas use the T-Band for public safety communications.<sup>29</sup> The Act requires those licensees to migrate from the T-Band to other, unspecified spectrum, within nine years (i.e., by 2021). On October 27, 2014, the FCC released a report and order that provides T-Band incumbents that commit to return an equal amount of T-Band channels priority access to the Reserve Channels for a five-year period.<sup>30</sup> Grantees seeking funding for improvements to T-Band systems should consult the FCC,<sup>31</sup> SWIC, and a frequency coordinator<sup>32</sup> early in the project development process to ensure the project supports statewide plans for improving emergency communications, and is planned in the appropriate spectrum.
- **700 MHz Public Safety Broadband Spectrum.**<sup>33</sup> The *Middle Class Tax Relief and Job Creation Act of 2012* authorized the establishment of the NPSBN, dedicated broadband spectrum for its users, and named FirstNet as the single licensee for the combined 700 MHz public safety and D Block spectrum. As a result, some grantees operating in the 700 MHz public safety band may need to migrate from the band as the spectrum is

 <sup>&</sup>lt;sup>25</sup> For more information on narrowbanding, see: <u>http://transition.fcc.gov/pshs/public-safety-spectrum/narrowbanding.html</u>.
 <sup>26</sup> See "Guidance for licensees for FCC's narrowband operation requirement" at: <u>http://www.fcc.gov/document/guidance-licensees-fccs-narrowband-operation-requirement</u>. Grantees with questions on narrowbanding may contact the FCC at: <u>narrowbanding@fcc.gov</u>.

<sup>&</sup>lt;sup>27</sup> FCC Report and Order 14-172, http://transition.fcc.gov/Daily\_Releases/Daily\_Business/2014/db1024/FCC-14-172A1.pdf.

<sup>&</sup>lt;sup>28</sup> For more information on 800 MHz reconfiguration, see: <u>http://www.800ta.org/</u>.

<sup>&</sup>lt;sup>29</sup> Entities operating in the T-Band include: Boston (MA), Chicago (IL), Dallas/Ft. Worth (TX), Houston (TX), Los Angeles (CA), Miami (FL), New York City (NY), Philadelphia (PA), Pittsburgh (PA), San Francisco/Oakland (CA), Washington DC/Maryland/Virginia.

<sup>&</sup>lt;sup>30</sup> For more information, see FCC 14-172 at: <u>https://apps.fcc.gov/edocs\_public/attachmatch/FCC-14-172A1.pdf</u>.

<sup>&</sup>lt;sup>31</sup> Grantees can contact the FCC Public Safety and Homeland Security Bureau at: <u>pshsbinfo@fcc.gov</u>.

<sup>&</sup>lt;sup>32</sup> For more information on frequency coordinators, see: <u>http://transition.fcc.gov/pshs/public-safety-spectrum/coord.html</u>.

<sup>&</sup>lt;sup>33</sup> The public safety broadband spectrum band is 763-768 MHz and 793-798 MHz.

cleared for NPSBN use. Grantees operating in the 700 MHz public safety broadband spectrum should consult the FirstNet SPOC and the SWIC during project development to ensure that projects support the statewide plan for broadband deployment in the 700 MHz public safety broadband spectrum.

In general, grantees should consult with the regulatory agency or with the appropriate State-level points of contact when developing public safety projects to ensure entities are in compliance with Federal spectrum initiatives and regulations, and projects will have authority to operate in the designated spectrum.<sup>34</sup> To assist State, local, tribal, and territorial levels of government, many grants that fund interoperable communications equipment allow grant funds to be used for spectrum-related activities,<sup>35</sup> including:

- Identification, assessment, coordination, and licensing of new spectrum resources
- Development and execution of spectrum migration plans
- Assessment of current communications assets, services, and capabilities
- Training associated with systems migration to new spectrum allocations
- Replacement of non-compliant communications equipment and services
- Acquiring/upgrading tower sites and facilities needed to comply with spectrum migration<sup>36</sup>
- Reprogramming existing equipment to comply with spectrum migration

#### **Reduction and Streamlining of Grants**

The elimination and consolidation of grants funding emergency communications over the past several years have increased competition for funding and necessitated increased planning among jurisdictions and disciplines. Emergency communications leaders and agencies are strongly encouraged to work with other jurisdictions and disciplines to coordinate resources and projects and to avoid duplication of activities. Additionally, when developing funding proposals, grantees are advised to work with State-level planning offices to incorporate emergency communications needs into statewide plans and to ensure emergency communications projects are prioritized by States and territories. Grantees are encouraged to:

- Coordinate projects with neighboring jurisdictions and multiple agencies
- Develop regional, multi-jurisdictional, multi-disciplinary, and cross-border projects to not only promote greater interoperability across agencies, but also to pool grant resources, facilitate asset-sharing, and eliminate duplicate purchases<sup>37</sup>
- Leverage assessment data to develop strong statements of need that can be shared with State leaders responsible for prioritizing projects for funding<sup>38</sup>
- Identify additional sources of funding for emergency communications improvements<sup>39</sup>

 $<sup>^{34}</sup>$  Contact the FCC's Public Safety Homeland Security Bureau at <u>pshsbinfo@fcc.gov</u> and FirstNet at <u>outreach@firstnet.gov</u>.

<sup>&</sup>lt;sup>35</sup> Generally, Federal licensing fees are *not* allowable under most Federal grants; however, grantees should not anticipate having such expenses as public safety entities are exempt from FCC filing fees. For more information, see: <u>http://transition.fcc.gov/fees/</u>.

<sup>&</sup>lt;sup>36</sup> Some Federal grants do not allow construction or ground-disturbing activities. Consult the grant officer on these activities. <sup>37</sup> Grantees should work with SWICs and the FCC to ensure that projects do not interfere with the 800 MHz rebanding effort

occurring along the U.S.-Canada and U.S.-Mexico borders. For more information on the rebanding process, see: <u>http://transition.fcc.gov/pshs/public-safety-spectrum/800-MHz/</u>. Grantees are reminded that Federal funding may not be allocated to international entities, unless authorized by law, and placement of Federally-funded equipment on international entities, unless authorized by law, and placement of Federally-funded equipment on international entities and early devided elevely elevely elevely entities and early funded elevely entities and entities and early funded elevely elevely entities and early funded elevely elevely elevely entities and entities and early funded elevely elevel

property may be subject to special terms and conditions. Grantees should work closely with grant officers on these projects. <sup>38</sup> Grantees are encouraged to use NECP Goal Demonstrations, AARs, and similar assessments to demonstrate where there are gaps in emergency communications, and to appeal to State-level leaders for funding to address those gaps.

## 3.4 Understand Federal Grant Requirements and Restrictions

#### Federal Grant Requirements

Emergency communications grants are administered by numerous Federal agencies in accordance with various statutory, programmatic, and departmental requirements. Grantees are encouraged to carefully review grant guidance to ensure applications meet all grant requirements, including:

- Program goals
- Eligibility requirements
- Application requirements (e.g., due dates, submission dates, matching requirements)
- Allowable costs and restrictions on allowable costs
- Technical standards preferred, required, or allowed under each program
- Reporting requirements

Additionally, grantees should be aware of common requirements for grants funding emergency communications,<sup>40</sup> including:

- Environmental Planning and Historic Preservation (EHP) Compliance. Grantees must comply with all applicable EHP laws, regulations, Executive Orders, and agency guidance. Grantees are strongly encouraged to discuss projects with Federal grant program officers to understand EHP restrictions, requirements, and review processes prior to starting the project.
- **NIMS.** Homeland Security Presidential Directive 5 (HSPD-5), *Management of Domestic Incidents*, requires the adoption of NIMS to strengthen and standardize preparedness response, and to receive preparedness grant funding. State, local, tribal, and territorial grantees should ensure that the most recent NIMS reporting requirements have been met.<sup>41</sup>
- State Preparedness Report (SPR) Submittal. Section 652(c) of the *Post-Katrina Emergency Management Reform Act of 2006* (Public Law 109-295), 6 U.S.C. §752(c), requires any State that receives Federal preparedness assistance to submit an SPR to FEMA. Grantees should consult with the SAA to ensure that the most recent SPR has been submitted.
- Threat and Hazard Identification and Risk Assessment (THIRA). In FY 2015, DHS is requiring grantees receiving funding assistance from the Homeland Security Grant

<sup>&</sup>lt;sup>39</sup> For additional sources of funding, see the FY 2015 List of Grants Funding Emergency Communications posted to the SAFECOM website at: <u>http://www.dhs.gov/funding</u>.

<sup>&</sup>lt;sup>40</sup> While these are common requirements that affect many emergency communications grants, they may not apply to all grants; therefore, grantees should consult their grant guidance and grant officer for specific questions on grant requirements.

<sup>&</sup>lt;sup>41</sup> National Integration Center (NIC) has advised State, local, tribal, and territorial governments to self-assess their respective progress relating to NIMS implementation objectives in the NIMS Compliance Assistance Support Tool (NIMSCAST). The list of objectives against which progress and achievement are assessed and reported can be found at: https://www.fema.gov/national-incident-management-system.

Program, Tribal Homeland Security Grant Program, and the Emergency Management Performance Grants Program to complete a THIRA report. The THIRA process helps communities to understand their threats and hazards and how the impacts may vary according to time of occurrence, season, location, and numerous other community factors. The THIRA process results in whole community-informed capability targets and resource requirements necessary to address anticipated and unanticipated risks.<sup>42</sup> Developing and updating an effective THIRA requires active involvement from the whole community to ensure assessments and planning efforts are representative of all needs. Therefore, grantees should actively engage in the THIRA process and convey the impact of various threats and hazards on emergency communications, as well as desired outcomes to statewide THIRA planners. Grantees should be aware that DHS funding may be placed on hold until the THIRA is submitted. For additional information, refer to each grant program's FY 2015 Funding Opportunity Announcement for grant-specific THIRA requirements and impact on annual grant funding.<sup>43</sup>

- Authority to Operate. In establishing the NPSBN and providing the spectrum license to FirstNet, Congress required FirstNet to ensure the building, operation, and maintenance of a nationwide interoperable public safety broadband network with a single national architecture to ensure interoperability for public safety entities. FirstNet is the single licensee for the combined public safety broadband spectrum band (763-768 MHz and 793-798 MHz) and D Block spectrum (758-763 MHz and 788-793 MHz). Grantees that do not have authority to operate in that designated public safety broadband spectrum (e.g., a spectrum management lease agreement with FirstNet) cannot utilize that spectrum. Grantees that do *not* have access to the designated spectrum should not use Federal financial assistance to support acquisition-based or deployment-based broadband projects until such time as they have received the necessary authority to operate in the designated spectrum. Grantees that have authority to operate may submit projects for funding provided that the request is consistent with the lease agreement. Grantees should notify FirstNet prior to submitting a funding application and be aware that their project will be subject to Federal review to ensure proposed projects support FirstNet's efforts to deploy the NPSBN.
- **Reporting.** Federal agencies are improving how they demonstrate the impact and effectiveness of Federal grant programs.<sup>44</sup> In FY 2015, grantees may be required to report project-level information, performance measurement data, detailed financial reports, and progress reports. Grantees are encouraged to use existing documentation and data (e.g., SCIPs, AARs, assessments) to help measure performance and demonstrate how gaps in capabilities will be/were addressed through the use of Federal grant funding. Grantees are strongly encouraged to:
  - Develop performance measures at the start of the grant
  - Include interval performance measures to gauge project progress
  - Track performance and report the impact of funds on emergency communications

<sup>&</sup>lt;sup>42</sup> For additional information on the THIRA process, refer to Comprehensive Preparedness Guide 201: Threat and Hazard Identification and Risk Assessment Guide at: <u>http://www.fema.gov/media-library-</u> <u>data/8ca0a9e54dc8b037a55b402b2a269e94/CPG201 httrag\_2nd\_edition.pdf</u>.

<sup>&</sup>lt;sup>43</sup> Funding Opportunity Announcements for FEMA preparedness grant programs can be located at: <u>http://www.fema.gov/preparedness-non-disaster-grants</u>.

<sup>&</sup>lt;sup>44</sup> See the Government Accountability Office's report on duplication at: <u>http://www.gao.gov/products/GAO-12-342SP</u>.

• Include metrics on improvements in interval and final grant reports

Grantees should ensure that all grant requirements are met and that they can implement the project as proposed and within the grant period of performance; properly manage grant funding; fulfill grant reporting requirements; and comply with Federal grant restrictions.

#### Federal Grant Restrictions

Grantees should be aware of common restrictions on Federal grant funding and should consult the grants officer with any questions, particularly as requirements vary by program.

- **Commingling or Duplication of Funds.** Since multiple agencies are involved in communications projects, projects are often funded with multiple grant programs, creating a risk of commingling and duplication. Grantees must ensure that Federal funds are used for purposes that were proposed and approved, and have financial systems in place to properly manage grant funds. Grantees cannot commingle Federal sources of funding. The accounting systems of all grantees and sub-grantees must ensure that Federal funds are not commingled with funds from other awards or Federal agencies. Each award must be accounted for separately to include activities related to broadband.
- **Cost Sharing/Matching Funds.** Grantees must meet all matching requirements prescribed by the grant. If matching funds are required under a grant, grantees must provide matching funds or in-kind goods and services that must be:
  - Allowable under the program and associated with the investment
  - Applied only to one Federal grant program
  - Valued at a cost that is verifiable and reasonable
  - Contributed from non-Federal sources
  - Treated as part of the grant budget
  - Documented the same way as Federal funds in a formal accounting system
- **Funding and Sustaining Personnel.** In general, the use of Federal grant funding to pay for staff regular time is considered personnel and is allowable. Grantees are encouraged to develop a plan to sustain critical communications positions in the event that Federal funds are not available to support the position in future years. For more information on personnel, refer to Section 4. *Eligible Activities Personnel*.
- **Supplanting.** Grant funds cannot supplant (or replace) funds previously funded or budgeted for the same purpose. Most Federal grants funding emergency communications restrict grantees from hiring personnel for the purposes of fulfilling traditional public safety duties or to supplant traditional public safety positions and responsibilities.

# 4. Eligible Activities

The following section details eligible emergency communications activities commonly funded by Federal grants, including personnel and the four common cost categories: Planning and Organization, Training, Exercises, and Equipment.<sup>45</sup> Grantees seeking to improve interoperable emergency communications are encouraged to allocate grant funding to these activities but must consult the specific grant guidance for allowable costs.

The intent of this section is to raise awareness as to the types of costs that can be covered under most Federal grants funding emergency communications. Grantees should note, however, that all activities listed may not be eligible for funding under all grant programs. Grantees should read each grant guidance and related information carefully to ensure that activities proposed are eligible under the program before developing or submitting applications.

#### 4.1 Personnel

Many Federal grants allow grantees to hire full- or part-time staff, contractor staff, or consultants to assist with emergency communications planning, training, and exercise activities.<sup>46</sup> Allocating funding toward personnel helps ensure that grants and grant-funded projects are managed, that State-level planning meetings are attended, that emergency communications needs are represented, and plans are completed. Personnel can be hired to develop and conduct training and exercises, and to complete AARs.

#### Eligible Personnel Costs

- **Personnel to assist with planning.** Full- or part-time staff, contractors, or consultants may be hired to support emergency communications planning activities, including:
  - Statewide, local, tribal, territorial, or regional interoperability coordinator(s)
  - Project manager(s)
  - Program director(s)
  - Emergency communications specialists (e.g., frequency planners, radio technicians, cybersecurity)
- **Personnel to assist with training.** Full- or part-time staff, contractors, or consultants may be hired to support emergency communications training activities, including personnel who can:
  - o Assess training needs
  - Develop training curriculum
  - Train the trainers
  - Train emergency responders
  - Develop exercises to test training
  - Support training conferences

<sup>&</sup>lt;sup>45</sup> The general cost categories for grants include: Planning, Organization, Equipment, Training, and Exercises (POETE). Some grants do not provide a category for Organizational costs, but allow organizational costs to be included under the Planning cost category. Grantees should be aware that emergency communications personnel, planning, and organizational costs are often allowable under the Planning cost category for grants.

<sup>&</sup>lt;sup>46</sup> Typically, the use of Federal grant funding to pay for staff or contractor regular time is considered personnel.

- Develop and implement a curriculum covering technical issues raised by broadband and other advanced technologies
- Serve as subject matter experts (e.g., environmental engineers, grant administrators, financial analysts, accountants, attorneys)
- **Personnel to assist with exercises.** Full- or part-time staff, contractors, or consultants may be hired to support exercises. This includes personnel that will:
  - Assess needs
  - Plan and conduct exercises in accordance with NIMS and the Homeland Security Exercise and Evaluation Program (HSEEP)
  - Implement NECP goal measurements and assessments
  - Lead After Action Conferences and prepare AARs

#### Additional Requirements and Recommendations for Personnel Activities

Grantees should be aware of common restrictions on Federal grant funding for emergency communications personnel.

- **Sustaining Grant-Funded Positions.** Grantees should ensure that funding for critical communications positions is sustained after the grant period of performance has ended to ensure core capabilities are maintained.
- **Overtime.** Some Federal grants permit the use of funds for overtime related to training. These expenses are limited to the additional costs that result from personnel working more than 40 hours per week as a direct result of their attendance at approved activities (e.g., emergency communications training and exercises).
- **Backfill-related Overtime.** Some Federal grants allow funds to be used for backfill related overtime. These expenses are limited to costs of personnel who work overtime to perform the duties of other personnel who are temporarily assigned to grant-funded activities (e.g., to attend approved, grant-funded emergency communications training or exercises). These costs are calculated by subtracting the non-overtime compensation, including fringe benefits of the temporarily assigned personnel, from the total costs for backfilling the position. Grantees should ensure that grant funds can be used for overtime and should consult their grant officer to ensure that overtime costs are correctly calculated.

# 4.2 Planning and Organization

Allocating grant funding for planning helps entities identify and prioritize needs, define capabilities, update preparedness strategies, refine communications plans, identify where resources are needed most, and deliver preparedness programs across multiple jurisdictions, disciplines, and levels of government. Grant recipients are strongly encouraged to assess needs before planning projects, and to carefully plan projects before purchasing equipment.

#### Eligible Planning and Organization Costs

- **Development or enhancement of interoperable emergency communications plans**. Grant funds may be used to develop or enhance interoperable communications plans and align plans to the strategic goals, objectives, and recommendations set forth in the NECP.
  - Examples of emergency communications plans include:
    - Plans to implement and measure the NECP
    - o SCIPs and SCIP Annual Snapshots
    - Tactical Interoperable Communications Plans (TICP) or other regional interoperable emergency communications plans
    - Disaster emergency communications plans
    - Communications system life cycle planning, including migration planning
    - Plans for narrowband conversion and compliance
    - Plans for 800 MHz rebanding
    - Plans for relocating existing systems operating in the T-Band
    - Stakeholder statements of need and concept of operations (CONOPS)
    - As-is and proposed enterprise architectures
    - System engineering requirements
    - Acquisition planning for the procurement of systems or equipment
    - Planning for backup communications in the event that primary systems or equipment fail (e.g., contingency and strategic planning)
    - Planning for training and exercises
    - Planning activities in support of the NPSBN
    - Planning activities for cybersecurity
- Engagement of Federal, State, local, tribal, territorial, private, and public sector

**entities in planning.** Many Federal grants require engagement of the whole community in planning to adequately assess and address needs, and to implement the National Preparedness System. The *National Preparedness Goal* and the National Preparedness System concepts, as described in PPD–8 recognize that the development and sustainment of core capabilities are not exclusive to any single level of government or organization, but rather require the combined effort of the whole community.<sup>47</sup> As a result, the following activities are often supported through Federal grants funding emergency communications:

- Conducting conferences and workshops to receive input on plans
- Meeting expenses related to planning
- Public education and outreach on planning
- Travel and supplies related to planning or coordination meetings
- Attending planning or educational meetings on emergency communications
- **Establishment or enhancement of interoperability governing bodies.** Strong governance structures and leadership are essential to effective decision-making, coordination, planning for, and managing emergency communications initiatives. Grant funds may be used to establish, update, or enhance statewide, regional (e.g., multi-State, multi-urban area), or local interoperability governing bodies. Eligible activities may include:

<sup>&</sup>lt;sup>47</sup> Core capabilities include Prevention, Protection, Mitigation, Response, and Recovery, and are further defined in the *National Preparedness Goal* on the FEMA website at: <u>http://www.fema.gov/preparedness-1/national-preparedness-goal</u>.

- Developing Memoranda of Understanding (MOU) and Memoranda of Agreement (MOA) to facilitate participation in planning and governance activities
- Meeting or workshop expenses associated with receiving input on plans or supporting a funded activity
- Increasing participation in governing bodies through public education and outreach
- Travel and supplies for governing body meetings
- Attending planning or educational meetings on emergency communications or public safety broadband issues
- Developing SOPs and other templates to provide access to and use of existing resources and infrastructure
- Establishing new bodies or sub-groups to address broadband planning
- Ensuring coordination between traditional LMR governance programs and other decision-making offices, bodies, and individuals that oversee new technology deployments in States, territories, localities, and tribes
- **Development of emergency communications assessments and inventories**. Grantees are encouraged to allocate grant funding to planning activities, such as assessments of:
  - Technology capabilities, infrastructure, and equipment (e.g., CASM NextGen, fleet maps)
  - SOPs, coordination of interoperability channels, and regional response plans
  - Training and exercises
  - Narrowband compliance capabilities, assets, and coverage gaps
  - Current broadband usage and user needs
  - Development of cost maintenance models for equipment and usage
- **Development or enhancement of interoperable emergency communications protocols.** Funds may be used to enhance multi-jurisdictional and multi-disciplinary common planning and operational protocols, including the development or update of:
  - SOPs, shared channels and talk groups, and the elimination of coded substitutions (i.e., developing and implementing common language protocols)
  - Partnership agreements, MOUs, and cross-border agreements
  - Plans to integrate SOPs across disciplines, jurisdictions, levels of government, and with private entities, as appropriate, and into mutual aid agreements
  - Response plans to specific disasters or emergencies
  - Field guides and templates for field guides
- **Planning activities for new technologies.** Grant funds may be used to begin planning for broadband and other advanced technologies. Activities may include:
  - Defining user needs
  - $\circ~$  Updating SCIPs to incorporate high-level goals and initiatives, and development of comprehensive plans
  - Developing plans in response to broadband requirements issued by FirstNet (e.g., migration plans, contingency plans, feasibility studies)<sup>48</sup>
  - Preliminary planning for other advanced technologies (e.g., alerts and warnings, Next Generation 911)

<sup>&</sup>lt;sup>48</sup> Development of these plans will not be funded until FirstNet issues guidance on the technical requirements of the network.

- Conducting assessments of cyber risks and strategies to mitigate vulnerabilities must be conducted before the deployment of IP-based networks
- Use of priority service programs. Grant funds may be used to assist priority service planning and engineering, and to facilitate participation in a number of Federal priority service programs,<sup>49</sup> including:
  - Telecommunications Service Priority (TSP)
  - Government Emergency Telecommunications Service (GETS)
  - Wireless Priority Service (WPS)
- Use of notifications and alerts and warning. Grant funds may be used to connect with national-level communications systems, including the Integrated Public Alert and Warning System (IPAWS), which consists of:
  - Emergency Alert System
  - o Wireless Emergency Alerts
  - IPAWS All-Hazards Information Feed
  - o National Oceanic and Atmospheric Administration Weather Radio All Hazards

#### Additional Requirements and Recommendations for Planning Activities

Additional activities in support of Federal planning initiatives and grant requirements include updating and submitting a SPR, THIRA, and SCIP Annual Snapshot, as well as ensuring NIMS compliance.

# 4.3. Training

#### Eligible Training Costs

Recipients are encouraged to allocate Federal grant funds to support emergency communications and incident response training. Communications-specific training activities should be incorporated into statewide training and exercise plans and be reflected in SCIP Annual Snapshots. Recipients should continue to train on LMR systems as it is necessary to ensure that public officials can achieve mission critical voice communications. However, as other communications technologies become integrated into response operations, the need for training becomes even more critical to ensure that response personnel are maximizing the benefits that these new communications capabilities provide. Training projects should be consistent with the NECP priorities and address gaps identified through SCIPs, TICPs, AARs, and other assessments. Training helps to ensure that personnel are familiar with SOPs and equipment, and that equipment is operational. Grantees are strongly encouraged to include training in projects that involve the development of new SOPs or the purchase of new equipment.

• **Development, delivery, attendance, and evaluation of training.**<sup>50</sup> Grant funds may be used to plan, attend, and conduct communications-specific training workshops or meetings to include costs related to planning, meeting space, and other logistics costs,

<sup>&</sup>lt;sup>49</sup> For more information on priority services, see: <u>http://www.dhs.gov/gets</u>.

<sup>&</sup>lt;sup>50</sup> DHS training catalogs are available at: <u>https://www.firstrespondertraining.gov/odp\_webforms/</u>. The Federal-sponsored course catalog can be found at: <u>https://www.firstrespondertraining.gov/webforms/pdfs/fed\_catalog.pdf</u>, and the State-sponsored course catalog at: <u>https://www.firstrespondertraining.gov/webforms/pdfs/state\_catalog.pdf</u>.

facilitation, travel, and training development. Communications-specific training should focus on:

- Use of SOPs and other established operational protocols (e.g., common language)
- NIMS/ICS training
- o COML, COMT, or ICS Communications Unit position training
- Training in the use of equipment and advanced data capabilities (e.g., voice, video, text)
- Disaster preparedness training
- Peer-to-peer training
- Regional (e.g., multi-State, multi-urban area) training
- Training associated with narrowband conversion
- Training related to the broadband planning process
- Cyber training and education on the proper use and security of devices and applications, phishing, malware, other potential threats, and how to stay on guard against attacks
- **Expenses related to training.** Many Federal grants allow funds to be used for expenses related to training, including:
  - Travel related to training
  - Public education and outreach on training opportunities
  - Supplies related to training (e.g., signs, badges, materials)

#### Additional Requirements and Recommendations for Training Activities

Grantees should target funding toward certified emergency communications activities, including:

- **Compliance with NIMS.**<sup>51</sup> State, local, tribal, and territorial entities must adopt NIMS as a condition of many Federal grants. Given that the implementation of NIMS requires certain training courses, grantees may target grant funding towards NIMS-compliant training.
- **Completion of Communications Unit Leader Training.** OEC, in partnership with OIC, FEMA, the NIC, and practitioners from across the country, developed performance and training standards for the All-Hazards COML and formulated a curriculum and comprehensive All-Hazards COML Course. Grantees should target grant funding toward this critical training to improve on-site communications during emergencies, as well as satisfy NIMS training requirements.

# 4.4 Exercises

Exercises should be used to both demonstrate and validate skills learned in training and to identify gaps in capabilities. To the extent possible, exercises should include participants from multiple jurisdictions, disciplines, and levels of government and include emergency management, emergency medical services, law enforcement, interoperability coordinators, public health officials, hospital officials, and other disciplines and private sector entities, as appropriate.

<sup>&</sup>lt;sup>51</sup> NIMS is a national framework for response, that requires State, local, tribal, and territorial stakeholders to adopt a national ICS, complete certified training, and integrate the framework into State and local protocols. For more information on NIMS training, see: <u>http://www.fema.gov/national-incident-management-system</u>.

Findings from exercises can be used to update programs to address gaps in emergency communications as well as emerging technologies, policies, and partners. Recipients are encouraged to increase awareness and availability of emergency communications exercise opportunities across all levels of government.

#### Eligible Exercise Costs

- **Design, development, execution, and evaluation of exercises.** Grant funds may be used to design, develop, conduct, and evaluate interoperable emergency communications exercises, including tabletop and functional exercises. Activities should focus on:
  - Using new or established operational protocols
  - Using interoperable emergency communications equipment
  - Designing and executing exercises of the new equipment purchased to facilitate the conversion process to narrowband, or serving as a strategic technology reserve
  - o Designing and executing regional (e.g., multi-State, multi-urban area) exercises
  - o Using broadband equipment and systems, and other advanced technologies
  - Testing SOPs
- **Expenses related to exercises.** Many Federal grants allow funds to be used for expenses related to exercises, including:
  - Meeting expenses related to planning or conducting exercises
  - Public education and outreach related to exercises
  - Travel and supplies related to exercises

#### Additional Requirements and Recommendations for Exercise Activities

Grantees should target funding toward Federal exercise initiatives, including participation in the communications components of the National Level Exercises and the following:

- **Management and execution of exercises in accordance with HSEEP.** The HSEEP Library provides guidance for exercise design, development, conduct, and evaluation of exercises, as well as sample exercise materials. *HSEEP Volume V: Prevention Exercises*, provides recommendations for designing, developing, conducting, and evaluating prevention-focused exercises. The HSEEP Library can be found at: <u>https://hseep.dhs.gov</u>.
- **Compliance with NIMS.** HSPD-5 requires all Federal departments and agencies to adopt NIMS and to use it in their individual incident management programs and activities, including all preparedness grants. Grantees should review the NIMS requirements at: <u>http://www.fema.gov/emergency/nims/index.shtm</u>, and ensure that all Federally-funded training and exercise activities are NIMS-compliant.
- **Coordination with State-level partners.** Communications-specific exercise activities should be coordinated with the SIGB or SIEC and SWIC to facilitate participation by the appropriate entities (e.g., public safety, utilities, private sector, Federal agencies) and resources (e.g., deployable assets).

# 4.5 Equipment

Emergency response providers must regularly maintain communications systems and equipment to ensure effective operation, as well as upgrade their systems when appropriate. Grantees are strongly encouraged to invest in standards-based equipment that supports statewide plans for improving emergency communications and interoperability among systems.

- Design, construction,<sup>52</sup> implementation, enhancement, replacement, and maintenance of LMR and other emergency communications systems and equipment,<sup>53</sup> including:
  - System engineering requirements
  - As-is and proposed enterprise architectures
  - Development of interoperability verification and validation test plans
  - Development of system life cycle plans
  - Analysis and monitoring of cybersecurity risks
  - Migration to approved, open-architecture, standards-based interoperable technologies
  - Leveraging existing and other advanced technologies (e.g., multi-band/multimode capable radio) to expand and integrate disaster communications capabilities among emergency response providers
  - Project management costs associated with equipment and systems
  - Procurement of technical assistance services for management, implementation, and maintenance of communications systems and equipment
  - Reimbursement of cellular and satellite user fees when used for backup emergency communications<sup>54</sup>
- Conversion to 12.5 kHz narrowband equipment. The FCC mandated that all non-Federal public safety land mobile licensees operating between 150-512 MHz and using 25 kHz channel bandwidth in their radio systems migrate to 12.5 kHz channels by January 1, 2013. As of October 17, 2014, the FCC eliminated the narrowbanding provisions, which required 700 MHz public safety licensees to migrate from a 12.5 kHz voice efficiency standard to a 6.25 kHz voice efficiency standard by December 31, 2016. Grantees should ensure existing systems are compliant and prioritize grant funding, where allowable, toward the following:
  - Replacing non-narrowband compliant equipment
  - Acquiring/upgrading additional tower sites to maintain coverage after conversion
  - Reprogramming existing equipment to operate in compliance with the narrowbanding mandate
- Site upgrades for LMR and other emergency communications systems.<sup>55</sup>

<sup>&</sup>lt;sup>52</sup> Not all Federal grants permit construction-related activities. Consult the grant officer to determine whether construction activities are allowed. For grants that support construction-related activities, see EHP requirements that apply to select construction-related activities in this guidance.

<sup>&</sup>lt;sup>53</sup> While the activities listed are generally allowable for traditional LMR investments, these activities may be restricted for broadband-related investments. Grantees are strongly encouraged to consult their Federal granting agency before developing broadband proposals for funding to determine if those activities are allowable under the grant.

<sup>&</sup>lt;sup>54</sup> Many public safety entities use commercial services to augment emergency communications. Reimbursement of cellular and satellite fees are often allowable under Federal grants.

- o Installing or expanding battery backup, generators, or fuel systems
- Evaluating existing shelter space for the inclusion of new communications equipment
- Conducting tower loading analysis to determine feasibility of supporting new antennas and equipment
- Analyzing site power and grounding systems to determine upgrades needed to support additional communications equipment
- Analyzing physical site security provisions to determine upgrades and enhancements (e.g., fences, lighting, alarms, cameras, shelter access hardening, physical protective measures)
- Upgrading connectivity capabilities for LMR and other emergency communications systems.
  - Documenting existing wireline and wireless backhaul resources to determine used and excess capacity (e.g., connectivity type of either fiber, wireline, or cable at communications sites and existing public safety facilities)
  - Analyzing existing IP backbone to determine gaps in supporting high bandwidth public safety communications system access and applications
  - Planning and modeling network capacity to ensure backhaul links and aggregation points are appropriately provisioned
  - Upgrading existing backbone to support advanced capabilities (e.g., multiprotocol line switching)
  - Installing fiber optic connections and microwave connectivity to support enhanced communications and networking capabilities
  - Assessing and documenting the usage of wireless communications capabilities including:
    - □ Mobile data systems facilitated through government-owned or commercial services
    - □ Applications
    - $\Box$  Devices or platforms supported
    - □ Speed/capacity
    - □ Accessible data
    - $\Box$  Redundancy and resiliency of systems or services
    - $\Box$  Cost of services and systems
    - □ Existing gaps in capabilities, connectivity, coverage, or application support

#### • Purchase of:

- Standards-based interoperable communications equipment listed on the Authorized Equipment List<sup>56</sup>
- Equipment that will facilitate the transition of existing systems from the T-Band to authorized spectrum

<sup>&</sup>lt;sup>55</sup> While the activities listed are generally allowable for traditional LMR investments, these activities may be restricted for broadband-related investments. Grantees are strongly encouraged to consult their Federal granting agency before developing any broadband-related proposals for funding to determine if those activities are allowable under the grant.

<sup>&</sup>lt;sup>56</sup> For a list of equipment typically allowed under FEMA grants, search at: <u>http://www.fema.gov</u>.

• Ancillary equipment to facilitate planning and implementation of interoperable public safety grade communications systems and capabilities (e.g., radio frequency and network test equipment including handheld spectrum analyzers, cable testers)

#### Additional Requirements and Recommendations for Equipment Purchases

Grantees should anticipate additional requirements when purchasing equipment with Federal grant funds, including:

- **Coordination with statewide emergency communications leaders.** Grantees are strongly encouraged to coordinate with emergency communications governance and leadership, and other State, local, tribal, and territorial partners to ensure consistency with statewide plans, and compatibility among existing and proposed emergency communications systems.
- **Compliance with SAFECOM technical standards.** Grantees must ensure that all grant-funded equipment complies with the SAFECOM technical standards in Appendix B of this Guidance, unless otherwise noted in a program's grant guidance.<sup>57</sup> Many Federal grants require grantees to explain how their procurements will comply with the applicable standards for LMR, IP-based systems, or alerts and warning or provide compelling reasons for using non-standards-based solutions. Grantees should document all purchases and evidence of compliance with standards-based requirements.
- **Compliance with FCC Requirements.** Grantees are encouraged to consult with the FCC during application development to determine whether projects will be able to access the appropriate spectrum for its planned operations or if a waiver is needed. Grantees can contact the FCC at <u>PSHSBinfo@fcc.gov</u>.
- **Compliance with Federal EHP laws and policies.** Grantees must ensure that Federallyfunded projects comply with relevant EHP laws. The installation of communications towers and other ground-disturbing activities frequently requires EHP review. Each agency (and sometimes each program) has its own EHP compliance process. Grantees should discuss proposed construction-related activities with Federal granting agencies *before* beginning work to determine whether proposed activities are allowed, and to determine if proposed activities are subject to EHP review.<sup>58</sup>
- Adoption of new technologies. Grantees are encouraged to migrate to approved, open architecture and to leverage existing and other advanced technologies (e.g., multi-band/multi-mode capable radio) to expand and integrate disaster communications capabilities among emergency response providers.

<sup>&</sup>lt;sup>57</sup> Technical standards and requirements vary among Federal grant programs (especially grants funding research and testing). Applicants should review grant guidance to ensure that specific standards, terms, and conditions under the grant are met.

<sup>&</sup>lt;sup>58</sup> To learn more about Federal EHP requirements, see the Council on Environmental Quality Regulations, 40 CFR Part 1500-1508, or the U.S. Department of Energy website at: <u>http://ceq.hss.doe.gov/nepa/regs/ceq/toc\_ceq.htm</u>.

- **Sustainment of current LMR capabilities.** Grantees are strongly encouraged to sustain current LMR capabilities to sustain mission critical voice capabilities, as well as to ensure their LMR systems continue to deliver reliable communications.
- **Compliance with Federal procurement requirements.** As a condition of funding, recipients agree to comply with Federal procurement requirements. Grantees are responsible for ensuring open and competitive procurements, subject to the specific requirements of the grant program, and applicable State or local procurement requirements. Grantees are required to have written procurement policies in place, are encouraged to follow the same policies and procedures it uses for procurement from its non-Federal funds, and should include any clauses required by the Federal Government. The following are key procurement tenets when using Federal funds:
  - Procurement transactions should be conducted to ensure open and free competition
  - Grantees/sub-grantees should avoid non-competitive practices (e.g., contractors that developed the specifications for a project should be excluded from bidding)
  - Grantees/sub-grantees may not supplant, or replace, non-Federal funds that are already budgeted or funded for a project
- **Promotion of regional capabilities.** Grantees should coordinate and collaborate with agencies from neighboring States and regions to facilitate regional operable and interoperable solutions, including shared solutions.
- **Development of communications system life cycle plans.** Emergency response providers must upgrade and regularly maintain communications systems to ensure effective operation. Some programs require grantees to submit system life cycle plans for equipment purchased with Federal grant funds.<sup>59</sup> As a result, grantees should develop a system life cycle plan for any communications system.
- Understanding of cost share. Federal grants often require recipients to provide a percentage of total costs allocated to equipment. Federal funds cannot be matched with other Federal funds, but can be matched through State, local, tribal, or territory cash and in-kind contributions. Match requirements are often waived for ancillary territories.

<sup>&</sup>lt;sup>59</sup> For guidance on system life cycle planning, see: <u>http://www.dhs.gov/safecom/resourceslibrary</u>.

# 5. Emergency Communications Systems and Capabilities

Emergency communications are accomplished through many technologies, each with varying capabilities, standards, and requirements. As the public safety community adopts new technologies, it is important to recognize that LMR will remain the primary tool for mission critical voice communications for many years to come. This convergence requires a multi-path approach in maintaining LMR systems' operability and interoperability while planning and deploying new emergency communications technologies. As such, grantees should invest in sustaining LMR capabilities while also planning for new technologies.

As LMR and IP-based technologies continue to converge with one another, interoperability becomes increasingly important. Standards-based systems facilitate interoperability between jurisdictions and disciplines at all levels of government. When procuring equipment or software for emergency communications systems, grantees should purchase standards-based technologies. Table 2 provides best practices for promoting interoperability in several types of emergency communications systems and capabilities. For detailed standards and resources for each system type, refer to Appendix B.

Systems	Suggested Actions/Best Practices
Land Mobile Radio (LMR)	<ul> <li>Read the P25 technical standards for LMR</li> <li>Include P25 in Statement of Requirements and vendor inquiries</li> <li>Select P25 eligible equipment</li> <li>Obtain documented evidence of P25 compliance</li> <li>Ensure additional features purchased are P25-compliant</li> <li>Provide written justification required for non-P25 purchases</li> </ul>
Next Generation 911 (NG911)	<ul> <li>Read the NG911 Standards Identification and Review<sup>60</sup> and select a Standard Development Organization's standards</li> <li>Consult with the National 911 Program Office regarding any updated standards</li> <li>Select IP-enabled 911 open standards equipment and software</li> </ul>
Public Safety Broadband	<ul> <li>Consult with the SPOC for the latest guidance from FirstNet and to determine if the proposed project is consistent with State planning efforts</li> <li>Identify the authority to operate on public safety spectrum through the SPOC; if lease agreement is not in place, target funding toward planning and outreach activities; if lease agreement is in place, contact FirstNet to ensure the proposed project is consistent with lease terms</li> <li>Conduct site upgrades and backhaul projects focused on upgrading connectivity capabilities for public safety broadband</li> <li>Delay purchase of LTE equipment until further guidance from FirstNet</li> </ul>
Alerts and Warnings	<ul> <li>Read national guidance in Executive Order 13407<sup>61</sup></li> <li>Ensure compliance with Common Alerting Protocol (CAP) and IPAWS Profile<sup>62</sup></li> <li>Consult with the IPAWS Program Office for available equipment testing results</li> </ul>

Table 2. Suggested Actions and Best Practices when Purchasing Emergency
Communications Systems and Capabilities

<sup>&</sup>lt;sup>60</sup> For a copy of the *NG911 Standards Identification and Review*, see: <u>http://www.911.gov/911-issues/standards.html</u>.

<sup>&</sup>lt;sup>61</sup> For a copy of Executive Order 13407, see: <u>http://www.gpo.gov/fdsys/pkg/FR-2006-06-28/pdf/06-5829.pdf</u>.

<sup>&</sup>lt;sup>62</sup> For information on CAP and IPAWS, see: <u>https://www.fema.gov/integrated-public-alert-warning-system</u>.

# 6. Grants Management Best Practices

The proper management of grants enables grantees to effectively implement projects and access grant funds. It also can establish the entity as a trusted and capable steward of Federal funding that is able to manage additional funds in the future. This section provides guidance and best practices for grantees to use throughout the grant life cycle. Table 3 provides best practices during the four major phases of the grant:

- Planning grant applications (Pre-Award)
- Managing grant funding (upon Award)
- Implementing grant-funded projects (Post-Award)
- Completing Federal grant projects (Close-Out)

#### Table 3. Suggested Actions and Best Practices to Use during Grant Cycle Phases

Phases	Suggested Actions/Best Practices
Pre-	<ul> <li>Review and understand the NECP, SCIP, and other applicable plans</li> </ul>
Award	Coordinate with key governance and leadership to document needs, align projects to
	plans, and identify funding options
	<ul> <li>Work with SAA to include projects in State preparedness plans and to secure funding</li> </ul>
	<ul> <li>Review grant requirements included in grant guidance</li> </ul>
	<ul> <li>Consult the Federal granting agency, spectrum authority (i.e., FCC or FirstNet), and</li> </ul>
	SAFECOM Guidance when developing projects
	<ul> <li>Align projects to Federal and State-level plans and initiatives</li> </ul>
	<ul> <li>Include coordination efforts with the whole community in applications</li> </ul>
	Identify staff to manage financial reporting and programmatic compliance requirements
	<ul> <li>Develop project and budget milestones to ensure timely completion</li> </ul>
	Identify performance measures and metrics that will help demonstrate impact
	Consider potential impacts of EHP requirements on implementation timelines
	• Ensure proper mechanisms are in place to avoid commingling and supplanting of funds
	Evaluate the ability of sub-grantees to manage Federal funding
	Consider how the project will be sustained after grant funding has ended
Award	Review award agreement to identify special conditions, budget modifications, restrictions
	on funding, pass-through and reporting requirements, and reimbursement instructions
	Update the proposed budget to reflect changes made during review and award
	Inform sub-recipients of the award and fulfill any pass-through requirements
Post-	Establish repository for grant file and related data to be collected and retained from award     through along out including any along of the state of the s
Award	through close-out, including correspondences, financial and performance reports, project metrics, documentation of compliance with EHP requirements and technology standards
	<ul> <li>Ensure fair and competitive procurement process for all grant-funded purchases</li> </ul>
	<ul> <li>Understand the process for obtaining approval for changes in scope and budget</li> </ul>
	<ul> <li>Adhere to proposed timeline for project and budget milestones; document and justify any</li> </ul>
	delays
	<ul> <li>Leverage Federal resources, best practices, and technical assistance</li> </ul>
	Complete financial and performance reports on time
	Draw down Federal funds as planned in budget milestones or in regular intervals
Close-	Complete projects within grant period of performance
Out	Maintain and retain data as required by the award terms and conditions
	File close-out reports; report on final performance

# 7. Funding Sources

Grantees should consider many sources for grant funding information, including traditional grants that have been used to improve emergency communications, as well as other sources of funding that may partially fund emergency communications projects.

#### Traditional Grant Funding

OEC is charged with coordinating Federal grants funding emergency communications. Through its work with the Emergency Communications Preparedness Center Grants Focus Group, OEC identified 21 Federal grants and loans that fund emergency communications.<sup>63</sup> When applying for these funds, grantees are encouraged to:

- Identify current grant funding available and alternative sources of funding
- Review eligibility requirements, program goals, and allowable costs
- Understand what past grants have funded in your jurisdiction
- Partner with entities eligible to receive other sources of funding

#### **Other Sources of Federal Funding**

While the *SAFECOM Guidance* has traditionally covered Federal grant programs, there are other grant and loan programs that can provide extensive funding for State, local, tribal, and territorial public safety communications needs. For example, the USDA Rural Utility Service's integrated interoperable emergency communications and 911 upgrade authority in its Telecommunications Loan Program, and loans and grants from USDA Rural Development's Community Facilities Program have provided critical funding for emergency communications projects.<sup>64</sup>

OEC has included loans in the list of grants posted to the SAFECOM website.<sup>65</sup> Grantees should be aware of the different requirements between grants and loans. Grantees should work with State, local, tribal, and territorial public safety and financial representatives to understand loan requirements and to ensure their proposals meet all requirements under each program.

Also, there are several Federal programs that are not solely focused on public safety communications but have proven to be useful for enhancing public safety communications (e.g., Rural Telecommunications and Rural Electrification Programs). These programs can improve access to 911 services; provide all hazards warnings; improve integration and interoperability of emergency communications; provide critical infrastructure protection and outage prevention; and increase the reliability of standby power to emergency responders. Grantees are encouraged to identify additional sources of funding, such as rural grants and loans, and work with eligible entities for those programs to improve communications infrastructure.

<sup>&</sup>lt;sup>63</sup> For an updated list of Federal grants and loans that fund emergency communications, see: <u>http://www.dhs.gov/funding</u>. Grantees can find and search grants and loans at: <u>http://www.grants.gov</u>.

<sup>&</sup>lt;sup>64</sup> For additional information on USDA's Rural Utility Service, refer to: <u>http://www.rurdev.usda.gov/utilities\_LP.html</u>.

<sup>&</sup>lt;sup>65</sup> For a list of grants funding emergency communications, see: <u>http://www.dhs.gov/funding</u>.

# Appendix A – Acronym List

AAR	After-Action Report
AEL	Authorized Equipment List
AES	Advanced Encryption Standard
ANSI	American National Standards Institute
BSI	Bridging Systems Interface
BTOP	Broadband Technology Opportunity Program
CAP	Common Alerting Protocol
CASM NextGen	Next Generation Communication Assets Survey and Mapping
CEQR	Council on Environmental Quality Regulations
COML	Communications Unit Leader
COMT	Communications Technician
CONOPS	Concept of Operations
CSRIC	Communications Security Reliability and Interoperability Council
DE	Distribution Element
DES-OFB	Data Encryption Standard-Output Feedback
DHS	Department of Homeland Security
EAS	Emergency Alert System
ECPC	Emergency Communications Preparedness Center
EDXL	Emergency Data eXchange Language
EHP	Environmental and Historic Preservation
FCC	Federal Communications Commission
FEMA	Federal Emergency Management Agency
FirstNet	First Responder Network Authority
FY	Fiscal Year
GETS	Government Emergency Telecommunications Service
HAVE	Hospital AVailability Exchange
HSEEP	Homeland Security Exercise and Evaluation Program
HSPD	Homeland Security Presidential Directive
IB	Information Bulletin
ICS	Incident Command System

# Appendix A—Acronym List

IEEE	Institute of Electrical and Electronics Engineers
IEP	Information Exchange Package
IEPD	Information Exchange Package Documentation
IP	Internet Protocol
IPAWS	Integrated Public Alert and Warning System
ISSI	Inter Radio Frequency Sub-System Interface
IT	Information Technology
kHz	kilohertz
LMR	Land Mobile Radio
LTE	Long-Term Evolution
MHz	Megahertz
MOA	Memorandum of Agreement
MOU	Memorandum of Understanding
NASNA	National Association of State 911 Administrators
NCSWIC	National Council of Statewide Interoperability Coordinators
NECP	National Emergency Communications Plan
NENA	National Emergency Number Association
NEP	National Exercise Program
NIFOG	National Interoperability Field Operations Guide
NIST	National Institute of Standards and Technology
NG911	Next Generation 911
NIC	National Integration Center
NIEM	National Information Exchange Model
NIMS	National Incident Management System
NIMSCAST	NIMS Compliance Assistance Support Tool
NIST	National Institute of Standards and Technology
NOAA	National Oceanic and Atmospheric Administration
NPSBN	Nationwide Public Safety Broadband Network
NPSTC	National Public Safety Telecommunications Council
NTIA	National Telecommunications and Information Administration
OASIS	Organization for the Advancement of Structured Information Standards

#### Appendix A—Acronym List

OEC	Office of Emergency Communications
OIC	Office for Interoperability and Compatibility
OMB	Office of Management and Budget
P25	Project 25
P25 CAP	P25 Compliance Assessment Program
РМО	Project Management Office
POETE	Planning, Organization, Equipment, Training, and Exercises
PPD	Presidential Policy Directive
PSAP	Public Safety Answering Point
PSCR	Public Safety Communications Research
PSHSB	Public Safety & Homeland Security Bureau
P-TAC	Preparedness-Technology, Analysis, and Coordination Center
PTIG	Project 25 Technology Interest Group
RAN	Radio Access Network
RECCWG	Regional Emergency Communications Coordination Working Group
RF	Radio Frequency
RFI	Request for Information
RFP	Request for Proposals
RM	Resource Messaging
RUS	Rural Utilities Service
SAA	State Administrative Agency
SAFECOM EC	SAFECOM Executive Committee
SAME	Specific Area Message Encoding
SCIP	Statewide Communication Interoperability Plan
SDO	Standard Development Organization
SIGB	Statewide Interoperability Governing Body
SIEC	Statewide Interoperability Executive Committee
SLIGP	State and Local Implementation Grant Program
SOP	Standard Operating Procedure
SOR	Statement of Requirements
SPOC	State Single Point of Contact

#### Appendix A—Acronym List

SPR	State Preparedness Report
STEP	Supporting Technology Evaluation Project
SWIC	Statewide Interoperability Coordinator
THIRA	Threat and Hazard Identification and Risk Assessment
TIA	Telecommunications Industry Association
TICP	Tactical Interoperable Communications Plan
TSP	Telecommunications Service Priority
UASI	Urban Areas Security Initiative
USDA	United States Department of Agriculture
VoIP	Voice over Internet Protocol
WEA	Weather Emergency Alerts
WPS	Wireless Priority Service
XML	Extensible Markup Language

# Appendix B – Technology and Equipment Standards

Grantees should purchase standards-based and advanced technologies that promote interoperability. When procuring equipment for communications systems, whether voice or data, they should use an open standards-based approach to facilitate interoperability between jurisdictions and disciplines at all levels of government, and to ensure interoperability between Federally-funded investments. This appendix provides the applicable requirements and resources for the following emergency communications capabilities:

- Land Mobile Radio (LMR)
  - Standards for Project 25 (P25)
  - P25 Resources
  - Standards for Voice over Internet Protocol (VoIP)
- Next Generation 911 (NG911)
  - Standards for NG911
  - NG911 Resources
- Public Safety Broadband
  - Nationwide Public Safety Broadband Network (NPSBN)
  - o Standards for Other Broadband Technologies
  - Public Safety Broadband Resources
- Standards for Data-Related Information Sharing Systems
  - Organization for the Advancements of Structured Information Standards (OASIS) Emergency Data eXchange Language (EDXL)
  - National Information Exchange Model (NIEM)
  - Preparedness-Technology, Analysis, and Coordination Center (P-TAC): Supporting Technology Evaluation Project (STEP)
- Alerts and Warnings
  - Standards for Integrated Public Alert and Warning System (IPAWS)
  - Alerts and Warnings Resources

#### Land Mobile Radio

LMR systems are terrestrially-based, wireless, narrowband communications systems commonly used by Federal, State, local, tribal, and territorial emergency responders, public works companies, and even the military to support voice and low-speed data communications. These systems are designed to meet public safety's unique mission critical requirements and support time-sensitive, lifesaving tasks, including rapid voice call-setup, group calling capabilities, highquality audio, and guaranteed priority access to the end-user. Because LMR systems support lifesaving operations, they are designed to achieve high levels of reliability, redundancy, coverage, and capacity, and can operate in harsh natural and man-made environments. LMR technology has progressed over time from conventional, analog voice service to complex systems incorporating digital and trunking features. These enhancements have improved the interoperability, spectral efficiency, security, reliability, and functionality of voice and low speed data communications.

#### Appendix B—Technology and Equipment Standards

For the foreseeable future, the public safety community is expected to follow a multi-path approach to network infrastructure use and development. LMR systems will remain the primary tool for mission critical voice communications for many years to come; in fact, for many public safety agencies, maintaining their LMR systems and improving operability and interoperability continue to be their top communications priorities.

To maximize opportunities to improve interoperability across investments, grantees should ensure that digital voice systems and equipment purchased with Federal grant funding are compliant with the P25 suite of standards, unless otherwise noted in a program's grant guidance.<sup>66</sup> The P25 suite of standards is published by the Telecommunications Industry Association (TIA).<sup>67</sup> TIA is a recognized American National Standards Institute (ANSI) standards development organization. P25 standards provide a number of technical specifications for emergency communications equipment that are designed to ensure that equipment is interoperable.

The P25 Steering Committee, in coordination with the P25 User Needs Subcommittee, publishes the P25 Users Statement of Requirements (SoR) that addresses user needs on an annual basis. Although the SoR reflects the user needs for LMR specifications and standards, it is not a part of the TIA-P25 standards and may contain requirements that are not addressed in the standards and are not applicable to available products. It should be noted that the SoR should not be a replacement for detailed engineering specifications provided by the granting agency.

# Standards for P25

To date, TIA has published over 75 documents detailing the specifications, messages, procedures, and tests applicable to the 11 interfaces, multiple feature sets, and functions offered by P25. The test documents include performance, conformance, and interoperability test procedures to ensure baseline compliance with the applicable standards. To ensure projects are compliant with the P25 suite of standards, grantees should:

- Review the technical specifications detailed in the P25 Technology Interest Group's (PTIG) *Capabilities Guide*<sup>68</sup> to determine which standards are applicable to the proposed purchase and project.
- Include all applicable P25 standards and expectations for interoperability in any SoR or bid for communications procurements funded through Federal grants.
- Ensure all P25 eligible equipment, features, and capabilities selected are P25-compliant, to include new equipment and upgrades. When Federal grant funds are used to purchase P25 LMR equipment and systems that contain non-standard features or capabilities, while a comparable P25 feature or capability is available, grantees must ensure the standards-based feature or capability is included as well.

<sup>&</sup>lt;sup>66</sup> Grantees should read grant guidance carefully to ensure compliance with standards, allowable cost, documentation, reporting, and audit requirements.

<sup>&</sup>lt;sup>67</sup> The published standards approved by the P25 Steering Committee are available to employees of government agencies at no cost by completing the TIA on-line request form for government agencies at: <u>http://www.tiaonline.org/all-standards/p25-downloads-application</u>.

<sup>&</sup>lt;sup>68</sup> The PTIG *Capabilities Guide* can be found on the PTIG website. To register visit: <u>http://www.project25.org/</u>.

Obtain documented evidence of P25 compliance from the manufacturer that the equipment has been tested and passed all the applicable, published, normative P25 compliance assessment test procedures for performance, conformance, and interoperability as defined in the latest P25 Compliance Assessment Program's (CAP) Compliance Assessment Bulletins for testing requirements. When purchasing P25 LMR equipment and systems, grantees should, at a minimum, ensure the vendor has participated in equipment testing consistent with the P25 CAP.<sup>69</sup> If documentation for applicable equipment is not available through the P25 CAP, grantees should obtain documented evidence from the manufacturer stating that the applicable tests were conducted in accordance with the published test procedures in the P25 suite of standards.

Securing documentation of compliance through the P25 CAP is strongly recommended. However, information provided through the manufacturer will be beneficial to verify that equipment purchased is P25-compliant and is interoperable with other P25 systems and equipment when the applicable P25 feature, function, or interface is used in accordance with the standard.

If encryption is required, agencies shall ensure compliance with the P25 standard for the Advanced Encryption Standard (AES), when applicable. To ensure interoperability of encrypted communications between response agencies, devices used by responders must share a common encryption key and algorithm. The following provides additional guidance on encryption:

- Grantees using Federal funds to purchase encryption options for new or existing communications equipment should ensure that encrypted capabilities are compliant with the published P25 Block Encryption Protocol Standard. Grantees investing in encryption are strongly encouraged to implement the AES 256-bit Encryption Algorithm as specified in the P25 Block Encryption Protocol. The P25 suite of standards references the use of AES as the primary encryption algorithm, but continues to allow Data Encryption Standard-Output Feedback (DES-OFB) for backwards compatibility and interoperability with existing systems. The current version of the P25 Block Encryption Protocol, ANSI/TIA-102.AAAD should be identified in all procurement actions when encryption is required.
- Grantees seeking to use Federal grant funds to purchase non-standard encryption features or capabilities for new or existing equipment must ensure 256-bit AES is also included to ensure their devices have the capability to interoperate in an encrypted mode.
- Grantees currently using DES-OFB may continue to invest in this encryption method but should plan to migrate to AES as soon as possible. The continued use of DES-OFB or other non-standard encryption algorithms is strongly discouraged. The Federal Government recognizes AES as a more robust encryption algorithm and strongly recommends entities migrate to AES as it will enhance interoperability with Federal entities, as well as State and local agencies implementing encryption in the future.

<sup>&</sup>lt;sup>69</sup> Equipment covered in the *P25 Compliance Assessment Program Requirements* document is tested in accordance with applicable standards and policies of the P25 CAP, and evidence of this testing is documented through Supplier's Declarations of Compliance and Summary Test Reports.

In the event a grantee is using Federal funds to purchase equipment that does not align with P25 standards, written justification should be provided to the grantor. Authorizing language for most emergency communications grants strongly encourages investment in standards-based equipment. Many agencies will not approve non-standards-based equipment unless there are compelling reasons for using other solutions. Funding requests by agencies to replace or add radio equipment to an existing non-P25 system (e.g., procuring new portable radios for an existing analog system) will be considered if there is a compelling reason why such equipment should be purchased and written justification of how the equipment will advance interoperability and support eventual migration to interoperable systems. Written justification should also explain how that purchase will serve the needs of the applicant better than equipment or systems that meet or exceed such standards. Absent compelling reasons for using other solutions, agencies should invest in standards-based equipment.

# P25 Resources

Grantees should be aware that a wide range of LMR information is available from government and industry resources, including:

- PTIG: <u>http://www.project25.org/</u> (Free registration required)
- P25 Suite of Standards: <u>http://www.tiaonline.org/all-standards/committees/tr-8</u>
- P25 Suite of Standards for Government Entities: <u>http://www.tiaonline.org/all-standards/p25-downloads-application</u>
- P25 CAP Information: <u>http://www.firstresponder.gov/Pages/P25CAP.aspx?s=Saver</u>

# Standards for LMR and VoIP Systems Interfaces

When purchasing bridging or gateway devices that have a VoIP capability to provide connectivity between LMR systems, those devices should, at a minimum, implement either the Bridging System Interface (BSI) specification or the P25 Inter Radio Frequency Sub-System Interface (ISSI) as a part of their VoIP capability.

# Next Generation 911 (NG911)

Next Generation 911 is an Internet Protocol (IP)-based system that allows digital information (e.g., voice, photos, videos, text messages) to flow seamlessly from the public through the 911 network and on to emergency responders. NG911 also enables new functions, such as the transfer and rerouting of 911 calls and data from one Public Safety Answering Point (PSAP) to another. While the technology to implement NG911 systems is available now, the transition to NG911 involves considerable planning and coordination. Implementing NG911 requires coordination with numerous stakeholders, who will plan and deploy a continually evolving system of hardware, software, standards, policies, protocols, and training.

# Standards for NG911

A variety of technical and operational standards for the implementation of NG911 already exist, and many are actively under development. The National 911 Program maintains the *NG911* 

#### Appendix B—Technology and Equipment Standards

*Standards Identification and Review*, a comprehensive listing of existing and planned standards for NG911 systems. This compilation of NG911 standards has been reviewed by the government and industry Standards Development Organizations (SDOs) whose standards are included in the document and the status of specific standards is updated annually. As NG911 standards continue to evolve, grantees should consult the *NG911 Standards Identification and Review* to ensure that solutions developed or procured meet industry guidelines and standards. Grantees and the 911 community are encouraged to consider the following options<sup>70</sup> when planning and implementing NG911:

- Strive for IP-enabled 911 open standards and understand future technology trends to encourage system interoperability and emergency data sharing<sup>71</sup>
- Establish routing and prioritization and business rules
- Determine the responsible entity and mechanisms for location acquisition and determination
- Establish system access and security controls to protect and manage access to the IPenabled 911 system of systems
- Develop a certification and authentication process to ensure service providers and 911 authorities meet security and system access requirements
- Establish collaborative relationships and mechanisms that facilitate the ongoing coordination required to plan, deploy, operate, and maintain NG911 systems

#### NG911 Resources

#### National 911 Program

The National 911 Program maintains a website from which grantees can access general information, standards, and State and local points of contact. Grantees may also access the 911 Resource Center, a clearinghouse for 911 authorities and professionals, and national 911 profile database. Key resources include:

- Main Site: <u>http://www.911.gov/</u>
- NG911 Standards Identification and Review: <u>http://www.911.gov/911-issues/standards.html</u>
- Benefits of NG911: A Video: <u>http://www.911.gov/ng911movie.html</u>
- "State of 911" Webinars: <u>http://www.911.gov/webinars.html</u>
- NG911 for Leaders in Law Enforcement: <u>http://www.911.gov/ng911\_law/cover.html</u>

#### National Association of State 911 Administrators

The National Association of State 911 Administrators (NASNA) facilitates coordination and information sharing between State programs that administer 911 systems. Additional

<sup>&</sup>lt;sup>70</sup> The National 911 Program identified these options in the *National Plan for Migration to IP-enabled Systems*. Available at: <u>http://www.911.gov/pdf/National NG911 Migration Plan FINAL.pdf</u>.

<sup>&</sup>lt;sup>71</sup> Standards addressing data format and system interfaces are particularly important to enable an emergency communications system that seamlessly transfers digital data from the caller to 911, and on to emergency responders.

#### Appendix B—Technology and Equipment Standards

information about the organization, along with their member organizations is available at their website: <u>http://www.nasna911.org/state-911-contacts</u>.

#### National Emergency Number Association

The National Emergency Number Association (NENA) serves the public safety community focusing on 911 policy, technology, operations, and education issues. NENA works with public policy leaders; emergency services and telecommunications industry partners; like-minded public safety associations; and other stakeholder groups to develop and carry out critical programs and initiatives; to facilitate the creation of an IP-based NG911 system; and to establish industry leading standards, training, and certifications. More information about NENA's NG911 efforts is available at: <u>http://www.nena.org/?NG911\_Project</u>.

#### Federal Communications Commission (FCC)

The FCC's Public Safety & Homeland Security Bureau (PSHSB) is responsible for developing, recommending, and administering the agency's policies pertaining to public safety communications issues, in particular focusing on 911 interoperability and reliability. More information is available at: <u>https://www.fcc.gov/public-safety-homeland-security-bureau</u>. In addition, the FCC's Communications Security Reliability and Interoperability Council (CSRIC), Working Group 4B – Transition to NG911, published a report, available at: <u>http://www.fcc.gov/pshs/docs/csric/CSRIC-WG4B-Final-Report.pdf</u>.

#### **Public Safety Broadband**

#### Nationwide Public Safety Broadband Network

The First Responder Network Authority's (FirstNet) mission is to ensure the building, deployment, operation, and maintenance of the NPSBN that will use the 700 MHz public safety spectrum<sup>72</sup> to provide broadband services and applications. The network will be based on, but may exceed, the minimum technical requirements for commercial Long-Term Evolution (LTE) service. Congress required that the NPSBN be based on a single, national network architecture consisting of a core network, transport backhaul, radio access network (RAN). While mission critical voice communications will continue to occur exclusively on LMR, the NPSBN is expected to provide the public safety community with the following capabilities:

- Messaging
- Image Sharing
- Video Streaming
- Group Text
- Non-Mission Critical Voice
- Data Storage
- Applications

<sup>&</sup>lt;sup>72</sup> The *Middle Class Tax Relief and Job Creation Act of 2012* (P.L. 112-96) authorized the establishment of the NPSBN, dedicated broadband spectrum for its users, and named FirstNet as the single licensee for the combined 700 MHz public safety and D Block spectrum. The public safety broadband spectrum band is 763-768 MHz and 793-798 MHz.

FirstNet is still identifying a network architecture, technical and user requirements, spectrum access policies, standards, and deployment plans through its market research efforts. However, FirstNet continues to actively engage public safety entities and Federal, State, local, tribal, and territory jurisdictions to plan for the network. To assist States and territories in preparing for the NPSBN, the National Telecommunications and Information Administration (NTIA), in consultation with FirstNet, awarded \$116.5 million in grants to 54 U.S. States and territories through the State and Local Implementation Grant Program (SLIGP). This funding provides recipients with the resources to work with stakeholders throughout the State or territory to identify needs, gaps, and priorities for public safety wireless broadband. This work will also help recipients prepare for consultation with FirstNet.

While entities may want to pursue funding for broadband equipment and systems on the designated spectrum, there are no assurances that such equipment and systems will be compatible with and capable of NPSBN integration.<sup>73</sup> Therefore, FirstNet strongly advises grantees to avoid strategic acquisition of LTE equipment until there is further guidance from FirstNet on technical requirements and network deployment. Grantees are encouraged to target funding toward planning and outreach activities (e.g., community outreach and education, documenting user needs) and to work with the State Single Point of Contact (SPOC)<sup>74</sup> in planning for broadband and other advanced technologies.<sup>75</sup> This includes:

- Attending statewide or regional broadband planning meetings
- Establishing a governance structure, or expanding existing structures, to consult with FirstNet
- Preparing a comprehensive plan as part of the existing Statewide Communication Interoperability Plan (SCIP), or a plan complementary to and similar in concept to the SCIP, describing the public safety needs that the State or territory expects FirstNet to address in its design of the NPSBN
- Developing procedures to ensure regional, local, and tribal representation and participation in the consultation process with FirstNet
- Ensuring that all necessary planning and tribal consultation for Federal environmental, historic preservation and cultural resources statutory compliance will occur
- Creating and implementing a process for education and outreach, through program development or through other efforts, among regional, local, and tribal officials, public safety users, and other stakeholders about the NPSBN

<sup>&</sup>lt;sup>73</sup> There are certain entities that have approval from FirstNet to proceed with broadband acquisition and deployment through a spectrum management lease agreement. These entities have been granted spectrum access and permission to proceed with planned broadband projects funded under the Broadband Technology Opportunities Program (BTOP) and the Department of Homeland Security (DHS), which were awarded prior to passage of the *Middle Class Tax Relief and Job Creation Act of 2012*. For more information on these projects, please contact OEC at <u>oec@hq.dhs.gov</u>.

<sup>&</sup>lt;sup>74</sup> Appointed by the governor of each State and territory, the SPOCs are the individuals responsible for working with FirstNet in their State or territory. The SPOC contact list is available at: <u>http://firstnet.gov/consultation</u>.

<sup>&</sup>lt;sup>75</sup> The term "advanced technologies" includes, but is not limited to, the use of emerging technologies to provide advanced interoperability solutions; solutions that allow the use of commercial services, where appropriate, to support interoperable communications; IP-based technologies; use of common advanced encryption options that allow for secure and vital transmissions, while maintaining interoperability; use of standards-based technologies to provide voice and data services that meet wireless public safety service quality; solutions that have an open interface to enable the efficient transfer of voice, data, and video signals; and investments in these technologies, such as NG911 and Bridging System Interface.

- Identifying potential public safety users of the NPSBN
- Developing staffing plans that include regional, local, and tribal representation to participate in the public safety governance structure and to prepare for data collection activities in consultation with FirstNet

Grantees interested in investing Federal funds in broadband-related infrastructure projects should consult the Federal granting agency to understand all requirements and restrictions impacting broadband investments. Grantees should also consult with their SPOC and FirstNet during the development of the application to ensure the project does not conflict with NPSBN planning efforts and comply with any technical requirements. Grantees should continue to monitor current Federal actions affecting broadband investments.

#### Standards for Other Wireless Broadband Technologies

Over the past several years, public safety agencies have leveraged non-LTE wireless broadband technologies (e.g., Wi-Fi, WiMAX, mesh networks) to supplement current public safety communications. These solutions, which are either agency-owned or provided by a commercial provider, allow agencies to access voice, data, and video applications. The use of common standards-based commercial technologies (i.e., IEEE 802.11n) minimizes interoperability concerns among vendors of a given technology, and the sharing of wireless network infrastructures may reduce immediate costs for State and local public safety systems.<sup>76</sup>

However, given ongoing advancements in the NPSBN deployment and interoperability challenges of various technologies, grantees should consider the overall impact of using other wireless broadband technologies at this time. Before the *Middle Class Tax Relief and Job Creation Act* established minimum technical requirements for the NPSBN to be based upon LTE, public safety agencies considered other wireless broadband technologies such as WiMAX. LTE was endorsed by public safety organizations for economies of scale, radio frequency use, and spectral efficiency reasons.<sup>77</sup> Moreover, major wireless service providers chose LTE for their broadband data services and in 2010, the FCC designated LTE as the required technology for the NPSBN.<sup>78</sup> It is important to note that other wireless broadband technologies do not interoperate with LTE. Thus, grantees are strongly encouraged to focus on preparation for the NPSBN and working with FirstNet and their SPOC to assess broadband user needs.

With these cautions, grantees may be able to use Federal grant funds for costs related to the implementation of alternative broadband technologies and the deployment of fiber optic backhaul networks in rural and unserved areas. Grantees should work closely with Federal granting agency and commercial suppliers and providers to ensure grant-funded systems and equipment will be compatible and interoperable with current and future solutions. Grantees are encouraged to implement innovative solutions that will yield improvements to current communications capabilities and help the agencies plan for and prepare for the deployment of the NPSBN.

<sup>&</sup>lt;sup>76</sup> FCC Tech Topic #11: WiMAX Applications for Public Safety at: <u>http://transition.fcc.gov/pshs/techtopics/techtopics11.html</u>.

<sup>77</sup> See: http://www.npstc.org/documents/Press Release NPSTC Endorses LTE Standard 090610.pdf.

<sup>&</sup>lt;sup>78</sup> FCC, 700 MHz Public Safety Spectrum: <u>http://www.fcc.gov/encyclopedia/700-mhz-spectrum</u>.

#### Public Safety Broadband Resources

#### 700 MHz Public Safety Broadband Network

- FirstNet: <u>http://www.firstnet.gov/</u>
- NTIA public safety website: <u>http://www.ntia.doc.gov/category/public-safety</u>
- FCC website: <u>http://www.fcc.gov/encyclopedia/700-mhz-spectrum</u>
- Public Safety Communications Evolution brochure: <u>http://www.dhs.gov/safecom/resourceslibrary</u>
- Public Safety Communications Research (PSCR) Demonstration Network: http://www.pscr.gov/projects/broadband/700mhz\_demo\_net/700mhz\_ps\_demo\_net.php

#### Broadband

- Standards for Other Broadband Technologies: FCC Tech Topic #11: WiMAX Applications for Public Safety at: <u>http://transition.fcc.gov/pshs/techtopics/techtopics11.html</u>
- Application of Emerging Wireless Broadband Technology for Public Safety Communications: FCC Tech Topic #22: http://transition.fcc.gov/pshs/techtopics/techtopics22.html

#### Existing Programs

- Broadband Technology Opportunities Program: <u>http://www2.ntia.doc.gov/</u>
- Broadband Initiatives Program: <u>http://www.rurdev.usda.gov/utp\_bip.html</u>
- USDA Rural Utilities Farm Bill Broadband Loan Program: http://www.rurdev.usda.gov/RUSTelecomPrograms.html

#### FirstNet

• <u>http://firstnet.gov/</u>

# Interoperability Planning for Wireless Broadband

• <u>http://www.dhs.gov/safecom/resourceslibrary</u>

#### Middle Class Tax Relief and Job Creation Act

- To obtain a copy of the Act, see: <u>http://www.gpo.gov/fdsys/pkg/BILLS-112hr3630enr/pdf/BILLS-112hr3630enr.pdf</u>
- Public Safety Broadband: Fulfilling a 9/11 Commission Recommendation: http://www.dhs.gov/public-safety-broadband-fulfilling-911-commission-recommendation

# National Broadband Plan

• <u>http://www.broadband.gov/plan/</u>

#### Public Safety Communications Research (PSCR) Demonstration Network

http://www.pscr.gov/projects/broadband/700mhz\_demo\_net/700mhz\_ps\_demo\_net.php

# State and Local Implementation Grant Program (SLIGP)

• <u>http://www.ntia.doc.gov/category/state-and-local-implementation-grant-program</u>

#### **Standards for Data-Related Information Sharing Systems**

# Organization for the Advancement of Structured Information Standards (OASIS) Emergency Data eXchange Language (EDXL)

The OASIS EDXL suite of data messaging standards facilitates information sharing among public safety agencies. Grant-funded systems, developmental activities, or services related to emergency response information sharing should comply with the OASIS EDXL suite of data messaging standards. Compliance should include the following OASIS EDXL standards:

- Common Alerting Protocol (CAP), version 1.1 or latest version
- Distribution Element (DE), version 1.0 or latest version
- Hospital AVailability Exchange (HAVE), version 1.0 or latest version
- Resource Messaging (RM) standards, version 1.0 or latest version

This guidance does not preclude funding of non-OASIS EDXL compliant systems when there are compelling reasons for using other solutions. In the case that the system does not comply with OASIS EDXL, it should still conform to the National Information Exchange Model. Funding requests by agencies to use non-OASIS EDXL compliant systems will be considered if there is a compelling reason why such equipment should be purchased, and written justification of how the equipment will advance interoperability and how the purchase will support eventual migration to interoperable systems. Absent such compelling reasons, the OASIS EDXL standards are the preferred standards. For more information, see: <a href="http://www.oasis-open.org">http://www.oasis-open.org</a>.

#### National Information Exchange Model (NIEM)

NIEM is a framework established by DHS and the Department of Justice to enable streamlined and secure information sharing of data among Federal, State, local, tribal, and territorial agencies, and with private sector entities. NIEM focuses on cross-domain information exchange across multiple levels of government, thereby allowing organizations and agencies to share information quickly and effectively without rebuilding systems. Federally-funded systems supporting emergency response information sharing should refer to the NIEM conformance rules to implement their information sharing exchanges.

NIEM is not a software program, a computer system, or a data repository but a framework made up of two key components:

- A data dictionary of more than 7,000 terms that are commonly used in an information exchange
- A repeatable, reusable process for developing information exchange requirements

In NIEM, a "data exchange" is also known as the Information Exchange Package (IEP), a description of specific information exchanged between a sender and a receiver. The IEP is usually coupled with additional documentation, sample Extensible Markup Language (XML) instances, business rules, and more to compose an Information Exchange Package

Documentation (IEPD). The resulting work product is an IEPD, which is a set of artifacts that define a particular data exchange. NIEM provides rules and guidance regarding the content of artifacts in an IEPD and the format of those artifacts in order to promote consistency. For example, there is an IEPD that defines the information content and structure for an AMBER Alert, a bulletin or message sent by law enforcement agencies to announce the suspected abduction of a child. IEPDs define the process by which data is exchanged and is currently used by all 50 States.<sup>79</sup>

#### Preparedness-Technology, Analysis, and Coordination (P-TAC) Center: Supporting Technology Evaluation Project (STEP)

Grant-funded systems, developmental activities, or services related to emergency response information sharing should also comply with user acceptance testing and conformance testing through the STEP managed by the Federal Emergency Management Agency's P-TAC Center.<sup>80</sup> STEP provides testing of commercial software and hardware products, and reports on product conformity to standards (conformance testing) and NIMS concepts and principles (user acceptance testing).

# Alerts and Warnings

During an emergency, alert and warning systems enable public safety officials to provide the public with information quickly. The Integrated Public Alert and Warning System (IPAWS) is a modernization and integration of the Nation's alert and warning infrastructure, administered by the Federal Emergency Management Agency (FEMA). Federal, State, local, tribal, and territorial alerting authorities can use IPAWS and integrate local systems that use the Common Alerting Protocol (CAP) standard with the IPAWS infrastructure. IPAWS provides public safety officials with an effective way to alert and warn the public about serious emergencies using the Emergency Alert System (EAS), Wireless Emergency Alerts (WEA), the National Oceanic and Atmospheric Administration (NOAA) Weather Radio, the IPAWS All-Hazards Information Feed, and other public alerting systems from a single interface.

# Standards for IPAWS

In order to access IPAWS, grantees should select equipment that adheres to both CAP and IPAWS Profile standards. The CAP standard is an open, non-proprietary digital format for exchanging emergency alerts that was developed by OASIS. CAP allows a consistent alert message to be disseminated simultaneously over many different dissemination mechanisms. The CAP format is compatible with emerging technologies, such as web services, as well as existing formats including the Specific Area Message Encoding (SAME) used for the United States' NOAA Weather Radio and the EAS, while offering enhanced capabilities that include images, maps, and video.

<sup>&</sup>lt;sup>79</sup> Grantees are encouraged to reference the NIEM website to develop a greater understanding of data exchange functions and processes. Information on NIEM can be found at: <u>https://www.niem.gov/Pages/default.aspx</u>. In addition, NIEM has developed specific guidance for grantees which can be found at: <u>https://www.niem.gov/aboutniem/grant-funding/Pages/implementation-guide.aspx</u>.

<sup>&</sup>lt;sup>80</sup> More information on STEP and the P-TAC Center and the products and services available to the response community to include STEP can be found at: <u>https://www.ptaccenter.org/main/index</u>.

In addition to CAP, FEMA worked with OASIS to develop a standardized international technical data profile that defines a specific way of using the standard for the purposes of IPAWS. The CAP standard and the supplemental IPAWS Profile ensure compatibility with existing warning systems used throughout the country.

Alert and warning software and equipment is developed, produced, and distributed by various vendors. The IPAWS Program Management Office (PMO) does not endorse any specific vendor or any specific piece of software or equipment. Test results for any alert and warning software or equipment tested at the IPAWS laboratories can be made available to assist grantees in making procurement decisions by contacting the IPAWS PMO at <u>ipaws@dhs.gov</u>.

Grantees should select software or equipment that also supports regional operable and interoperable solutions. Grantees are encouraged to coordinate with regional partners and submit applications that promote regional (e.g., multi-jurisdictional, cross-State, cross-border) collaboration and cost-effective measures. Alert and warning grant funds should focus on eligible public alert and warning activities to include, but not limited to the purchase, training, replacement, and maintenance of alert and warning systems, software, and equipment.

# Alerts and Warning Resources

# CAP and IPAWS Profile

• <u>https://www.fema.gov/common-alerting-protocol</u>

# IPAWS

- IPAWS Program Office: <u>https://www.fema.gov/integrated-public-alert-warning-system</u>
- Informational Materials: <u>https://www.fema.gov/informational-materials</u>
- State and Local Alerting System Authorities: <u>https://www.fema.gov/integrated-public-alert-warning-system-authorities</u>
- IPAWS Developers List: <u>http://s3-us-gov-west-1.amazonaws.com/dam-production/uploads/1384975458803-77259afae4a1e4ba51373cdea07f346f/OPENDevelopers.pdf</u>

# OASIS

• https://www.oasis-open.org/

# **Appendix C – Emergency Communications Resources**

This Appendix provides links to resources referenced in the *FY 2015 SAFECOM Guidance* and additional resources to help grantees develop emergency communications projects and complete Federal grant applications. Grantees are strongly encouraged to visit the SAFECOM website (http://www.dhs.gov/safecom) for additional resources.

#### 800 MHz Rebanding

- FCC Website: <u>http://transition.fcc.gov/pshs/public-safety-spectrum/800-MHz/</u>
- 800 MHz Transition Administrator Website: <u>http://www.800ta.org/</u>
- Transition Administrator Contact: <a href="mailto:comments@800TA.org">comments@800TA.org</a>

# Authorized Equipment List (AEL)

• For a list of interoperable emergency communications equipment typically allowed under emergency communications grants, search FEMA's website at: <u>http://www.fema.gov</u>

# Broadband

- Standards for Other Broadband Technologies: FCC Tech Topic #11: WiMAX Applications for Public Safety at: <u>http://transition.fcc.gov/pshs/techtopics/techtopics11.html</u>
- Application of Emerging Wireless Broadband Technology for Public Safety Communications: FCC Tech Topic #22: http://transition.fcc.gov/pshs/techtopics/techtopics22.html
- Broadband Technology Opportunities Program (BTOP): <u>http://www2.ntia.doc.gov/</u>
- Broadband Initiatives Program: <u>http://www.rurdev.usda.gov/utp\_bip.html</u>
- USDA Rural Utilities Farm Bill Broadband Loan Program: http://www.rurdev.usda.gov/RUSTelecomPrograms.html
- Interoperability Planning for Wireless Broadband: <u>http://www.dhs.gov/safecom/resourceslibrary</u>

# **Common Alerting Protocol (CAP)**

<u>https://www.fema.gov/common-alerting-protocol</u>

# **Cost Sharing/Matching Resources**

• See *FY 2015 SAFECOM Guidance*, Section 3.4 – Understand Federal Grant Requirements and Restrictions

# **Data-Related Systems, Standards**

- See Appendix B in the FY 2015 SAFECOM Guidance
- See OASIS at: <u>http://www.oasis-open.org</u>

# **Environmental Planning and Historic Preservation (EHP) Resources**

- See FY 2015 SAFECOM Guidance, Section 4.5 Additional Requirements and Recommendations for Equipment Purchases
- For questions on EHP for FEMA grants, contact: <u>GPDEHPInfo@fema.gov</u>

#### **Equipment Standards**

• For guidance on equipment and equipment standards, see: *FY 2015 SAFECOM Guidance*, Section 4.5 and Appendix B

#### **Exercise Resources**

- For guidance on exercises, see the FY 2015 SAFECOM Guidance, Section 4.4
- Exercises should be NIMS compliant. More information is available online at the NIC at: http://www.fema.gov/national-incident-management-system
- Communications-Specific Tabletop Exercise Methodology: <u>http://www.dhs.gov/safecom/resourceslibrary</u>
- NIMS National Standard Curriculum Training Development Guidance: <u>http://www.fema.gov/national-incident-management-system/training</u>

#### Federal Communications Commission (FCC) Resources

- Public Safety & Homeland Security Bureau: <u>https://www.fcc.gov/public-safety-homeland-security-bureau</u>
- For information on licensing fees, see the FCC Fee Filing Guide for the Wireless Telecommunications Bureau at: <u>http://transition.fcc.gov/fees/appfees.html</u>

#### Federal Emergency Management Agency (FEMA) Information Bulletins

• <u>http://www.fema.gov/grants/grant-programs-directorate-information-bulletins</u>

#### First Responder Network Authority (FirstNet)

• <u>http://firstnet.gov/</u>

#### **Grants Listings**

- For a list of grants funding emergency communications, see: <u>http://www.dhs.gov/funding</u>
- Grants.gov Website: <u>http://www.grants.gov</u>
- FEMA Grants Website: <u>http://www.fema.gov/grants</u>

# Integrated Public Alert and Warning System (IPAWS)

- IPAWS Program Office: <u>https://www.fema.gov/integrated-public-alert-warning-system</u>
- Information Materials on IPAWS: <u>https://www.fema.gov/informational-materials</u>
- State and Local Alerting System Authorities: <u>https://www.fema.gov/integrated-public-alert-warning-system-authorities</u>

# **Intergovernmental Review**

- Executive Order 12372 requires applicants from State and local units of government or other organizations providing services within a State to submit a copy of the application to the State Single Point of Contact (SPOC), and if this program has been selected for review by the State. Applicants must contact their State's SPOC to determine if the program has been selected for State review.
  - Executive Order 12372 can be referenced at: <u>http://www.archives.gov/federal-register/codification/executive-order/12372.html</u>
  - Names and addresses of the SPOCs are listed at: <u>www.whitehouse.gov/omb/grants\_spoc</u>

#### Law Enforcement Resources

- Law Enforcement Tech Guide for Communications Interoperability: <u>http://ric-zai-inc.com/ric.php?page=detail&id=COPS-W0714</u>
- Law Enforcement Tech Guide Resources for Technology Project Management: <u>http://ric-zai-inc.com/ric.php?page=detail&id=COPS-CD040</u>

#### Life Cycle Planning

• For guidance on emergency communications system life cycle planning, see: <u>http://www.dhs.gov/safecom/resourceslibrary</u>

#### Middle Class Tax Relief and Job Creation Act

- To obtain a copy of the Act, see: <u>http://www.gpo.gov/fdsys/pkg/BILLS-112hr3630enr/pdf/BILLS-112hr3630enr.pdf</u>
- Public Safety Broadband: Fulfilling a 9/11 Commission Recommendation: http://www.dhs.gov/public-safety-broadband-fulfilling-911-commission-recommendation

#### Narrowbanding

- See FY 2015 SAFECOM Guidance, Section 3.3
- FCC Narrowbanding Website: <u>http://transition.fcc.gov/pshs/public-safety-spectrum/narrowbanding.html</u>

#### National Association of State 911 Administrators (NASNA)

• State 911 Program Information: <u>http://www.nasna911.org/state-911-contacts</u>

# National Emergency Communications Plan (NECP)

• For the NECP, see: <u>http://www.dhs.gov/necp</u>

#### National Emergency Number Association (NENA)

• NENA Next Generation 911 efforts: <u>http://www.nena.org/?NG911\_Project</u>

#### National Incident Management System (NIMS)

- NIMS Website: <u>http://www.fema.gov/national-incident-management-system</u>
- ICS Resource Center: <u>http://training.fema.gov/EMIWeb/IS/ICSResource/index.htm</u>

#### National Information Exchange Model (NIEM)

• <u>https://www.niem.gov/Pages/default.aspx</u>

#### National Interoperability Field Operations Guide (NIFOG)

• http://www.dhs.gov/national-interoperability-field-operations-guide

#### **National Preparedness Goal**

• <u>http://www.fema.gov/national-preparedness-goal</u>

#### **National Preparedness System**

• <u>http://www.fema.gov/preparedness-1/national-preparedness-system</u>

#### Nationwide Public Safety Broadband Network (NPSBN)

- NTIA Public Safety Website: <u>http://www.ntia.doc.gov/category/public-safety</u>
- FirstNet Website: <u>http://firstnet.gov</u>

#### National Public Safety Telecommunications Council (NPSTC)

• <u>http://www.npstc.org/</u>

#### Next Generation 911 (NG911)

- National 911 Program Website: <u>http://www.911.gov/</u>
- NG911 Standards Identification and Review: <u>http://www.911.gov/911-issues/standards.html</u>
- Benefits of NG911: A Video: <u>http://www.911.gov/ng911movie.html</u>
- "State of 911" Webinars: <u>http://www.911.gov/webinars.html</u>
- NG911 for Leaders in Law Enforcement: <u>http://www.911.gov/ng911\_law/cover.html</u>

# OASIS Emergency Data eXchange Language, Standards for Data-Related Investments

• <u>http://www.oasis-open.org</u>

#### **Office of Emergency Communications (OEC)**

- OEC Website: <u>http://www.dhs.gov/about-office-emergency-communications</u>
- OEC Contact Information: <u>oec@hq.dhs.gov</u>
- OEC Guidance Documents: <u>http://www.dhs.gov/safecom/resourceslibrary</u>
- OEC Technical Assistance Catalog: <u>http://www.publicsafetytools.info/start\_index.php</u>

# Office of Management and Budget (OMB) Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards

• OMB Grants Management website: http://www.regulations.gov/#%21documentDetail;D=OMB\_FRDOC\_0001-0127

# Presidential Policy Directive-8 (PPD-8)

• For more information on PPD-8, see: <u>http://www.dhs.gov/presidential-policy-directive-8-national-preparedness</u> and <u>http://www.fema.gov/ppd8</u>

#### **Priority Service Programs**

• <u>http://www.dhs.gov/gets</u>

# Project 25 (P25), Standards for Land Mobile Radio (LMR) Investments

- P25 Suites of Standards: <u>http://www.tiaonline.org/all-standards/committees/tr-8</u>
- P25 Suite of Standards for Government Entities: <u>http://www.tiaonline.org/all-standards/p25-downloads-application</u>
- P25 Technology Interest Group (PTIG): <u>http://www.project25.org/</u>
- P25 Compliance Assessment Program (CAP): http://www.firstresponder.gov/Pages/P25CAP.aspx?s=Saver

#### **Public Safety Communications Evolution Brochure**

#### Appendix C—Emergency Communications Resources

• <u>http://www.dhs.gov/safecom/resourceslibrary</u>

#### Public Safety Communications Research (PSCR) Demonstration Network

• <a href="http://www.pscr.gov/projects/broadband/700mhz\_demo\_net/700mhz\_ps\_demo\_net.php">http://www.pscr.gov/projects/broadband/700mhz\_demo\_net/700mhz\_ps\_demo\_net.php</a>

#### **Regional Guidance**

 Regional Interoperability Communications Plan Template: <u>http://www.dhs.gov/safecom/resourceslibrary</u>

#### SAFECOM Program

• <u>http://www.dhs.gov/safecom/</u>

#### State Administrative Agency (SAA)

• http://coop.fema.gov/government/grant/saa/index.shtm

#### State and Local Implementation Grant Program (SLIGP)

• <u>http://www.ntia.doc.gov/category/state-and-local-implementation-grant-program</u>

#### **Statewide Interoperability Coordinator (SWIC)**

- See FY 2015 SAFECOM Guidance, Sections 3.2 and 4.2
- Establishing Governance to Achieve Statewide Communications Interoperability: http://www.dhs.gov/safecom/resourceslibrary

#### Statewide Communication Interoperability Plan (SCIP)

- See FY 2015 SAFECOM Guidance, Sections 2.2 and 4.2
- For information on SCIPs, see the OEC website at: <u>http://www.dhs.gov/statewide-communication-interoperability-plans</u>
- To find your SCIP, please contact your SWIC or SCIP Point of Contact. If you do not know your SWIC or SCIP Point of Contact, please email OEC at: <u>oec@hq.dhs.gov</u>

#### **T-Band**

- For an overview of T-Band issues, see: <u>http://www.npstc.org/TBand.jsp</u>
- The *Middle Class Tax Relief and Job Creation Act of 2012* requires that systems operating in the T-Band migrate within 11 years of enactment, by 2023. See: http://www.gpo.gov/fdsys/pkg/BILLS-112hr3630enr/pdf/BILLS-112hr3630enr.pdf

#### **Technical Assistance**

• OEC: <u>http://www.publicsafetytools.info/start\_index.php</u>

#### Threat and Hazard Identification and Risk Assessment (THIRA)

• <u>http://www.fema.gov/media-library-</u> <u>data/8ca0a9e54dc8b037a55b402b2a269e94/CPG201\_htirag\_2nd\_edition.pdf</u>

#### **Training Resources**

• Approved Federal Sponsored Course Catalog: <u>http://www.firstrespondertraining.gov</u>

#### Appendix C—Emergency Communications Resources

- National Preparedness Directorate Online Course Catalog: <u>http://training.fema.gov/occ/</u>
- FEMA Training Catalogs: <u>https://www.firstrespondertraining.gov/content.do?page=training</u>

# **Voice-over-Internet Protocol (VoIP) Standards**

• <u>http://www.pscr.gov/outreach/archive/safecom\_archive/voip/BSIIntroduction123009\_v2.pdf</u>