CYBERSECURITY + INFRASTRUCTURE SECURITY AGENCY

SERVICES CATALOG

Autumn 2020

Dedication

FOR OUR PARTNERS,

without whom our mission to Defend Today, Secure Tomorrow would be impossible.

This catalog, the first of its kind and the first of many to come, is both a resource and an invitation. As you explore the range of Cybersecurity and Infrastructure Security Agency (CISA) services featured throughout the pages that follow, we encourage you to think of each as an opportunity to partner with us.

CISA leads the nation's risk management efforts by mobilizing a collective defense of our nation's critical infrastructure. We do this by bringing together diverse stakeholders and giving them a seat at the table to collaboratively identify risks, prioritize them, develop solutions, and drive the wide adoption of those solutions to ensure the stability of our national critical functions. We are, in other words, the "front door" to the government on issues related to cybersecurity and critical infrastructure protection.

So, whether you are seeking assistance to address a specific issue, gaining access to information and analysis, or looking to collaborate with us and other partners, with this catalog we are opening that door. We look forward to your continued partnership in national resilience.

– CISA

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3 SERVICES

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13 SECTOR MANAGEMENT

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Introduction

SERVICES TO HELP YOU DEFEND TODAY AND SECURE TOMORROW, ALL IN ONE PLACE

ABOUT CISA SERVICES

CISA provides a variety of risk management and response services to build stakeholder resiliency and form partnerships. The purpose of the CISA Services Catalog is to inform our stakeholders of available services, encourage information sharing within the community and promote the protection of physical and digital systems.

The services we provide are driven by a comprehensive understanding of the risk environment and the corresponding needs identified by our stakeholders. CISA seeks to help organizations of all types better understand and increase resilience using all available resources, whether provided by the federal government, commercial vendors, or small businesses.

Many of the services described in this catalog involve the close coordination and sharing of sensitive information between CISA and the organization receiving the service. To facilitate these partnerships, such organizations receive protections under the Protected Critical Infrastructure Information (PCII) Program, which ensures that CISA will not expose sensitive or proprietary data shared by partners during the course of receiving a CISA service. For more information on the PCII Program, visit **https://www.cisa.gov/pcii-program**.

ABOUT THIS CATALOG

CISA has designed this catalog to give readers an overview of the comprehensive ecosystem of support available to CISA stakeholders. This includes CISA field staff who provide personalized support to stakeholders across the country, as well as a network of sector-specific councils and collaborative forums.

The centerpiece of this catalog is the interactive services portal, which for the first time provides CISA stakeholders with a single point of reference for accessing information on CISA's vast collection of services. This is made possible through interactive elements that allow readers to filter service selections through stakeholder type, service category, focus area, and their own level of readiness to view resources specific to their individual needs and capabilities.

For general questions about CISA services or for support with this catalog, please contact your local CISA field staff as outlined on the **Working With CISA** page of this catalog or email **Central@cisa.gov**.

GETTING THE MOST OUT OF THIS CATALOG

Users are encouraged to ask themselves the following questions before exploring the Interactive Services Portal section:

- Where am I most at risk?
- What are my vulnerabilities that can be exacerbated by those risks?
- What are current capabilities I can leverage against those risks and vulnerabilities?
- What can I start doing today?
- Who can I call for support?

Services

HOW TO USE THE INTERACTIVE SERVICES PORTAL

This catalog lets users personalize the CISA services they see on the page by using filters that allow them to hone in on those that are most applicable to the unique needs of their individual organizations.

This page provides an introduction to the filter buttons users will encounter in this section and provides definitions to each to assist users as they explore CISA services.

SERVICE TYPE BUTTONS

The service catalog breaks up its service listing into the four categories of CISA's principal mission areas.

Cybersecurity: protecting networks, devices, and data from unauthorized access or criminal use and the practice of ensuring confidentiality, integrity, and availability of information.

Infrastructure Security: the security provided to critical infrastructure across the nation achieved through sound risk management, collaboration, information sharing, innovation, effective program management, and a highly skilled workforce. This term also applies to the physical security of other soft targets such as public spaces and the workplace.

Emergency Communications: support of public safety interoperable communications for preparedness, response, and coordination at all levels of government in the event of natural disasters, acts of terrorism, and other hazards.

Risk Management: the process of identifying, analyzing, and communicating risk and accepting, avoiding, transferring, or controlling it to an acceptable level considering associated costs and benefits of any actions taken.

SERVICE FOCUS AREA TERMS

CISA's services are then further broken down by "focus area" or the type of activity the service performs.

Capacity Building: efforts aimed at developing capabilities or human skills within a community or organization to reduce the level of risk or the effects of an incident negatively impacting physical and/or cyber infrastructure.

Emergency Communications: communications used by all federal, state, local, tribal, territorial and industry partners, emergency responders and government officials for coordination of emergency response planning and support.

Incident Management and Response: the process by which all levels of government, nongovernmental organizations (NGOs), and the private sector work together to prevent, protect against, mitigate, respond to, and recover from incidents.

Information and Data Sharing: The exchange of data between various organizations, people and technologies to improve resilience of stakeholder owned and operated critical infrastructure.

Partnership Development: increasing collaboration between all levels of public and private sector partners to improve resilience, awareness, and support of stakeholders.

Risk Assessment and Analysis: the process of identifying risks to organizational operations, assets, and individuals; and the process to comprehend the nature and severity of the risk and act accordingly.

READINESS LEVEL TERMS

The CISA Services Catalog will then allow users to view individual services based off of the level of readiness and capability required for the user's organization to have the service administered as designed and receive the full benefits as intended.

Foundational: services and resources that are available and recommended to all users regardless of capability.

Intermediate: services that require users to have some experience developing and implementing security policies and procedures either on their own or through previous CISA engagements.

Advanced: services that, because of their expansive scope and technical complexity, require pre-existing capabilities and programs already in place within an organization that can be leveraged as prerequisites for receiving that service.

Services

SELECT YOUR PORTAL: WHICH STAKEHOLDER SEGMENT BEST DESCRIBES YOUR ORGANIZATION?

ACADEMIA

Click here to enter the Academia Services Store

FEDERAL

Click here to enter the Federal Services Store

GENERAL PUBLIC

Click here to enter the General Public Services Store

INDUSTRY and PRIVATE SECTOR

Click here to enter the Industry and Private Sector Services Store

NON-PROFITS and NGOs

Click here to enter the Non-Profits and NGOs Services Store

SLTT GOVERNMENTS

Click here to enter the SLTT Governments Services Store

TIP #1: Follow the numbered sequence of headings to navigate your way through services filters.

TIP #2: You can refresh your Readiness Level selection by clicking again on your selected Service Type button.

ACADEMIA

Services

Found a service of interest to you or your organization?

Please refer to the contact information provided in the catalog entry for that service to begin engaging with a CISA service provider.

CISA field personnel are also available to answer questions and provide you with additional information and support.

Contact information for local CISA field personnel in your area can be found on the Working With CISA section of this catalog (page 11).

1. SELECT A SERVICE TYPE

CYBERSECURITY

- Capacity Building
- Incident Management and Response
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT

- Capacity Building
- CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE

- Capacity Building
- CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS

- Capacity Building
- CLICK TO CLEAR EMERGENCY COMMS

TIP #3: Before jumping to a different service category (cybersecurity, risk management, infrastructure, emergency comms) click on "Click to Clear" for the section you are leaving.

You can refresh the page by clicking all four "Click to Clear" buttons.

ACADEMIA
CYBERSECURITY

CAPACITY BUILDING

2. SELECT READINESS LEVEL

FOUNDATIONAL ( ) INTERMEDIATE ( ) ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

- CISA Community Webinars
- CISA Tabletop Exercise Package
- Multi-State Information Sharing and Analysis Center (MS-ISAC)
- National Cybersecurity Awareness Month
- Stakeholder Exercise Planning and Conduct
- Stop.Think.Connect. Campaign
- The CyberCorps: Scholarship for Service Program

CISA Community Webinars

Webinars created to inform users about CISA's repository of cybersecurity and infrastructure security risk management practices and procedures. These virtual events encourage those unfamiliar with CISA's best practices to better understand and interact with resources available to them.

For more information, click here.

For service contacts, see Services Index.

TIP #4: Clicking anywhere in the service description box will take you directly to a CISA.gov web page or launch an email window where you can learn more information about that service.

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FEDERAL

Services

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1. SELECT A SERVICE TYPE

CYBERSECURITY

- Capacity Building
- Incident Management and Response
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS

- Capacity Building
- Incident Management and Response
- Emergency Communications
- CLICK

FEDERAL
CYBERSECURITY

CAPACITY BUILDING

2. SELECT YOUR READINESS LEVEL

FOUNDATIONAL | INTERMEDIATE | ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

- CISA Community Webinars
- CISA Tabletop Exercise Package
- Federal Virtual Training Environment (FedVTE)
- National Cybersecurity Awareness Month
- Stakeholder Exercise Planning and Conduct
- Stop.Think.Connect. Campaign
- The CyberCorps: Scholarship for Service Program

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INSTRUCTIONS

CLICK TO RETURN TO CATALOG DIRECTORY

GENERAL PUBLIC

Services

1. SELECT A SERVICE TYPE

CYBERSECURITY

Capacity Building

Incident Management and Response

CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT

Capacity Building

CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE

Capacity Building

CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS

Capacity Building

CLICK TO CLEAR EMERGENCY COMMS

GENERAL PUBLIC
CYBERSECURITY

CAPACITY BUILDING

2. SELECT READINESS LEVEL

FOUNDATIONAL ( ) INTERMEDIATE ( ) ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

CISA Community Webinars

National Cybersecurity Awareness Month

Stop.Think.Connect. Campaign

The Cyber Corps: Scholarship for Service Program

CISA Community Webinars

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INDUSTRY

Services

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1. SELECT A SERVICE TYPE

CYBERSECURITY

- Capacity Building
- Incident Management and Response
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS

- Capacity Building
- Emergency Communications
- CLICK TO CLEAR EMERGENCY COMMS

INDUSTRY
CYBERSECURITY

CAPACITY BUILDING

2. SELECT READINESS LEVEL

FOUNDATIONAL | INTERMEDIATE | ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

- CISA Community Webinars
- CISA Tabletop Exercise Package
- Federal Virtual Training Environment (FedVTE)
- National Cybersecurity Awareness Month
- Stakeholder Exercise Planning and Conduct
- Stop.Think.Connect. Campaign

CISA Community Webinars

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NON-PROFITS
Services

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1. SELECT A SERVICE TYPE

CYBERSECURITY
- Capacity Building
- Risk Assessment and Analysis
- CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT
- Capacity Building
- CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE
- Capacity Building
- Information and Data Sharing
- CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS
- Capacity Building
- CLICK TO CLEAR EMERGENCY COMMS

NON-PROFITS
CYBERSECURITY

2. SELECT READINESS LEVEL

FOUNDATIONAL | INTERMEDIATE | ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

- CISA Community Webinars
- CISA Tabletop Exercise Package
- National Cybersecurity Awareness Month
- Stakeholder Exercise Planning and Conduct
- Stop.Think.Connect. Campaign

CAPACITY BUILDING

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SLTT

Services

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1. SELECT A SERVICE TYPE

CYBERSECURITY

- Capacity Building
- Incident Management and Response
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR CYBERSECURITY

RISK MANAGEMENT

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- CLICK TO CLEAR RISK MANAGEMENT

INFRASTRUCTURE

- Capacity Building
- Information and Data Sharing
- Risk Assessment and Analysis
- Partnership Development
- CLICK TO CLEAR INFRASTRUCTURE

EMERGENCY COMMS

- Capacity Building
- Incident Management and Response
- Emergency Communications
- CLICK

SLTT
CYBERSECURITY

CAPACITY BUILDING

2. SELECT READINESS LEVEL

FOUNDATIONAL | INTERMEDIATE | ADVANCED

3. EXPLORE SERVICES TAILORED TO YOU

- CISA Community Webinars
- CISA Tabletop Exercise Package
- Federal Virtual Training Environment (FedVTE)
- Multi-State Information Sharing and Analysis Center (MS-ISAC)
- National Cybersecurity Awareness Month
- SLTT Cybersecurity Fundamentals Workshops
- Stakeholder Exercise Planning and Conduct
- Stop.Think.Connect. Campaign

CISA Community Webinars

Webinars created to inform users about CISA's repository of cybersecurity and infrastructure security risk management practices and procedures. These virtual events encourage those unfamiliar with CISA's best practices to better understand and interact with resources available to them.

For more information, click here.

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Working With CISA

A GUIDE TO CISA CENTRAL, CISA FIELD STAFF AND CISA REGIONS

CISA CENTRAL

CISA Central is CISA's hub for staying on top of threats and emerging risks to our nation's critical infrastructure, whether they're of cyber, communications or physical origin. CISA Central is the simplest, most centralized way for critical infrastructure partners and stakeholders to engage with CISA and is the easiest way for all critical infrastructure stakeholders to request assistance and get the information you need to understand the constantly evolving risk landscape.

Through CISA Central, CISA coordinates situational awareness and response to national cyber, communications, and physical incidents. CISA works closely with public, private sector, and international partners, offering technical assistance, information security and education to protect our nation's critical infrastructure from a broad range of current cyber, communication, and physical threats.

For more information, email **Central@cisa.gov**. To report an incident, visit **https://www.us-cert.gov/report**.

PERSONALIZED SUPPORT

Many of the services CISA offers are provided through the CISA Regions. Regional personnel work with critical infrastructure partners and communities at the regional, state, tribal, and local levels to:

- Support preparation, response and recovery efforts for hazards impacting critical infrastructure
- Safeguard soft targets and crowded places
- Conduct and integrate infrastructure assessments and analysis, including dependencies and cascading effects on critical infrastructure to influence decision-making at all phases of emergency management
- Facilitate information sharing between public and private sector critical infrastructure partners
- Enhance election infrastructure security and critical infrastructure cyber systems
- Improve situational awareness of cybersecurity risks and incidents.

Within each CISA Region are local and regional **Protective Security Advisors (PSAs)**, Cybersecurity Advisors (CSAs), **Emergency Communications Coordinators**, and other CISA personnel. These field personnel advise and assist in training and exercising some of the best practices to support our partners in achieving more robust resilience.

PSAs are trained subject matter experts in critical infrastructure protection and vulnerability mitigation. They facilitate local field activities in coordination with other Department of Homeland Security offices. They also advise and assist state, local, and private sector officials and critical infrastructure facility owners and operators.

CSAs offer cybersecurity assistance to critical infrastructure owners and operators and SLTT governments. CSAs introduce organizations to various CISA cybersecurity products, services, and other resources, and act as liaisons to CISA cyber programs. CSAs can provide cyber preparedness, assessments and protective resources, strategic messaging, working group support, partnership development, and coordination and support during cyber incidents.

Emergency Communications Coordinators support emergency communications interoperability by offering training, tools, workshops, and regional support. These services assist CISA stakeholders in ensuring they have communications during steady and emergency operations. Through these programs, CISA helps ensure public safety and national security and emergency preparedness communities can seamlessly and securely communicate.

Chemical Security Inspectors (CSIs) advise facilities with hazardous chemicals on security measures to reduce the risk of those chemicals being weaponized. For facilities covered under the **Chemical Security Anti-Terrorism Standards (CFATS) program**, this includes working with the highest-risk facilities to develop security plans and conducting security inspections.

CISA's field staff operate out of each of CISA's ten regions. Each region supports a specific portfolio of states. Please refer to the following listing for locations served by each region and contact information, or visit **https://www.cisa.gov/cisa-regions**.

Working With CISA

A GUIDE TO CISA CENTRAL, CISA FIELD STAFF AND CISA REGIONS

WHERE TO FIND US

REGION 1: CT, MA, ME, NH, RI, VT
CISARegion1@hq.dhs.gov

REGION 2: NJ, NY, PR, VI
CISARegion2@hq.dhs.gov

REGION 3: DE, MD, PA, VA, WV
CISARegion3@hq.dhs.gov

REGION 4: AL, FL, GA, KY, MS, NC, SC, TN
CISARegion4@hq.dhs.gov

REGION 5: IL, IN, MI, MN, OH, WI
CISARegion5@hq.dhs.gov

REGION 6: AR, LA, NM, OK, TX
CISARegion6@hq.dhs.gov

REGION 7: IA, KS, MO, NE
CISARegion7@hq.dhs.gov

REGION 8: CO, MT, ND, SD, UT, WY
CISARegion8@hq.dhs.gov

REGION 9: AS, AZ, CA, GU, HI, NV, Pacific Islands
CISARegion9@hq.dhs.gov

REGION 10: AK, ID, OR, WA
CISARegion10@hq.dhs.gov

Sector Management

SECURING THE NATION THROUGH COLLABORATION

SECTOR-SPECIFIC AGENCY (SSA) MANAGEMENT SERVICES

The nation's critical infrastructure provides essential services that serve as the backbone of our economy, security, and well-being. There are 16 critical infrastructure sectors whose assets, systems, and networks are so vital to the United States that their incapacitation or destruction would have a debilitating effect on national security, economic security, public health, or safety. For each one of these sectors, an executive agency serves as the SSA. CISA serves as the lead for eight sectors and one sub-sector.

The benefits and services associated with CISA's role as the SSA for the assigned sectors include:

- Focal point for collaboration among critical infrastructure owners and operators, other federal departments and agencies, and SLTT entities on sector-specific issues pertaining to cybersecurity and infrastructure security
- Coordination hub for prioritization and coordination of sector-specific activities, including those related to education, training, information sharing, and outreach
- Incident management responsibilities in accordance to the appropriate policies and directives
- Facilitation of technical assistance and consultations to support risk management efforts across the sector.

SECTOR COORDINATING COUNCILS (SCCs)

For each sector, SCCs facilitate collaboration between the Federal Government and its partners in matters of infrastructure security and resilience activities. These councils serve as forums for critical infrastructure owners and operators, their trade associations, and other industry representatives to engage with one another and the Federal Government on developing a range of sector-specific strategies, policies, and activities.

In many cases, SCCs provide additional benefits and services to their membership, which may include facilitating coordination between sector partners and the government during emerging threats or response and recovery operations; information-sharing forums, including quarterly sector meetings, classified briefings, and data sharing platforms; coordination of the sector's policy development on a range of issues and requirements; dissemination of sector-specific cybersecurity best practices; and identification and prioritization of risk management challenges and requirements.

GOVERNMENT COORDINATING COUNCILS (GCCs)

GCCs serve as the government counterpart to SCCs and facilitate interagency and cross-jurisdictional coordination on critical infrastructure strategy, activities, policy, and communications. They are comprised of representatives from various levels of government (federal, state, local, tribal and territorial) as appropriate to the operating landscape of each sector. GCCs coordinate with corresponding SCCs to implement the nation's critical infrastructure security and resilience mission.

COLLABORATIVE FORUMS

The Critical Infrastructure Partnership Advisory Council (CIPAC) is an advisory council managed by CISA to directly support the implementation of the National Infrastructure Protection Plan (NIPP).

Using the sector partnership structure, CIPAC provides a forum that enables members of the recognized SCCs, GCCs, and cross-sector councils to discuss joint critical infrastructure planning, coordination, implementation, and operational issues, along with other relevant matters. CIPAC provides the framework through which members deliberate to achieve consensus on policy, advice, and recommendations to be presented to CISA and other federal departments and agencies supporting the cybersecurity and infrastructure security mission.

Cross-sector issues and interdependencies are addressed among the SCCs through the Critical Infrastructure Cross-Sector Council, which comprises the leadership of each of the SCCs.

Sector Management

SECURING THE NATION THROUGH COLLABORATION

Enhanced communication and coordination among federal departments and agencies that have a role in the cybersecurity and infrastructure security mission is achieved through the Federal Senior Leadership Council, which includes SSA senior representatives for each of the critical infrastructure sectors.

The SLTT GCC serves as a forum to ensure that state, local, tribal and territorial homeland security partners are fully integrated as active participants in national-level cybersecurity and infrastructure security efforts, and to provide an organizational structure to coordinate across jurisdictions on associated guidance, strategies, and programs.

The Regional Consortium Coordinating Council brings together representatives of regional partnerships, groupings, and governance bodies to enable critical infrastructure security and resilience coordination among partners within and across geographical areas and sectors.

Additional information on CIPAC and related resources can be found at https://www.cisa.gov/critical-infrastructure-partnership-advisory-council.

INFORMATION SHARING AND ANALYSIS CENTERS (ISACs)

ISACs are sector-specific, non-profit, member-driven organizations comprised of critical infrastructure owners and operators that work in close coordination with CISA to share information between government and private industry. There are multiple ISACs, each supporting a specific critical infrastructure sector. Some examples include the Communications ISAC, Aviation ISAC, and Financial Services ISAC.

INFORMATION SHARING AND ANALYSIS ORGANIZATIONS (ISAOs)

ISAOs are similar to ISACs in that they facilitate the sharing of critical cybersecurity information between the public and private sectors and the Federal Government. However, unlike ISACs, ISAOs are not sector-specific and can be organized around other affinities, such as sub-sectors, regions, or around particular emerging threats and vulnerabilities.

PRESIDENTIALLY APPOINTED FORUMS

CISA manages two presidential advisory committees, the National Infrastructure Advisory Council and the National Security Telecommunications Advisory Committee. These forums are composed of presidentially-appointed senior executives representing industry, state and local governments, critical infrastructure owners, and others. At the President's request, these forums study national security policy concerns related to physical and cyber risks.

While membership in these forums is determined by the President, their output not only benefits the Administration but can benefit the entire Executive Branch—to include CISA. This output is provided in the form of a report with findings, actionable and timely recommendations for addressing current cyber and physical infrastructure risks, government policy, as well as national security and emergency preparedness programs.

CISA, and other federal agencies, leverage these recommendations to enhance their own programs, initiatives and services. Non-federal entities are encouraged to internalize recommendations where appropriate when setting their own priorities.

The President's National Infrastructure Advisory Council (NIAC)

The NIAC advises the President on practical strategies for industry and government to reduce complex risks to critical infrastructure. At the president's direction, the council studies physical and cyber risks, and recommends solutions to reduce risks and improve security and resilience. To learn more, visit https://www.cisa.gov/niac.

The President's National Security Telecommunications Advisory Committee (NSTAC)

The NSTAC provides industry-based analyses and recommendations to the President and the Executive Branch for policy and enhancements to national security and emergency preparedness telecommunications. The committee advises the president on a range of policy and technical issues related to telecommunications, information systems, information assurance, infrastructure protection. To learn more, visit https://www.cisa.gov/about-nstac.

Sector Management

CRITICAL INFRASTRUCTURE SECTORS AND CONTACTS

SECTORS WITH CISA AS THE SECTOR-SPECIFIC AGENCY

Chemical

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/chemical-sector

Commercial Facilities

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/commercial-facilities-sector

Communications

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/communications-sector

Critical Manufacturing

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/critical-manufacturing-sector

Dams

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/dams-sector

Emergency Services

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/emergency-services-sector

Information Technology

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/information-technology-sector

Nuclear Reactors, Materials, and Waste

SECTOR-SPECIFIC AGENCY
CISA

TO LEARN MORE, VISIT:
https://www.cisa.gov/nuclear-reactors-materials-and-waste-sector

SECTORS WITH A NON-CISA SECTOR-SPECIFIC AGENCY

Food and Agriculture

SECTOR-SPECIFIC AGENCY
Department of Agriculture,
Department of Health and Human Services

TO LEARN MORE, VISIT:
https://www.cisa.gov/food-and-agriculture-sector

Defense Industrial

SECTOR-SPECIFIC AGENCY
Department of Defense

TO LEARN MORE, VISIT:
https://www.cisa.gov/defense-industrial-base-sector

Energy

SECTOR-SPECIFIC AGENCY
Department of Energy

TO LEARN MORE, VISIT:
https://www.cisa.gov/energy-sector

Financial Services

SECTOR-SPECIFIC AGENCY
Department of the Treasury

TO LEARN MORE, VISIT:
https://www.cisa.gov/financial-services-sector

Government Facilities

SECTOR-SPECIFIC AGENCY
Department of Homeland Security,
General Services Administration

TO LEARN MORE, VISIT:
https://www.cisa.gov/government-facilities-sector

Healthcare and Public Health

SECTOR-SPECIFIC AGENCY
Department of Health and Human Services

TO LEARN MORE, VISIT:
https://www.cisa.gov/healthcare-and-public-health-sector

Transportation Systems

SECTOR-SPECIFIC AGENCY
Department of Homeland Security
Department of Transportation

TO LEARN MORE, VISIT:
https://www.cisa.gov/transportation-systems-sector

Water and Wastewater Systems

SECTOR-SPECIFIC AGENCY
Environmental Protection Agency

TO LEARN MORE, VISIT:
https://www.cisa.gov/water-and-wastewater-systems-sector

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SERVICES FOR ACADEMIA STAKEHOLDERS

CYBERSECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Cyber Corps: Scholarship for Service	Foundational	NICCS@hq.dhs.gov	https://niccs.us-cert.gov/formal-education/cybercorps-scholarship-service-sfs
Multi-State Information Sharing and Analysis Center (MS-ISAC)	Foundational	https://www.cisecurity.org/ms-isac	https://www.cisecurity.org/ms-isac
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month
Risk and Vulnerability Assessment	Advanced	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect

EMERGENCY COMMUNICATIONS SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events

INFRASTRUCTURE SECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

RISK MANAGEMENT SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR FEDERAL GOVERNMENT STAKEHOLDERS

CYBERSECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Advanced Malware Analysis Center	Foundational	Central@cisa.gov	https://www.cisa.gov/detection-and-prevention
Automated Indicator Sharing	Intermediate	Central@cisa.gov	https://www.us-cert.gov/ais
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	CSD_VM_Methodology@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cross-Sector Cyber Security Working Group	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Current Cybersecurity Activity	Foundational	Central@cisa.gov	https://www.us-cert.gov/ncas/current-activity
Cyber Incident Response, Recovery, and Cyber Threat Hunting	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-incident-response
Cyber Infrastructure Survey	Foundational	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
CyberCorps: Scholarship for Service Program	Foundational	NICCS@hq.dhs.gov	https://niccs.us-cert.gov/formal-education/cybercorps-scholarship-service-sfs
EINSTEIN 3 Accelerated Capability Training	Advanced	Central@cisa.gov	N/A
External Dependencies Management Assessment	Intermediate	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Federal Incident Response Evaluation	Foundational	CyberLiaison@hq.dhs.gov	N/A
Federal Virtual Training Environment (FedVTE)	Foundational	fedvte@hq.dhs.gov	https://fedvte.usalearning.gov/
High Value Asset Assessment	Advanced	Central@cisa.gov	N/A
Homeland Security Information Network (HSIN) - CISA Cyber Portal	Foundational	HSIN@hq.dhs.gov	https://www.us-cert.gov/hsin
National Cyber Awareness System	Foundational	https://www.us-cert.gov/ncas	https://www.us-cert.gov/ncas
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month

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SERVICES FOR FEDERAL GOVERNMENT STAKEHOLDERS (CONTINUED)

CYBERSECURITY SERVICES (CONTINUED)			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
National Cybersecurity Protection System	Intermediate	Central@cisa.gov	https://www.cisa.gov/national-cybersecurity-protection-system-ncps
Network Security Information Exchange	Foundational	NSIE@hq.dhs.gov	https://www.cisa.gov/publication/nsie-fact-sheet
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Phishing Campaign Assessment	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Remote Penetration Test	Intermediate	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Risk and Vulnerability Assessment	Advanced	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Security Architecture Review	Advanced	Central@cisa.gov	https://www.cisa.gov/cisa-regions
Shared Cybersecurity Services	Foundational	Central@cisa.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect
Validated Architecture Design Review	Intermediate	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Vulnerability Scanning	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
EMERGENCY COMMUNICATIONS SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
Government Emergency Telecommunications Service	Foundational	ECD@cisa.dhs.gov	https://www.cisa.gov/government-emergency-telecommunications-service-gets
Interoperable Communications Technical Assistance Program	Foundational	ECD@cisa.dhs.gov	https://www.cisa.gov/interoperable-communications-technical-assistance-program
Telecommunications Service Priority Program	Foundational	support@priority-info.com	https://www.cisa.gov/telecommunications-service-priority-tsp
Wireless Priority Service	Foundational	support@priority-info.com	https://www.cisa.gov/about-wps
INFRASTRUCTURE SECURITY SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
Active Shooter Preparedness Workshops	Foundational	ASworkshop@hq.dhs.gov	https://www.cisa.gov/active-shooter-workshop-participant
Assist Visit	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/assist-visits

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SERVICES FOR FEDERAL GOVERNMENT STAKEHOLDERS (CONTINUED)

INFRASTRUCTURE SECURITY SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Counter-IED and Risk Mitigation Training	Foundational	OBP@cisa.dhs.gov or Contact your local CISA regional office	https://www.cisa.gov/sites/default/files/publications/obp-training-fact-sheet-2017-508.pdf
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Homeland Security Information Network - Critical Infrastructure (HSIN-CI)	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin
Improvised Explosive Device Search Procedures	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Infrastructure Survey	Intermediate	Central@cisa.gov	https://www.cisa.gov/publication/assist-visits-ist-fact-sheet
Interagency Security Committee Compliance Assistance	Intermediate	isc.dhs.gov@hq.dhs.gov	https://www.cisa.gov/cisa-regions
National Counter-IED Capabilities Analysis Database (NCCAD)	Foundational	NCCAD@cisa.dhs.gov	https://www.cisa.gov/nccad
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
Rapid Survey	Foundational	Contact your local CISA regional office	N/A
Regional Resiliency Assessment Program (RRAP)	Foundational	resilience@hq.dhs.gov	https://www.cisa.gov/regional-resiliency-assessment-program
Security Assessment at First Entry (SAFE)	Foundational	isdassessments@cisa.dhs.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Technical Resource for Incident Prevention (TRIPwire)	Foundational	TRIPwireHelp@cisa.dhs.gov	https://www.cisa.gov/tripwire

RISK MANAGEMENT SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	CSD_VM_Methodology@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR FEDERAL GOVERNMENT STAKEHOLDERS (CONTINUED)

RISK MANAGEMENT SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
High Value Asset Assessment	Advanced	Central@cisa.gov	N/A
Homeland Security Information Network - Critical Infrastructure (HSIN-CI)	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Red Team Assessment	Advanced	Central@cisa.gov	N/A
Security Architecture Review	Advanced	Central@cisa.gov	https://www.cisa.gov/cisa-regions
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR GENERAL PUBLIC STAKEHOLDERS

CYBERSECURITY SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
Current Cybersecurity Activity	Foundational	Central@cisa.gov	https://www.us-cert.gov/ncas/current-activity
CyberCorps: Scholarship for Service Program	Foundational	NICCS@hq.dhs.gov	https://niccs.us-cert.gov/formal-education/cybercorps-scholarship-service-sfs
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect
EMERGENCY COMMUNICATIONS SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
INFRASTRUCTURE SECURITY SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
RISK MANAGEMENT SERVICES			
SERVICE NAME	**READINESS LEVEL**	**CONTACT**	**WEBSITE**
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events

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SERVICES FOR INDUSTRY AND PRIVATE SECTOR STAKEHOLDERS

CYBERSECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Advanced Malware Analysis Center	Foundational	Central@cisa.gov	https://www.cisa.gov/detection-and-prevention
Automated Indicator Sharing	Intermediate	Central@cisa.gov	https://www.us-cert.gov/ais
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	CSD_VM_Methodology@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cross-Sector Cyber Security Working Group	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Current Cybersecurity Activity	Foundational	Central@cisa.gov	https://www.us-cert.gov/ncas/current-activity
Cyber Incident Response, Recovery, and Cyber Threat Hunting	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-incident-response
Cyber Infrastructure Survey	Foundational	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
External Dependencies Management Assessment	Intermediate	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Federal Virtual Training Environment (FedVTE)	Foundational	fedvte@hq.dhs.gov	https://fedvte.usalearning.gov/
Homeland Security Information Network (HSIN) - CISA Cyber Portal	Foundational	HSIN@hq.dhs.gov	https://www.us-cert.gov/hsin
National Cyber Awareness System	Foundational	https://www.us-cert.gov/ncas	https://www.us-cert.gov/ncas
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month
Network Security Information Exchange	Foundational	NSIE@hq.dhs.gov	https://www.cisa.gov/publication/nsie-fact-sheet
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Phishing Campaign Assessment	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Risk and Vulnerability Assessment	Advanced	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR INDUSTRY AND PRIVATE SECTOR STAKEHOLDERS (CONTINUED)

CYBERSECURITY SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect
Validated Architecture Design Review	Intermediate	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Vulnerability Scanning	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub

EMERGENCY COMMUNICATIONS SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
Telecommunications Service Priority Program	Foundational	support@priority-info.com	https://www.cisa.gov/telecommunications-service-priority-tsp

INFRASTRUCTURE SECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Active Shooter Preparedness Workshops	Foundational	ASworkshop@hq.dhs.gov	https://www.cisa.gov/active-shooter-workshop-participant
Assist Visit	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/assist-visits
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CFATS Compliance Assistance Visits	Foundational	CFATS@hq.dhs.gov	https://www.cisa.gov/request-compliance-assistance-visit
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Counter-IED and Risk Mitigation Training	Foundational	OBP@cisa.dhs.gov or contact your local CISA regional office	https://www.cisa.gov/sites/default/files/publications/obp-training-fact-sheet-2017-508.pdf
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Homeland Security Information Network - Critical Infrastructure (HSIN-CI)	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin
Improvised Explosive Device Search Procedures	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Infrastructure Survey	Intermediate	Central@cisa.gov	https://www.cisa.gov/publication/assist-visits-ist-fact-sheet

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SERVICES FOR INDUSTRY AND PRIVATE SECTOR STAKEHOLDERS (CONTINUED)

INFRASTRUCTURE SECURITY SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
National Counter-IED Capabilities Analysis Database (NCCAD)	Foundational	NCCAD@cisa.dhs.gov	https://www.cisa.gov/nccad
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
Rapid Survey	Foundational	Contact your local CISA regional office	N/A
Regional Resiliency Assessment Program (RRAP)	Foundational	resilience@hq.dhs.gov	https://www.cisa.gov/regional-resiliency-assessment-program
Security Assessment at First Entry (SAFE)	Foundational	isdassessments@cisa.dhs.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Technical Resource for Incident Prevention (TRIPwire)	Foundational	TRIPwireHelp@cisa.dhs.gov	https://www.cisa.gov/tripwire

RISK MANAGEMENT SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Homeland Security Information Network - Critical Infrastructure (HSIN-CI)	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Red Team Assessment	Advanced	Central@cisa.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR NON-PROFIT AND NGO STAKEHOLDERS

CYBERSECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect
Vulnerability Scanning	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub

EMERGENCY COMMUNICATIONS SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events

INFRASTRUCTURE SECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Technical Resource for Incident Prevention (TRIPwire)	Foundational	TRIPwireHelp@cisa.dhs.gov	https://www.cisa.gov/tripwire

RISK MANAGEMENT SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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SERVICES FOR STATE, LOCAL, TRIBAL AND TERRITORIAL GOVERNMENT STAKEHOLDERS

CYBERSECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Advanced Malware Analysis Center	Foundational	Central@cisa.gov	https://www.cisa.gov/detection-and-prevention
Automated Indicator Sharing	Intermediate	Central@cisa.gov	https://www.us-cert.gov/ais
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	CSD_VM_Methodology@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cross-Sector Cyber Security Working Group	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Current Cybersecurity Activity	Foundational	Central@cisa.gov	https://www.us-cert.gov/ncas/current-activity
Cyber Incident Response, Recovery, and Cyber Threat Hunting	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-incident-response
Cyber Infrastructure Survey	Foundational	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
External Dependencies Mangagement Assessment	Intermediate	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Federal Virtual Training Environment (FedVTE)	Foundational	fedvte@hq.dhs.gov	https://fedvte.usalearning.gov/
Homeland Security Information Network (HSIN) - CISA Cyber Portal	Foundational	HSIN@hq.dhs.gov	https://www.us-cert.gov/hsin
Multi-State Information Sharing and Analysis Center (MS-ISAC)	Foundational	https://www.cisecurity.org/ms-isac	https://www.cisecurity.org/ms-isac
National Cyber Awareness System	Foundational	https://www.us-cert.gov/ncas	https://www.us-cert.gov/ncas
National Cybersecurity Awareness Month	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/national-cyber-security-awareness-month
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Phishing Campaign Assessment	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Remote Penetration Test	Intermediate	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Risk and Vulnerability Assessment	Advanced	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
SLTT Cybersecurity Fundamentals Workshops	Foundational	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions

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SERVICES FOR STATE, LOCAL, TRIBAL AND TERRITORIAL GOVERNMENT STAKEHOLDERS (CONTINUED)

CYBERSECURITY SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Stop.Think.Connect. Campaign	Foundational	stopthinkconnect@hq.dhs.gov	https://www.cisa.gov/stopthinkconnect
Validated Architecture Design Review	Intermediate	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub
Vulnerability Scanning	Foundational	Central@cisa.gov	https://www.cisa.gov/cyber-resource-hub

EMERGENCY COMMUNICATIONS SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
Government Emergency Telecommunications Service	Foundational	ECD@cisa.dhs.gov	https://www.cisa.gov/government-emergency-telecommunications-service-gets
Interoperable Communications Technical Assistance Program	Foundational	ECD@cisa.dhs.gov	https://www.cisa.gov/interoperable-communications-technical-assistance-program
Telecommunications Service Priority Program	Foundational	support@priority-info.com	https://www.cisa.gov/telecommunications-service-priority-tsp
Wireless Priority Service	Foundational	support@priority-info.com	https://www.cisa.gov/about-wps

INFRASTRUCTURE SECURITY SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Active Shooter Preparedness Workshops	Foundational	ASworkshop@hq.dhs.gov	https://www.cisa.gov/active-shooter-workshop-participant
Assist Visit	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/assist-visits
Bomb Threat Management Planning	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/publication/obp-btm-fact-sheet
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Control Systems Security Program Industrial Control Systems Cybersecurity Training	Intermediate	https://ics-cert-training.inl.gov/learn	https://ics-cert-training.inl.gov/learn
Counter-IED and Risk Mitigation Training	Foundational	OBP@cisa.dhs.gov or contact your local CISA regional office	https://www.cisa.gov/sites/default/files/publications/obp-training-fact-sheet-2017-508.pdf
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Homeland Security Information Network - Critical Infrastructure	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin

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SERVICES FOR STATE, LOCAL, TRIBAL AND TERRITORIAL GOVERNMENT STAKEHOLDERS (CONTINUED)

INFRASTRUCTURE SECURITY SERVICES (CONTINUED)

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
Improvised Explosive Device Search Procedures	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Infrastructure Survey	Intermediate	Central@cisa.gov	https://www.cisa.gov/publication/assist-visits-ist-fact-sheet
Joint Counterterrorism Awareness Workshop Series	Advanced	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Multi-Jurisdiction Improvised Explosive Device Security Planning (MJIEDSP) Program	Intermediate	MJIEDSP@cisa.dhs.gov	https://www.cisa.gov/mjiedsp
National Counter-IED Capabilities Analysis Database (NCCAD)	Foundational	NCCAD@cisa.dhs.gov	https://www.cisa.gov/nccad
Protective Measures Awareness	Foundational	OBPTraining@cisa.dhs.gov	https://www.cisa.gov/bombing-prevention-training-courses
Rapid Survey	Foundational	Contact your local CISA regional office	N/A
Regional Resiliency Assessment Program (RRAP)	Foundational	resilience@hq.dhs.gov	https://www.cisa.gov/regional-resiliency-assessment-program
Security Assessment at First Entry (SAFE)	Foundational	isdassessments@cisa.dhs.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Technical Resource for Incident Prevention (TRIPwire)	Foundational	TRIPwireHelp@cisa.dhs.gov	https://www.cisa.gov/tripwire

RISK MANAGEMENT SERVICES

SERVICE NAME	READINESS LEVEL	CONTACT	WEBSITE
CISA Community Webinars	Foundational	Central@cisa.gov	https://www.us-cert.gov/resources/events
CISA Cyber Qualification Initiative	Advanced	CSD_VM_Methodology@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
CISA Tabletop Exercise Package	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions
Critical Infrastructure Information Notices	Intermediate	Central@cisa.gov	N/A
Cyber Resilience Review	Advanced	cyberadvisor@cisa.dhs.gov	https://www.cisa.gov/cyber-resource-hub
Cyber Storm	Intermediate	cyberstorm@hq.dhs.gov	https://www.cisa.gov/cyber-storm-securing-cyber-space
Homeland Security Information Network - Critical Infrastructure (HSIN-CI)	Foundational	HSINCI@hq.dhs.gov	https://www.us-cert.gov/hsin
Open Source Infrastructure Cyber Read File	Intermediate	Contact your local CISA regional office	https://www.cisa.gov/cisa-regions
Red Team Assessment	Advanced	Central@cisa.gov	N/A
Stakeholder Exercise Planning and Conduct	Foundational	CISA.Exercises@cisa.dhs.gov	https://www.cisa.gov/cisa-regions

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