CYBERSECURITY + INFRASTRUCTURE SECURITY AGENCY

SERVICES

EXPLORE

Fall 2021

SERVICES DIRECTORY

Select the option that best describes your organization:

ACADEMIC INSTITUTIONS

FEDERAL DEPARTMENTS & AGENCIES

INDUSTRY & PRIVATE SECTOR

NON-PROFIT SECTOR

STATE, LOCAL, TRIBAL & TERRITORIAL GOVERNMENTS

SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises by providing exercise planners with tools, scenarios, question sets, and guidance to support the development of discussion-based exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

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Request

Information Sharing Services

Information Sharing Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Risk Assessment Services

Risk Assessment Level: ● ○ ○

Critical Product Evaluation

A comprehensive evaluation of a vendor's solution or appliance that is aimed at improving the "out of the box" and security of the vendor's product.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Risk Assessment Level: ● ● ○

Posture and Exposure Evaluation

An analysis that helps organizations monitor and evaluate their cyber posture weaknesses found in public source information that is readily available to an attacker.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ○

Remote Penetration Test

A two-week, remote assessment to identify vulnerabilities and work with customers to eliminate exploitable pathways.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ●

Risk and Vulnerability Assessment

Provides customers with an onsite assessment of whether and by what methods an adversary can defeat network security controls.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Vulnerability Scanning

CISA offers organizations continual vulnerability scanning of internet-accessible systems.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Web Application Scanning

A monthly (or on an as needed basis) scan of all publicly facing web applications accompanied by a comprehensive report of all findings.

Central@cisa.gov

Request

Partnership Development Services

Partnership Development Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

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BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises.

CISA.Exercises@cisa.dhs.gov

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Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ● ○

Special Event and Domestic Incident Tracker (SEDIT) Tool

SEDIT is a planning capability that integrates security and resilience data from facilities' surveys and assessments. Special event and incident scenarios are created to make decisions regarding the impact, response and recovery.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Services

Information Sharing Level: ● ○ ○

CISA Gateway

The CISA Gateway provides various data collection, analysis, and response tools in one integrated system, streamlining access to CISA tools and datasets by leveraging a single user registration, management, and authentication process.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

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BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ●●●

Assessment Evaluation and Standardization (AES) Training

Free, in-person and virtual training program during which participants learn how to conduct CISA cyber assessments.

CSD_VM_Methodology@cisa.dhs.gov

Request

Capacity Building Level: ●○○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises by providing exercise planners with tools, scenarios, question sets, and guidance to support the development of discussion-based exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ●○○

Continuous Diagnostics and Mitigation

The CDM Program delivers cybersecurity tools, integration services, and dashboards that help federal civilian agencies, as well as non-Chief Financial Officer (CFO) Act agencies through the Shared Services Platform, improve their cybersecurity posture.

CDM@cisa.dhs.gov

Request

Capacity Building Level: ●●○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ●○○

CyberStat Workshops

Workshops during which participants will build tangible solutions to address common problems across the Federal enterprise.

cyberstat@cisa.dhs.gov

Request

Capacity Building Level: ●●●

EINSTEIN 3 Accelerated Capability Training

Provides introductory and ongoing training and mentoring on the EINSTEIN 3 capability of securing civilian Federal networks.

Central@cisa.gov

Request

Capacity Building Level: ●○○

Federal Virtual Training Environment (FedVTE)

A free online, on-demand cybersecurity training system that contains more than 800 hours of training for SLTT government personnel and veterans.

education@cisa.dhs.gov

Request

Capacity Building Level: ●○○

Protective Domain Name System (DNS) Resolver

A DNS firewall service provided by CISA designed to protect an agency's network from accessing malicious domains and content and to provide security alerting when incidents occur.

QSMO@cisa.dhs.gov

Request

Capacity Building Level: ●○○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ●○○

Vulnerability Disclosure Policy Platform

A platform operated by CISA in which agencies can manage receipt of vulnerability reports, improving tracking, analysis, reporting and management of vulnerabilities identified by ethical hackers.

QSMO@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ●○○

Cyber Incident Response

For cybersecurity incidents that have a national security interest and align with national priorities, CISA provides incident response augmentation, artifact analysis, and coordination assistance.

https://us-cert.cisa.gov/forms/report

Request

Incident Response Level: ●○○

Malware Analysis

CISA's Malware Analysis service provides stakeholders a dynamic analysis of malicious code, including recommendations for malware removal and recovery activities.

https://www.malware.us-cert.gov/

Request

Incident Response Level: ●●○

National Cybersecurity Protection System

System-of-systems with a range of capabilities that enables CISA to secure and defend the Federal Government's IT infrastructure.

Central@cisa.gov

Request

Information Sharing Services

Information Sharing Level: ●●○

Automated Indicator Sharing

Enables the exchange of cyber threat indicators with SLTT governments and the private sector at machine speed.

cyberservices@cisa.dhs.gov

Request

Information Sharing Level: ●○○

Homeland Security Information Network: CISA Cyber Portal

Department of Homeland Security's official system for sharing sensitive but unclassified information.

HSIN.Helpdesk@cisa.dhs.gov

Request

Information Sharing Level: ●○○

National Cyber Awareness Sytem

Situational awareness tool for technical and non-technical audiences that provides timely information about cybersecurity threats and issues.

https://us-cert.cisa.gov/mailing-lists-and-feeds

Request

Information Sharing Level: ●○○

Shared Cybersecurity Services

Commercial cyber threat feed subscriptions for Federal Civilian Agencies, State Fusion Centers, MS-ISAC, and EI-ISAC.

CISA.CTIS.SCS_Info@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ●○○

Critical Product Evaluation

A comprehensive evaluation of a vendor's solution or appliance that is aimed at improving the "out of the box" and security of the vendor's product.

Central@cisa.gov

Request

Risk Assessment Level: ●○○

Cyber Infrastructure Survey

An assessment that evaluates the effectiveness of organizational security controls, cybersecurity preparedness, and overall resilience.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ●●●

Cyber Resilience Review

An assessment that evaluates an organization's operational resilience and cybersecurity practices.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ●○○

Cyber Threat Hunting

CISA provides cyber hunting services focused on specific threat actors and their associated tactics, techniques, and procedures.

Central@cisa.gov

Request

Risk Assessment Level: ●●○

External Dependencies Management Assessment

An assessment for organizations to learn how to manage risks arising from external dependencies within the supply chain.

cyberadvisor@cisa.dhs.gov

Request

Risk Assessment Level: ●○○

Federal Incident Response Evaluation

Evaluates an organization's cybersecurity incident management and response capabilities.

CyberLiaison@hq.dhs.gov

Request

Risk Assessment Level: ●●●

High Value Asset Assessment

A detailed technical assessment that helps to secure an organization's cybersecurity posture by identifying high value assets.

HVAPMO@cisa.dhs.gov

Request

Risk Assessment Level: ●○○

Phishing Campaign Assessment

A six-week engagement that evaluates an organization's susceptibility and reaction to phishing emails.

Central@cisa.gov

Request

Risk Assessment Level: ●●○

Posture and Exposure Evaluation

An analysis that helps organizations monitor and evaluate their cyber posture weaknesses found in public source information that is readily available to an attacker.

Central@cisa.gov

Request

Risk Assessment Level: ●●●

Red Team Assessment

A comprehensive evaluation of an IT environment, ideally centralized data repositories or online-accessible assets (e.g., voter registration databases and web portals).

Central@cisa.gov

Request

Risk Assessment Level: ●●○

Remote Penetration Test

A two-week, remote assessment to identify vulnerabilities and work with customers to eliminate exploitable pathways.

Central@cisa.gov

Request

Risk Assessment Level: ●●●

Risk and Vulnerability Assessment

Provides customers with an onsite assessment of whether and by what methods an adversary can defeat network security controls.

Central@cisa.gov

Request

Risk Assessment Level: ●●○

Validated Architecture Design Review

An in-depth architecture and design review of network traffic to determine susceptibility to potential attacks and identify anomalous communications flows.

Central@cisa.gov

Request

Risk Assessment Level: ●○○

Vulnerability Scanning

CISA offers organizations continual vulnerability scanning of internet-accessible systems.

Central@cisa.gov

Request

Risk Assessment Level: ●○○

Web Application Scanning

A monthly (or on an as needed basis) scan of all publicly facing web applications accompanied by a comprehensive report of all findings.

Central@cisa.gov

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BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Counter-IED and Risk Mitigation Training

Training courses to educate on strategies to prevent, protect against, respond to, and mitigate bombing incidents.

OBPTraining@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Interagency Security Committee Compliance Assistance

Assistance includes both technical training on the ISC-Compliance System as well as continuing education on the ISC's policies and standards.

isccs-support@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Interagency Security Committee Risk Management Process Training

This half-day, instructor-led course is a prerequisite for Facility Security Committee membership and covers the Risk Management Process.

rmp_fsctrng@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ● ○

Special Event and Domestic Incident Tracker (SEDIT) Tool

SEDIT is a planning capability that integrates security and resilience data from facilities' surveys and assessments. Special event and incident scenarios are created to make decisions regarding the impact, response and recovery.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Services

Information Sharing Level: ● ○ ○

CISA Gateway

The CISA Gateway provides various data collection, analysis, and response tools in one integrated system, streamlining access to CISA tools and datasets by leveraging a single user registration, management, and authentication process.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Level: ● ○ ○

Homeland Security Information Network: Critical Infrastructure

Department of Homeland Security's online platform for collaboration in protecting the nation's critical infrastructure.

HSINCI@hq.dhs.gov

Request

Information Sharing Level: ● ○ ○

Technical Resource for Incident Prevention (TRIPwire)

A cross-sector, resource-sharing portal to increase awareness of evolving IED tactics, techniques, and procedures.

TRIPwireHelp@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ● ● ○

Infrastructure Visualization Platform

Data collection and presentation tool that supports critical infrastructure security, special event planning, and responsive operations.

isdassessments@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

National Counter-IED Capabilities Analysis Database (NCCAD)

NCCAD tools measure the capability elements of personnel, equipment, and training required for effective prevention, protection, and response to IED threats.

NCCAD@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Regional Resiliency Assessment Program (RRAP)

Provides voluntary collaborative assessments to improve the resilience of a region's critical infrastructure.

resilience@cisa.dhs.gov

Request

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SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure | Communications

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

Interoperable Communications Technical Assistance Program

A portfolio of no-cost technical assistance available to all 56 states and territories and federally recognized tribes to help solve communications interoperability issues.

ECD@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ○ ○

Government Emergency Telecommunications Service

Provides national security and emergency preparedness personnel with end-to-end priority on landline networks.

ECD@cisa.dhs.gov

Request

Incident Response Level: ● ○ ○

Telecommunications Service Priority Program

Provides national security and emergency preparedness organizations with priority repair and installation of vital voice and data circuits.

support@priority-info.com

Request

Incident Response Level: ● ○ ○

Wireless Priority Service

Provides national security and emergency preparedness personnel with priority access and processing on cellular networks.

ECD@cisa.dhs.gov

Request

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SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure | Communications

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ● ●

Assessment Evaluation and Standardization Training

In-person and virtual training program during which participants learn how to conduct CISA cyber assessments.

CSD_VM_Methodology@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

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CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ● ● ○

Enhanced Cybersecurity Services

Partnership between CISA and commercial service providers to detect and block malicious traffic entering or exiting customer networks (Note: Cost may apply).

ECS_Program@hq.dhs.gov

Request

Capacity Building Level: ○ ○ ○

Federal Virtual Training Environment (FedVTE)

A free online, on-demand cybersecurity training system that contains more than 800 hours of training for SLTT government personnel and veterans.

education@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ○ ○ ○

Cyber Incident Response

For cybersecurity incidents that have a national security interest and align with national priorities. CISA provides incident response augmentation, artifact analysis, and coordination assistance.

https://us-cert.cisa.gov/forms/report

Request

Incident Response Level: ● ○ ○

Malware Analysis

CISA's Malware Analysis service provides stakeholders dynamic analysis of malicious code, including recommendations for malware removal and recovery activities.

https://www.malware.us-cert.gov/

Request

Information Sharing Services

Information Sharing Level: ● ● ○

Automated Indicator Sharing

Enables the exchange of cyber threat indicators with SLTT governments and the private sector at machine speed.

cyberservices@cisa.dhs.gov

Request

Information Sharing Level: ○ ○ ○

Homeland Security Information Network CISA Cyber Portal

Department of Homeland Security's official system for sharing sensitive but unclassified information.

HSIN.Helpdesk@hq.dhs.gov

Request

Information Sharing Level: ○ ○ ○

National Cyber Awareness System

Situational awareness tool for technical and non-technical audiences that provides timely information about cybersecurity threats and issues.

https://us-cert.cisa.gov/mailing-lists-and-feeds

Request

Risk Assessment Services

Risk Assessment Level: ○ ○ ○

Critical Product Evaluation

A comprehensive evaluation of a vendor's solution or appliance that is aimed at improving the "out of the box" and security of the vendor's product.

Central@cisa.gov

Request

Risk Assessment Level: ○ ○ ○

Cyber Infrastructure Survey

An assessment that evaluates the effectiveness of organizational security controls, cybersecurity preparedness, and overall resilience.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ● ● ●

Cyber Resilience Review

An assessment that evaluates an organization's operational resilience and cybersecurity practices.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ○ ○ ○

Cyber Threat Hunting

CISA provides cyber hunting services focused on specific threat actors and their associated tactics, techniques, and procedures.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

External Dependencies Management Assessment

An assessment for organizations to learn how to manage risks arising from external dependencies within the supply chain.

cyberadvisor@cisa.dhs.gov

Request

Risk Assessment Level: ○ ○ ○

Phishing Campaign Assessment

A six-week engagement that evaluates an organization's susceptibility and reaction to phishing emails.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Posture and Exposure Evaluation

An analysis that helps organizations monitor and evaluate their cyber posture weaknesses found in public source information that is readily available to an attacker.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ●

Red Team Assessment

A comprehensive evaluation of an IT environment, ideally centralized data repositories or online-accessible assets (e.g., voter registration databases and web portals).

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Risk Assessment Level: ● ○ ○

Remote Penetration Test

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Risk Assessment Level: ● ● ●

Risk and Vulnerability Assessment

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Request

Risk Assessment Level: ● ● ○

Validated Architecture Design Review

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Risk Assessment Level: ○ ○ ○

Vulnerability Scanning

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Risk Assessment Level: ○ ○ ○

Web Application Scanning

A monthly (or on an as needed basis) scan of all publicly facing web applications accompanied by a comprehensive report of all findings.

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SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure | Communications

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

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CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Counter-IED and Risk Mitigation Training

Training courses to educate on strategies to prevent, protect against, respond to, and mitigate bombing incidents.

OBPTraining@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

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Incident Response Services

Incident Response Level: ● ● ○

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CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Services

Information Sharing Level: ● ○ ○

CISA Gateway

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CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Level: ● ○ ○

Homeland Security Information Network: Critical Infrastructure

Department of Homeland Security's online platform for collaboration in protecting the nation's critical infrastructure.

HSINCI@hq.dhs.gov

Request

Information Sharing Level: ● ○ ○

Technical Resource for Incident Prevention (TRIPwire)

A cross-sector, resource-sharing portal to increase awareness of evolving IED tactics, techniques, and procedures.

TRIPwireHelp@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ● ● ○

Infrastructure Survey Tool

Voluntary assessment to identify and document the overall security and resilience of critical infrastructure facilities.

NICC@hq.dhs.gov

Request

Risk Assessment Level: ● ● ○

Infrastructure Visualization Platform

Data collection and presentation tool that supports critical infrastructure security, special event planning, and responsive operations.

isdassessments@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

National Counter-IED Capabilities Analysis Database (NCCAD)

NCCAD tools measure the capability elements of personnel, equipment, and training required for effective prevention, protection, and response to IED threats.

NCCAD@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Regional Resiliency Assessment Program (RRAP)

Provides voluntary collaborative assessments to improve the resilience of a region's critical infrastructure.

resilience@hq.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Security Assessment at First Entry (SAFE)

Rapid voluntary physical security assessment designed to quickly identify vulnerabilities and evaluate options to mitigate them.

isdassessments@cisa.dhs.gov

Request

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SERVICES

ACADEMIA FEDERAL INDUSTRY NON-PROFITS SLTT

Cybersecurity Infrastructure Communications

BROWSE BY TYPE

Incident Response Services

Incident Response Level: ● ○ ○

Telecommunications Service Priority Program

Provides national security and emergency preparedness organizations with priority repair and installation of vital voice and data circuits.

support@priority-info.com

Request

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Risk Assessment Level: ● ● ○

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Risk Assessment Level: ● ● ○

Remote Penetration Test

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Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Vulnerability Scanning

CISA offers organizations continual vulnerability scanning of internet-accessible systems.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Web Application Scanning

A monthly (or on an as needed basis) scan of all publicly facing web applications accompanied by a comprehensive report of all findings.

Central@cisa.gov

Request

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SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ● ○

Special Event and Domestic Incident Tracker (SEDIT) Tool

A planning capability that integrates security and resilience data from facilities' surveys and assessments. Special event and incident scenarios are created to make decisions regarding the impact, response, and recovery efforts.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Services

Information Sharing Level: ● ○ ○

CISA Gateway

The CISA Gateway provides various data collection, analysis, and response tools in one integrated system, streamlining access to ISD's tools and datasets by leveraging a single user registration, management, and authentication process.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Level: ● ○ ○

Technical Resource for Incident Prevention (TRIPwire)

A cross-sector, resource-sharing portal to increase awareness of evolving IED tactics, techniques, and procedures.

TRIPwireHelp@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ● ● ○

Infrastructure Visualization Platform

Data collection and presentation tool that supports critical infrastructure security, special event planning, and responsive operations.

isdassessments@cisa.dhs.gov

Request

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BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ● ●

Assessment Evaluation and Standardization (AES) Training

In-person and virtual training program during which participants learn how to conduct CISA cyber assessments.

CSD_VM_Methodology@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises by providing exercise planners with tools, scenarios, question sets, and guidance to support the development of discussion-based exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Cybersecurity Fundamentals Workshops

Fundamentals Workshop for local officials to learn about common cybersecurity threats as well as basic security practices.

cyberadvisor@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Enhanced Cybersecurity Services

Partnership between CISA and commercial service providers to detect and block malicious traffic entering or exiting customer networks (Note: Cost may apply).

ECS_Program@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Federal Virtual Training Environment (FedVTE)

An online, on-demand cybersecurity training system that contains more than 800 hours of training for SLTT government personnel and veterans.

education@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ○ ○

Cyber Incident Response

For cybersecurity incidents that have a national security interest and align with national priorities, CISA provides incident response augmentation, artifact analysis, and coordination assistance.

https://us-cert.cisa.gov/forms/report

Request

Incident Response Level: ● ○ ○

Malware Analysis

CISA's Malware Analysis service provides stakeholders a dynamic analysis of malicious code, including recommendations for malware removal and recovery activities.

https://www.malware.us-cert.gov/

Request

Incident Response Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Information Sharing Services

Information Sharing Level: ● ● ○

Automated Indicator Sharing

Enables the exchange of cyber threat indicators with SLTT governments and the private sector at machine speed.

cyberservices@hq.dhs.gov

Request

Information Sharing Level: ● ○ ○

Homeland Security Information Network: CISA Cyber Portal

Department of Homeland Security's official system for sharing sensitive but unclassified information.

HSIN.Helpdesk@hq.dhs.gov

Request

Information Sharing Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Information Sharing Level: ● ○ ○

National Cyber Awareness System

Situational awareness tool for technical and non-technical audiences that provides timely information about cybersecurity threats and issues.

https://us-cert.cisa.gov/mailing-lists-and-feeds

Request

Information Sharing Level: ● ○ ○

Shared Cybersecurity Services

Commercial cyber threat feed subscriptions for Federal Civilian Agencies, State Fusion Centers, MS-ISAC, and EI-ISAC.

CISA.CTIS.SCS_Info@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ● ○ ○

Critical Product Evaluation

A comprehensive evaluation of a vendor's solution or appliance that is aimed at improving the "out of the box" and security of the vendor's product.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Cyber Infrastructure Survey

An assessment that evaluates the effectiveness of organizational security controls, cybersecurity preparedness, and overall resilience.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ● ● ●

Cyber Resilience Review

An assessment that evaluates an organization's operational resilience and cybersecurity practices.

iodregionaloperations@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Cyber Threat Hunting

CISA provides cyber hunting services focused on specific threat actors and their associated tactics, techniques, and procedures.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ○

External Dependencies Management Assessment

An assessment for organizations to learn how to manage risks arising from external dependencies within the supply chain.

cyberadvisor@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

Risk Assessment Level: ● ○ ○

Phishing Campaign Assessment

A six-week engagement that evaluates an organization's susceptibility and reaction to phishing emails.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ○

Posture and Exposure Evaluation

An analysis that helps organizations monitor and evaluate their cyber posture weaknesses found in public source information that is readily available to an attacker.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ●

Red Team Assessment

A comprehensive evaluation of an IT environment, ideally centralized data repositories or online-accessible assets (e.g., voter registration databases and web portals).

Central@cisa.gov

Request

Risk Assessment Level: ● ● ○

Remote Penetration Test

A two-week, remote assessment to identify vulnerabilities and work with customers to eliminate exploitable pathways.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ●

Risk and Vulnerability Assessment

Provides customers with an onsite assessment of whether and by what methods an adversary can defeat network security controls.

Central@cisa.gov

Request

Risk Assessment Level: ● ● ○

Validated Architecture Design Review

An in-depth architecture and design review of network traffic to determine susceptibility to potential attacks and identify anomalous communications flows.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Vulnerability Scanning

CISA offers organizations continual vulnerability scanning of internet-accessible systems.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Web Application Scanning

A monthly (or on an as needed basis) scan of all publicly facing web applications accompanied by a comprehensive report of all findings.

Central@cisa.gov

Request

Partnership Development Services

Partnership Development Level: ● ○ ○

Multi-State Information Sharing and Analysis Center (MS-ISAC)

A membership-based collaborative that serves as the central cybersecurity resource for the nation's SLTT governments.

https://www.cisecurity.org/ms-isac

Request

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SERVICES

ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure | Communications

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

CISA Tabletop Exercise Package (CTEP)

CTEPs assist stakeholders in conducting their own tabletop exercises.

CISA.Exercises@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Counter-IED and Risk Mitigation Training

Training courses to educate on strategies to prevent, protect against, respond to, and mitigate bombing incidents.

OBPTraining@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Cyber Storm

CISA-sponsored cybersecurity exercise that simulates a large-scale, coordinated cyber-attack impacting critical infrastructure.

cyberstorm@hq.dhs.gov

Request

Capacity Building Level: ● ○ ○

Interagency Security Committee Risk Management Process Training

This half-day, instructor-led course is a prerequisite for Facility Security Committee membership and covers the Risk Management Process.

rmp_fsctrng@cisa.dhs.gov

Request

Capacity Building Level: ● ● ○

Multi-Jurisdiction IED Security Planning

A series of tabletop exercises that assists participants in identifying roles and capabilities gaps within a multi-jurisdictional planning area for countering IEDs.

MJIEDSP@cisa.dhs.gov

Request

Capacity Building Level: ● ○ ○

Stakeholder Exercises

Planning with a range of stakeholders to develop and conduct preparedness exercises.

CISA.Exercises@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ● ○

Special Event and Domestic Incident Tracker (SEDIT) Tool

SEDIT is a planning capability that integrates security and resilience data from facilities' surveys and assessments. Special event and incident scenarios are created to make decisions regarding the impact, response and recovery.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Services

Information Sharing Level: ● ○ ○

CISA Gateway

The CISA Gateway provides various data collection, analysis, and response tools in one integrated system, streamlining access to CISA tools and datasets by leveraging a single user registration, management, and authentication process.

CISA-GatewayHelpDesk@cisa.dhs.gov

Request

Information Sharing Level: ● ○ ○

Homeland Security Information Network: Critical Infrastructure

Department of Homeland Security's online platform for collaboration in protecting the nation's critical infrastructure.

HSINCI@hq.dhs.gov

Request

Information Sharing Level: ● ○ ○

Technical Resource for Incident Prevention (TRIPwire)

A cross-sector, resource-sharing portal to increase awareness of evolving IED tactics, techniques, and procedures.

TRIPwireHelp@cisa.dhs.gov

Request

Risk Assessment Services

Risk Assessment Level: ● ● ○

Infrastructure Visualization Platform

Data collection and presentation tool that supports critical infrastructure security, special event planning, and responsive operations.

isdassessments@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

National Counter-IED Capabilities Database (NCCAD)

NCCAD tools measure the capability elements of personnel, equipment, and training required for effective prevention, protection, and response to IED threats.

NCCAD@cisa.dhs.gov

Request

Risk Assessment Level: ● ○ ○

Rapid Survey

Rapid voluntary security and resilience assessment available for use by state and local partners.

Central@cisa.gov

Request

Risk Assessment Level: ● ○ ○

Regional Resiliency Assessment Program (RRAP)

Provides voluntary collaborative assessments to improve the resilience of a region's critical infrastructure.

resilience@hq.dhs.gov

Request

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ACADEMIA | FEDERAL | INDUSTRY | NON-PROFITS | SLTT

Cybersecurity | Infrastructure | Communications

BROWSE BY TYPE

Capacity Building Services

Capacity Building Level: ● ○ ○

Interoperable Communications Technical Assistance Program

A portfolio of technical assistance available to all 56 states and territories and federally recognized tribes to help solve communications interoperability issues.

ECD@cisa.dhs.gov

Request

Incident Response Services

Incident Response Level: ● ○ ○

Government Emergency Telecommunications Service

Provides national security and emergency preparedness personnel with end-to-end priority on landline networks.

Request

Incident Response Level: ● ○ ○

Telecommunications Service Priority Program

Provides national security and emergency preparedness organizations with priority repair and installation of vital voice and data circuits.

support@priority-info.com

Request

Incident Response Level: ● ○ ○

Wireless Priority Service

Provides national security and emergency preparedness personnel with priority access and processing on cellular networks.

ECD@cisa.dhs.gov

Request

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