

Office of Infrastructure Protection Regional Service Delivery Model

Overview

The National Protection and Programs Directorate's (NPPD) Office of Infrastructure Protection (IP) is improving the delivery of services to critical infrastructure owners and operators and state, local, tribal and territorial partners, and enhancing support to existing IP field staff by relocating administrative, logistical, and regional operations capabilities from IP headquarters (HQ) to 10 regional offices.

The IP regional offices are in the same cities as, or in close proximity to, the 10 existing Federal Emergency Management Agency (FEMA) offices, see map below.

A Regional Director (RD) serves as the senior IP official in each region, managing a regional office with personnel performing administrative, mission support, and outreach functions in close coordination with the IP HQ divisions. These functions include efforts such as coordinating training and exercises for regional stakeholders; developing internal IP regional plans and participating in external planning with regional partners; providing advice and expertise to regional stakeholders on information protection, IP data tools, sector specialties, resilience and recovery; and providing mission support during steady state, special events, and incident response. When fully implemented, the regional offices will also host space for local Protective Security Advisors (PSAs), Chemical Security Inspectors (CSIs), Cyber Security Advisors (CSAs), Office of Emergency Communications (OEC) Coordinators, Federal Protective Service (FPS) liaisons, and visiting National Protection and Programs Directorate personnel.



Map of the 10 IP regions and locations of IP regional offices.

Benefits to State and Local Partners and Critical Infrastructure Owners and Operators

Shifting IP's center of gravity from HQ to the field will stengthen the coordinated delivery of IP's capabilities and provide the following benefits to state and local partners and critical infrastructure owners and operators:

- Targeted delivery of IP services, especially in response to evolving threats and incidents
- Deep understanding of each region's risks, stakeholders, and requirements, allowing for customized regional services
- Tailored outreach and engagements to industries and sectors that are more prevalent in the region
- Integrated physical and cyber threat mitigation
- Improved response time to stakeholder requests for information and services

Contact Information

For more information about the IP regional offices, contact Scott Breor at <u>scott.breor@hq.dhs.gov</u>.

For regional office specific information, please contact the appropriate IP Regional Director:

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