ASSURING A SAFER AMERICA THROUGH EFFECTIVE PUBLIC SAFETY COMMUNICATIONS

September Monthly Bulletin

SAFECOM Spotlight: National Association of State EMS Officials (NASEMSO)

NASEMSO is comprised of Emergency Medical Services (EMS) Officials from each state and US territory. NASEMSO supports its members in developing EMS policy and oversight, as well as in providing vision, leadership and resources in the development and improvement of state, regional and local EMS and emergency care systems. NASEMSO's vision is a seamless nationwide network of coordinated and accountable state, regional and local EMS and emergency care systems. Their systems use public health principles, data and evidence as a basis for safe and effective care in day-to-day operations as well as during catastrophic events.

Representatives: Paul Patrick and Kevin McGinnis

Below is a snapshot of the work products and initiatives currently being developed by SAFECOM's four committees.

Education and Outreach

- Finalized the SAFECOM Elevator Speech. The SAFECOM Elevator Speech is a brief sales pitch, that is, a summary for quickly and simply providing an overview of SAFECOM's history, mission, products, and value to the public safety community. This document is now available on <u>HSIN</u>
- Reviewed the Evolution of Emergency Communications Timeline Graphic and determined additional research is required before finalizing the graphic
- Finalized the November 7, 2017 Education and Outreach In-Person Committee Meeting Agenda
- Next Meeting: October 25, 2017, at 2:00 PM ET

Communications Unit (COMU) Working Group (WG)

- September 11, 2017, COMU Working Group Conference Call
 - o Reviewed the goals, objectives, and recent accomplishments of COMU WG Sub-Group 1 and Sub-Group 2
- Sub-Group 1 held weekly conference calls on September 5, 12, 19, and 26, 2017
 - o Developed a draft outline of the COMU Roadmap to begin documenting upcoming tasks and milestones
 - Discussed the tasks necessary for creating and updating the governance framework, certification and credentialing, and stakeholder engagement
- Sub-Group 2 held weekly conference calls on September 11, 18, and 25, 2017
 - Developed a draft outline of the COMU Roadmap to begin documenting upcoming tasks and milestones
 - Discussed information technology position development strategy for the future COMU model
 - Discussed a National Incident Command System (ICS) 205b to track voice, video and data network resources during an incident

Funding and Sustainment

- Received an update on the FY18 SAFECOM Guidance development, and anticipated changes to the FY18 Guidance. The Department of Homeland Security (DHS) Office of Emergency Communications (OEC) will be coordinating with Stakeholders to update priorities, policies, and technical standards. In October, FY18 SAFECOM Guidance materials will be sent to the Funding and Sustainment Committee for their review and input
- Discussed and reviewed the revised "Maintenance and Sustainment" section of the "Lifecycle Guide"
- Hosted the "Phase I Lifecycle Guide" Webinar on September 27, 2017:
 - Provided SAFECOM and NCSWIC members the opportunity to review the Phase I sections of the Lifecycle Guide, and to provide comments and feedback

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- Phase II sections are in development and will be reviewed during the November 2017 SAFECOM-NCSWIC In-Person Meeting in Norman, Oklahoma
- Developed and finalized Agenda for the November 7, 2017 In-Person Committee Meeting
- Next Meeting: October 18, 2017, at 3:00 PM ET

Technology Policy

- Received updates from the Identity, Credential, and Access Management (ICAM) Working Group
- Received updates from the Next Generation (NG) 911 Working Group
- Continued discussions on committee work products such as the Request for Proposal (RFP) Best Practices for Land Mobile Radio (LMR) Subscriber Units "Do's and Don'ts" document, a key component of the RFP Best Practices for LMR Subscriber Units Toolkit to be developed
- Discussed the need to review and provide inputs to the Ten Keys to Obtaining a Resilient Local Access Network ("10 Keys") document
- Agreed to focus on RFP Best Practices for LMR Subscriber Units Toolkit development and Fiscal Year 2018 planning in preparation for the November 7, 2017 In-person Committee Meeting
- Next Meeting: October 11, 2017, at 3:00 PM ET

Identity, Credentialing, and Access Management (ICAM) Working Group

- Continued to focus on creating discipline-specific education and outreach materials for fire, law enforcement, EMS, 911, and emergency management
- Continued developing materials to examine ICAM challenges, impacts, and opportunities specific to public safety disciplines
- ICAM solutions are most prevalent in the law enforcement community today, and the working group aims to leverage that work to advance ICAM solutions in the other disciplines
- Next Meeting: TBD

Next Generation 911 Working Group

- Reviewed the NG911 Work Stream Analysis Report documenting the various NG 911 activities impacting NG911 among SAFECOM member organizations
- Agreed to focus on collecting and sharing resources to support stakeholder efforts to fund, assess readiness, and complete the transition to NG911
- Next Meeting: October 26, 2017, at 1:00 PM ET

Governance

- The Membership Working Group continues to identify SAFECOM's membership needs and develop criteria candidates should meet to fill those needs, as well as development of SAFECOM membership applications
- The Governance Committee continues to develop the SAFECOM Recommended Guidelines for Statewide Public Safety Communications Governance Structure document
- Continued to develop a new process by which all SAFECOM members will have an opportunity to review all SAFECOM
 products and materials prior to final approval
- The 2017 SAFECOM Elections process is now open, to include voting for the Education & Outreach Committee and the Funding & Sustainment Committee Chairs and Vice Chairs, as well as the Technology Policy Committee Vice Chair. In October, voting will commence for the two SAFECOM Executive Committee At-Large positions, and the SAFECOM Vice Chair election will be conducted in November
- Next Meeting: October 18, 2017, at 2:00 PM ET

SAFECOM Association Highlights and Current Events

- DHS OEC is continuing efforts to establish and build collaborative relationships with federally recognized tribes to understand tribal emergency communications operations, resources, and interoperable emergency challenges. These efforts help identify opportunities for OEC to assist tribes with assessing and improving operable and interoperable communications capabilities
- The OEC, Interoperable Communications Technical Assistance Program (ICTAP) Branch recently published a COMU Training Calendar. The purpose of this calendar is to keep stakeholders informed on communications trainings occurring around the country. The calendar will be updated as more information on training dates and times becomes available. The calendar can be found on the ICTAP Resources Page on the SAFECOM website. For additional information, please contact the ICTAP Branch at <u>COMU@hq.dhs.gov</u>

Check out SAFECOM's blog to stay informed about SAFECOM's achievements, product development, community outreach and updates from OEC: <u>www.dhs.gov/safecom/blog</u>

For more information or questions related to SAFECOM, please contact your association's SAFECOM representative or <u>SAFECOMGovernance@hq.dhs.gov</u>