Privacy Policy For the Electronic Field Operations Guide (eFOG) Mobile Applications

Overview

The Department of Homeland Security (DHS) National Protection and Programs Directorate (NPPD) Emergency Communications Division (ECD) Interoperable Communications Technical Assistance Program (ICTAP) developed and deployed the electronic Field Operations Guide (eFOG) mobile application. DHS is employing software that converts technical reference manuals in Microsoft Word format into mobile applications in an effort to make them more widely available to emergency communications partners and stakeholders across the Nation.

This policy informs users of our policies regarding the collection, use, and disclosure of personal information when using the eFOG mobile application.

Information Collected

DHS does not collect personal information from eFOG mobile application users. All potential user tracking and monitoring options will be disabled in the eFOG mobile application to prevent the unnecessary collection of personal information. User generated information such as bookmarked sections, personalized notes, and preferences are only retained locally on the user's device and are not accessible by DHS or any third party.

Uses of Information

DHS does not use personal information from eFOG mobile application users. User generated information such as bookmarked sections, personalized notes, and preferences are only retained locally on the user's device and are not accessible by DHS or any third party.

Information Sharing

DHS does not collect personal information from eFOG mobile application users, and therefore, does not share eFOG user information with any third party.

Application Security

The eFOG mobile application operates locally on a user's mobile device and the user's session can be accessed only via that user's device; therefore, eFOG user information is not transmitted over the internet. DHS recommends that users properly secure access to mobile devices using means supplied by the device manufacturer and operating system.

How to Access or Correct your Information

DHS does not collect personal information from eFOG mobile application users. User generated information such as bookmarked sections, personalized notes, and preferences are only retained locally on the user's device. eFOG users may submit questions or concerns to the eFOG document owner and to the ICTAP Public Safety Tools team via the *Help* section in the eFOG mobile application.

Analytics Tools

The eFOG mobile application does not employ the use of any analytic tools.

Privacy Policy Contact Information

If you have questions about this Privacy Policy, you may contact the CISA Office of Privacy using the below contact information:

Email: NPPDPrivacy@hq.dhs.gov

Phone: (703) 235-1919

Mail: CISA Office of Privacy DHS Mail Stop 0380 245 Murray Lane Arlington, VA 20598