Primary Calling Method

Get an outside line
Listen for dial tone
Dial 1-710-627-4387 (GETS)
Listen for tone
[2]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

Alternate Access Numbers

Get an outside line
Listen for dial tone
Attempt call using the following toll-free numbers in place of 1-710-627-4387:

AT&T 1-888-828-4387
AT&T 1-877-666-4387
T-Mobile ▲ 1-855-333-4387
Verizon ▲ 1-800-900-4387
Verizon ▲ 1-855-400-4387
* Use for GETS calls to toll-free destination numbers.

Listen for the tone[5]
Enter your PIN[4]
Listen for the prompt
Enter the ten-digit destination number[2]

From a Cellular Phone
Dial 710-627-4387
Press the SEND key
Listen for the tone
[5]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

From a Secure Phone (vIPer or STE in SCIP mode)
Dial 1-710-627-4387
Listen for the tone
[4]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

From a Payphone
Dial for dial tone
Listen for dial tone
Dial 710-627-4387
Listen for the tone
[5]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

From a DSN Phone Line
Access DSN
Dial 710-627-4387
Listen for the tone
[5]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

From a Military Base
In the U.S.
Use Primary Calling Method
Overseas
Dial the base operator
Request access to a U.S. operator
Request a commercial line
Listen for dial tone
Dial 1-710-627-4387
Listen for the tone
[5]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

From a Globalstar Satellite Phone
Follow normal procedure to acquire satellite signal
Dial 1-710-627-4387
Press the SEND key
Listen for the tone
[5]
Enter your PIN[1]
Listen for the prompt
Enter the ten-digit destination number
[2]

User Assistance
800-818-4387 (GETS)
703-818-4387

Priority Telecommunications Service Center
866-627-2255
703-676-2255

gets-wps@cisa.dhs.gov

cisa.gov/about-pts

CISA/ECG
CISA – NGR STOP
0645 1110 N. Glebe Road Arlington, VA 20598-0645

Government Emergency Telecommunications Service & Wireless Priority Service
**From an Inmarsat Satellite Phone**
Follow normal procedure to acquire satellite signal (depending on model):
- Dial: 00-1-710-627-4387 or 011-1-710-627-4387
- Press SEND (if required)
- Listen for the tone
- Enter your PIN
- Listen for the prompt
- Enter the ten-digit destination number

**From an Iridium Satellite Phone**
Follow normal procedure to acquire satellite signal
- Commercial Iridium
  - Dial 00-1-710-627-4387
  - Press SEND (if required)
- EMSS Iridium
  - U.S. Long Distance
    - Dial 00 + 697 + 710-627-4387
    - Press SEND
- DSN Access
  - Dial 00 + 696 + 710-627-4387
  - Press SEND
- Local Hawaii Access
  - Dial 00 + 696 + 1 + 710-627-4387
  - Press SEND

Then for all:
- Listen for the tone
- Enter your PIN
- Listen for the prompt
- Enter the ten-digit destination number

**From Another Country Using DTS**
Dial the Post PBX access code to reach the DTS International Voice Gateway
- Dial tone
- Dial 96 [the DTS PSN access code]
- Dial 710-627-4387
- Listen for the tone
- Enter your PIN
- Listen for the prompt
- Enter the ten-digit destination number

**From Another Country Using AT&T Direct**
Get an outside line
- Listen for dial tone
- Dial the AT&T Direct® access number
- Wait for an operator
- Tell the operator, “This is a Government Emergency Telecommunications Service (GETS) call, the number is 710-627-4387”
- Listen for the tone
- Enter your PIN
- Listen for the prompt
- Enter the ten-digit destination number

**Wireless Priority Service**
To make a call from a WPS-enabled wireless phone, dial:
- 712 + Area Code + Number + SEND

**PTS Dialer App**
Available for iPhone and Android, the PTS Dialer provides a streamlined way of making priority calls.
- **Key Features:**
  - Optimized for one-hand operation
  - GETS PIN is stored on the phone
  - Frequent Calls displays most often called numbers using the app
- **Benefits:**
  - Reduces user dialing errors
  - Speeds up calling process

- **Available:**
  - iPhone
  - Android

For more information visit: https://gets-wps.csgov.com/apps

**Notes**
[1] If an incorrect PIN was entered, listen for a voice prompt to reenter your PIN.
[2] For international calls, dial 011 + destination country code + dial (if required) + local phone number. International calls may be more than ten digits.
[3] GETS access may not be available in all locations. There will be airtime charges for GETS calls.
[4] If phone is WPS enabled, dial “712-710-627-4837” to overcome wireless network congestion.
[5] If you miss the tone or do not enter your PIN promptly, your call may be directed to a GETS operator. Please provide your PIN and destination number and they will complete the call for you.